Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 758

Date Received: 29-AUG-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 895411

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of VIN on vehicle)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1FTYR11V8XTA46063	FORD TRUCK	RANGER	1999	

Purchase Dat: ☒ New ☐ Used

Dealer's Name_____ City_____ State_____ Zip Code_____

Engine Size (CID/CC/L _____ No Cylinders _____

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
07300000 07450000	POWER TRAIN:TRANSMISSION:AUTOMATIC POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
	01-SEP-2000	24000	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN SHIFTING INTO FIRST 3 GEARS GEARSHIFT PUSHES BACK FIRST. THEN, IT GOES IN GEAR, AND VEHICLE LURCHES FORWARD. CONSUMER HAS TAKEN VEHICLE TO DEALER 5 TIMES. DEALER HAS REPLACED YOKE AND THE SYNCHRONIZER. HOWEVER ,THIS DID NOT REMEDY PROBLEM.*AK

CONTINUE ON A SEPARATE SHEET

Form Approved O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received
01 SEP 19 PM
28-AUG-2001
OFFICE
DEFECTS INVESTIGATION

Od_or
rt_dt
od_HS
up_ltr

Reference No.
MUN
895411

OWNER INFORMATION (Type or Print)

[redacted] 711888

Work Number

Home Nu[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? in the absence of an[redacted]de your name and address to the vehicle manufacturer. ☒ YES ☐ NO

Signature of Owner [redacted] Date 8/18/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Read
1FTYR11V8XTA46063	FORD TRUCK	RANGER	1999	27,000

Purchase Date 9/9/99
☒ New ☐ Used

Dealer's Name Crouse Ford of Hampstead
City Hampstead State Md. Zip Code 21074

Engine Siz (CID/CC/L 3L
No Cylinders 6

☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manua ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Moto belt ☐ Dr verside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Whi el	☐ Car ☐ Sport Ut ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwag ☐ Pick Up ☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Loc: ion	Failed Part's
07300000 07450000	POWER TRAIN:TRANSMISSION:AUTOMATIC POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT	☐ _eft ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacemen

No of Failures		Failed Part(s)	NHTSA Previously
	Date(s) of Failure(s) 01-SEP-2000 May 2000 Mileage at Failure(s) 24000 2200-mile Vehicle Speed at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Response to Poli
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ N

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN SHIFTING INTO FIRST 3 GEARS GEARSHIFT PUSHES BACK FIRST. THEN, IT GOES IN GEAR, AND VEHICLE LURCHES FORWARD. CONSUMER HAS TAKEN VEHICLE TO DEALER 5 TIMES. DEALER HAS REPLACED YOKE AND THE SYNCHRONIZER. HOWEVER ,THIS DID NOT REMEDY PROBLEM.*AK

See reverse side

CONTINUE ON BACK IF NEED

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
D O T		

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Upon shifting into gears 1, 2, 3, 4, 5 vehicle shift would greatly resist going into the chosen gear. The shift handle would push back in my hand as I pushed it foreward. Then when it would go into gear - the veh. would jolt, along with making a hard crunch sound. The veh. harshly jolts. I have had a Ford repair shop look into this, (this trouble does not always occur) I was told it was drive line and the yoke. The yoke was defective and replaced, no adjustment was made to transmission and parts ordered. The veh. worked OK then problem began again. I synchronizers were then put in, Veh then was OK but on a couple occasions I have experienced the jolt in shifting (jolt was much lighter). I was told by my Century Ford manager that he spoke to a Ford technician and that this problem has occured on other pickups. He stated that they would change my transmission fluid with a higher grade, and would give me an additional 2 years warantee coverage. This hasn't occured.

Please, let me know who I can contact to find out what has been occuring with my veh. and what can be done. I believe the transmission is faulty.

☆ U.S. G.P.O.: 1982 – 423-867/60086

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590