



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

28-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895343

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTDF15N4LNB32258		FORD TRUCK	F150	1990	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Belt			☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08116010 06136000	Part Name(s) FUEL:FUEL TANK:AUXILLARY SELECTOR AND SWITCH FUEL:FUEL PUMP	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 22-AUG-2001 156000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECEIVED RECALL 93E039000. CONTACTED DEALERSHIP, AND HAD FUEL TANK SWITCH REPAIRED. HOWEVER, REMEDY FAILED. CONTACTED DEALER, AND MECHANIC WANTED TO CHARGE CONSUMER FOR REPLACEMENT OF FUEL PUMPS ON BOTH TANKS.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
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National Highway
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DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

2001-1 PM 2:15
28-AUG-2001

Od or
rt dt
bd rt
up ltr

DEFECTS INVESTIGATION

Reference No.

895343

OWNER INFORMATION (Type or Print)

711768

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES ☐ NO

In the absence of Signature of Owner, to the vehicle manufacturer.

Date 9/24/01

Vehicle Ident. No. (Located on front windshield lower left)

1FTDF15N4LNB32258

Vehicle Make

FORD TRUCK

Vehicle Model

F150

Vehicle Year

1996

Current Odometer Reading

156,000

Purchase Date

Dealer's Name

Individual

Engine Size
(CID/CC/L)

No Cylinders

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

☐ New ☒ Used

City State Zip Code

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☒ Manual

☐ Automatic

☐ Yes

☒ No

☐ 5-Point Belt

☐ Driverside Airbag

☐ Passengerside Airbag

☐ Motorbelt

☐ 2-Point Belt

☐ Yes

☒ No

☐ Front

☐ Rear

☐ 4-Wheel

☐ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport Ult

☐ Truck

☐ Motorcycle

☐ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

08116010
08136000

Part Name(s)

FUEL:FUEL TANK:AUXILIARY SELECTOR AND SWITCH
FUEL:FUEL PUMP

Location

☒ Left
☒ Right

☐ Front
☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

2

Date(s) of Failure(s)

22-AUG-2001

Mileage at Failure(s)

56000

Vehicle Speed at Failure(s)

Failed Part(s)

☒ Yes

☐ No

NHTSA

Previously

☐ Yes

☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECEIVED RECALL 93ED39000. CONTACTED DEALERSHIP, AND HAD FUEL TANK SWITCH REPAIRED. HOWEVER, REMEDY FAILED. CONTACTED DEALER, AND MECHANIC WANTED TO CHARGE CONSUMER FOR REPLACEMENT OF FUEL PUMPS ON BOTH TANKS.*AK

I had already paid for having the fuel tank selector and switch. Found out it was recalled. Took it to Spalding Ford in Gainesville, FL. They replaced it again charging me. Ford Motor Co. gave something that had already been done. Still had same problem. gas coming out of the front tank. Was told to replace both fuel tank pumps at a cost of \$1150.00.

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

To correct Problem. Brought truck home and had a NASA
Authorized dealer put a new fuel pump in REAR TANK
and a wiring harness at a total cost of \$1351.00
connected the fuel in REAR tank from coming out of
FRONT TANK. Did not replace front-fuel TANK pump
which is still in operative.

★ U.S. G.P.O.: 1982 - 522-987 / 00005

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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