



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

29-AUG-2001

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ip_lr

Reference No.

895420

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make FIRESTONE	Vehicle Model FIRESTONE	Vehicle Year 1900	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 25-JUL-2001 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON ROAD REAR RIGHT TIRE EXPLODED. TWO HOLES WERE IN TIRE ALONG SEAM WHERE TREAD MEETS SIDEWALL. TIRE MELTED ON RIM ,AND HAD TO USE BLOW TORCH TO REMOVE TIRE FROM RIM. SIZE P195/70R14/90SMS. CONTACTED DEALER. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FDA AGENCY USE ONLY 1039 Date Received <u>JUN 17 PM 2:00</u> 29-AUG-2001 REFLECTA... Reference No. 895420 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] 711905 [Redacted]		Do you authorize NHTSA to release information about your vehicle to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>9/8/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>The problem is a defective tire, not the car.</u> (Located rear of windshield on driver's side)		Vehicle Mfg. Volvo FIRESTONE	Vehicle Model 240 Wagon FIRESTONE
Vehicle Year 1990/1991 Current Odometer Reading _____		Purchase Date April, 2001 ☐ New ☒ Used	
Dealer's Name Tire Rack, Inc City Indianapolis State Indiana Zip Code _____		Engine Size (CID/CC/L) _____ No. Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 2-Point Belt ☐ Motorbelt ☒ Driver's Side Airbag ☐ 2-Point Belt ☐ Passenger's Side Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport/Ult. Truck ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☒ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02700000 Part Name(s) TIRES Firestone F-16 70 P195/70R14/90S ET 70c MTS	Location ☐ Left Front ☒ Right Front ☐ Right Rear	Failed Part(s) ☒ Original ☐ Replacement Replaced 4/2001	
No. of Failures 1	Date(s) of Failure(s) 25-JUL-2001 Mileage at Failure(s) 181,290 Vehicle Speed at Failure(s) 40 mi/hr	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured None	Number of Fatalities None
Estimated Property Damage > \$100.00		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING ON ROAD- REAR RIGHT TIRE EXPLODED. TWO HOLES WERE IN TIRE ALONG SEAM WHERE TREAD MEETS SIDEWALL. TIRE MELTED ON RIM, AND HAD TO USE BLOW TORCH TO REMOVE TIRE FROM RIM. SIZE P195/70R14/90SMS. CONTACTED DEALER. *AK			

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

D	O	T	H	Y	R	W	F	T	D	4	2	9	MANUFACTURER/TIRE NAME	SIZE
													Firestone F170c P195/70R14/90S M+S	

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

My wife nearly had a dreadful accident near North Hatley, Quebec, Canada (July 2001). The (R) side, rear tire of her Volvo 240 wagon exploded. It was (1) one of 4, all-season radials, Firestone F170c (P195/70R14/90S M+S, purchased for "The Tire Kiosk". The amazing explosion was like 2 large bubbles, blowing out nearly the circumference of the tire. Peter Fletcher of Mécanisme Fletcher, inc. at 3040 Chemin Capetown, North Hatley, Quebec, Canada J0B2L0 (819-842-2914) had never seen the severity of the damage in 16 yrs of work. In order to remove the tire from its rim prior to replacing the tires, Peter had to blowtorch the sticky, gummy, welded rubber that remained of the exploded part of the tire. This took 1 1/2 hours.

I am reporting this (actually, this a written follow-up to the phone call made several weeks ago) because I believe this is a defective model.

(The tires are always inflated to the recommended Volvo range; never over-inflated.)

★ U.S. G.P.O.: 1982-625-867/8036

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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