



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

29-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895369

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4M2XV11T1XDJ20143		MERCURY TRUCK	VILLAGER	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other
					☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06410000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL PEDAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-AUG-2000 49000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ACCELERATOR PEDAL WILL EITHER STICK IN ONE POSTION AND NOT ACCELERATE, OR WHILE DRIVING ACCELERATOR PEDAL WILL STICK IN AN OPEN POSITION, CAUSING VEHICLE TO ACCELERATE. DEALERSHIP HAS REPAIRED THIS PROBLEM ONE YEAR AGO UNDER WARRANTY, AND PROBLEM HAS REOCCURRED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline
www.nhtsa.dot.gov/hotline
1-888-327-4236
NATIONWIDE 1-888-DASH-2-DOT

OWNER INFORMATION (Type or Print)

711795

Work Number
Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
YES ☒ NO ☐

Signature of Owner
Date 9/18/01

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)
4M2XV111XDJ20143

Vehicle Make
Vehicle Model
VILLAGER

Vehicle Year
1999

Current Odometer Reading
50,000

DATE RECEIVED
SEP 20 2001
OFFICE
29 AUG 2001

FOR AGENCY USE ONLY
920

Reference No.
895369

Od or
up, in
Effects in
895369

Vehicle Information

Transmission Type
☒ Automatic
☐ Manual

Antilock Brakes
☒ Yes
☐ No

Restraint System
☒ 3-Point Belt
☐ 2-Point Belt
☐ Driver's Side Airbag
☐ Passenger's Side Airbag

Cruise Control
☒ Yes
☐ No

Drive Train
☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type
Car ☒
Van ☐
Minivan ☐
Other ☐
Sport Utility ☐
Truck ☐
Motorcycle ☐
Pickup ☐
Truck ☐
Station Wagon ☐
Body Style

Engine Size
Gas ☒
Diesel ☐
Turbo ☐
Fuel Injection

No Cylinders
Engine Size
C/D/C/L

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
06410000

Part Name(s)
Location
Left ☐ Front ☐
Right ☐ Rear ☐
Failed Parts
☒ Original
☐ Replacement

No of Failures
Date(s) of Failure(s)
31 AUG 2001
Mileage at Failure(s)
49000
Vehicle Speed at Failure(s)
Failed Part(s)
Yes ☐ No ☐
Previously
Yes ☐ No ☐
NHTSA

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash
☒ Yes
☐ No

Fire
☒ Yes
☐ No

Number of Persons Injured
0

Number of Fatalities
0

Estimated Property Damage
Reported to Police
☒ Yes
☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ACCELERATOR PEDAL WILL STICK IN OPEN POSITION AND NOT ACCELERATE, OR WHILE DRIVING ACCELERATOR PEDAL WILL STICK IN AN OPEN POSITION, CAUSING VEHICLE TO ACCELERATE. DEALERSHIP HAS REPAIRED THIS PROBLEM ONE YEAR AGO UNDER WARRANTY, AND PROBLEM HAS REOCCURRED. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS, *AK

Dealer has told me this is a common problem, as has a number of friends. The thing that could cause me to run into the next car.

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