



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

30-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895544

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B4HS28YXXF587119	FORD	TEMPO	1990	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000	Part Name(s) ELECTRICAL SYSTEM:IGNITION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 17-OCT-2000 105000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

96 V 071 000/ELECTRICAL SYSTEM IGNITION: VEHICLE WOULD STALL WHILE DRIVING AT HIGHWAY SPEED OR WHILE PULLING OFF FROM A STOP POSITION. MANUFACTURER WAS NOTIFIED, AND INFORMED CONSUMER THAT VEHICLE WAS COVERED UNDER THAT RECALL. BUT, DEALER REFUSED TO HONOR RECALL. PLEASE GIVE DEALER NAMES/ LOCATION AND PHONE #. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 241	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 712258		Date Received 1 OCT 01 PM 4:28 OFFICE DEFECTS INVESTIGATION Reference No. 895644 Work No. Home No.	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an to the vehicle manufacturer. Signature of Owner		YES ☒ NO ☐ Date 9/24/01	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) 1FAFP36Y9LKT15679 4D4H026YXKF307119		Vehicle Make FORD	Vehicle Model TEMPO (GL)
Vehicle Year 1990		Current Odometer Reading 95207	
Purchase Date 4/30/99 ☒ New ☐ Used	Dealer's Name McMahon Ford City/State St. Louis, MO. Zip Code 63116		Engine Size (CID/CC/L) No. Cylinders 4 ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☒ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ Sport/Ult. Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component ☒ 08500000	Part Name(s) ELECTRICAL SYSTEM: IGNITION ✓		Location ☐ Left ☐ Front ☐ Right ☐ Rear
No. of Failures		Date(s) of Failure(s) 10 OCT 2000 LA JOLLA Mileage at Failure(s) 105000 Vehicle Speed at Failure(s)	Failed Part(s) ☒ Original ☐ Replacement NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
✓ 86 V 071 000/ELECTRICAL SYSTEM IGNITION; VEHICLE WOULD STALL WHILE DRIVING AT HIGHWAY SPEED OR WHILE PULLING OFF FROM A STOP POSITION. MANUFACTURER WAS NOTIFIED, AND INFORMED CONSUMER THAT VEHICLE WAS COVERED UNDER THAT RECALL. BUT, DEALER REFUSED TO HONOR RECALL. PLEASE GIVE DEALER NAMES/ LOCATION AND PHONE #. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER. AK (over please!)			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-57): This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

This car was my mother Bessie Hunter car who
Passed away 6/25/99. The car was then left to
me. I have had trouble with the stalling problem
ever since. It angers me to know my mother
was riding in a unsafe car & now I am!
I have bought 3 ford's myself in the past
but now I am very skeptical of their safety.
This problem must be resolved or Ford Motor
Co. will lose many customers. Thank you!

★ U.S. G.P.O.: 1992 - (23-657) 8006

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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