



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

28-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895337

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4BT5378NR461676		BUICK	ROADMASTER	1992	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 07457000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC POWER TRAIN:DRIVELINE:DIFFERENTIAL:OTHER PARTS (8/82)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 8	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN VEHICLE WAS EITHER IN DRIVE OR REVERSE AND MAKING A TURN, COULD HEAR A CLUNKING NOISE. THIS PROBLEM OCCURRED AT LOW SPEEDS. HAVE TAKEN VEHICLE TO DEALER AT LEAST 8 OR MORE TIMES.EACH TIME MECHANIC INDICATED NON-SLIP DIFFERENTIAL WAS CAUSING CLUNKING NOISE. MECHANIC DRAINED DIFFERENTIAL, AND REPLACED IT WITH AN ADDITIVE TO HELP RELEASE BETTER.BUT, PROBLEM STILL EXISTS.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 117 Date Received <u>001-1 PM 2:53</u> <u>28-AUG-2001</u> OFFICE DEFECTS INVESTIGATION Reference No. <u>895337</u> Work Number Home Number	
OWNER INFORMATION (Type or Print) [Redacted] <u>711761</u>		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, name and address to the vehicle manufacturer. Signature of Owner [Redacted] ☒ YES ☐ NO Date <u>9/24/01</u>	
VEHICLE INFORMATION Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1G4BT5378NR461676</u>		Vehicle Make <u>BUICK</u> Vehicle Model <u>ROADMASTER</u> Vehicle Year <u>1992</u> Current Odometer Reading <u>63979</u>	
Purchase Date <u>7-12-92</u> ☒ New ☒ Used		Dealer's Name <u>SOUTHWESTERN MOTORS</u> City <u>COQUILLE</u> State <u>OR</u> Zip Code <u>97</u> Engine Size (CID/CC/L) <u>3500</u> No. Cylinders <u>V-8</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☒ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag		Cruise Control ☒ Yes ☒ No	
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck		FAILED COMPONENT(S)/PART(S) INFORMATION	
Component <u>07300000</u> <u>07457000</u>		Part Name(s) <u>POWER TRAIN: TRANSMISSION: AUTOMATIC</u> <u>POWER TRAIN: DRIVELINE: DIFFERENTIAL: OTHER PARTS (8/82)</u> <u>(POWER STEERING UNIT)?</u>	
Location ☐ Left ☐ Front ☐ Right ☒ Rear		Failed Part(s) ☒ Original ☐ Replacement	
No. of Failures <u>4</u>		Date(s) of Failure(s) <u>12-21-94</u> Mileage at Failure(s) <u>20540 - FIRST REPAIR REPORT</u> Vehicle Speed at Failure(s) <u>USUALLY - VERY LOW SPEED</u>	
Failed Part(s) ☐ Yes ☒ No		NHTSA Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(s) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured <u>—</u>		Number of Fatalities <u>—</u>	
Estimated Property Damage <u>—</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHEN VEHICLE WAS EITHER IN DRIVE OR REVERSE AND MAKING A TURN, COULD HEAR A CLUNKING NOISE. THIS PROBLEM OCCURRED AT LOW SPEEDS. HAVE TAKEN VEHICLE TO DEALER AT LEAST 4 OR MORE TIMES. EACH TIME MECHANIC INDICATED NON-SLIP DIFFERENTIAL WAS CAUSING CLUNKING NOISE. MECHANIC DRAINED DIFFERENTIAL, AND REPLACED IT WITH AN ADDITIVE TO HELP RELEASE BETTER. BUT, PROBLEM STILL EXISTS. *AK NOTE: HEARD OF A POSSIBLE PROBLEM IN POWER STEERING UNIT. THIS HAS NOT BEEN CHECKED. RECALL?			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INFORMATION ON TIRE FAILURES: (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

D O T

MANUFACTURER/TIRE NAME

\$12F

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

SOUTHWESTERN MOTORS IS NO LONGER IN BUSINESS
BERG MOTORS (IN FLORENCE) NO LONGER GM DEALER.

21-504000

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★ U.S. G.P.O.: 1982 - 523-597 / 50006

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300**

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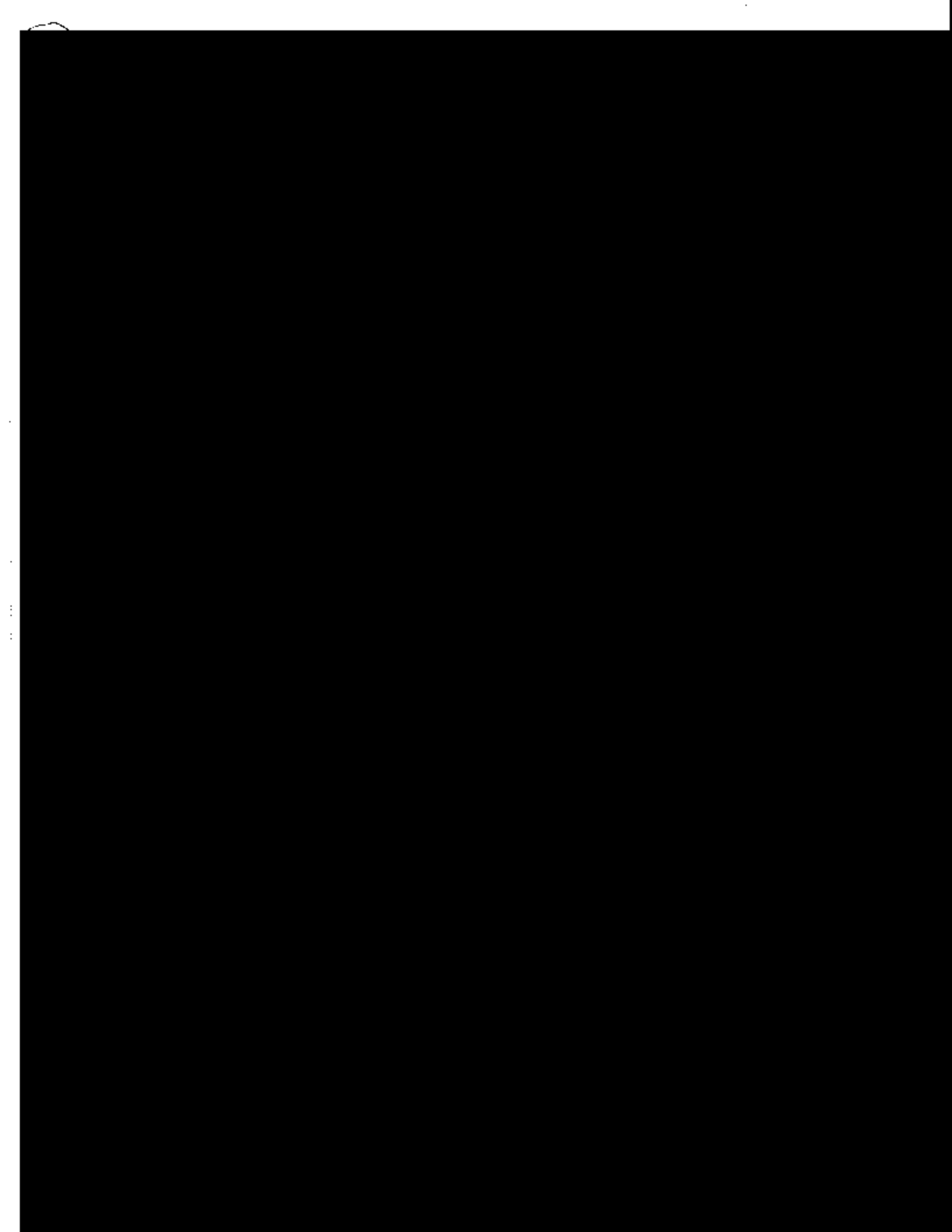
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National Highway Traffic Safety Administration
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Washington, DC 20590

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THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)

(Page 1 through Page 1)



WENTWORTH
BUTCH-TON TIG-GRUB

MAINTAIN A HEALTHY SUSPECT ORIGIN 01/01/01

Goodman



7/2

