[illegible]

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline
Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 241

Date Received	
28-AUG-2001	Od_or ______ rt_dt ______ od_rt ______ up_ltr ______
	Reference No. **895297**

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner ______________________ **Date** ___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) [illegible]	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1B7KF26C2RS722625	**DODGE TRUCK**	**RAM 2500**	**1994**	

Purchase Dat	Dealer's Name / City / State / Zip Code	Engine Size	
☐ New ☒ Used	Dealer's Name ______ City ______ State ______ Zip Code ______	(CID/CC/L ______ No Cylinders ______	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other______	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other______

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
06400000	FUEL:THROTTLE LINKAGES AND CONTROL	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s) / Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
	Date(s) of Failure(s) 01-FEB-2000 Mileage at Failure(s) 41000	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE 00 048/LOSS OF THROTTLE CONTROL: THROTTLE STUCK OPEN WHILE CRUISE CONTROL WAS ENGAGED. DEALER WAS NOTIFIED, AND MADE REPAIRS. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

[illegible]

Form Approved. O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received: 01 OCT -3 PM
24-AUG-2001
OFFICE OF DEFECTS INVESTIGATION

Od_or
rt_dt
od_cd
up_ltr

Reference No.
895297

OWNER INFORMATION (Type or Print)

CLIFFORD JONES 711183
2496 MOUNTS ROAD
MORROW OH 45132

Work Number
Home Number 513/899-2815

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. [X] YES [ ] NO

Signature of Owner Clifford T Jones Date 9/27/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Mfr	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7KF26C2RS722625	DODGE TRUCK	RAM 2500	1994	61,526

Purchase Date 10-99 [ ] New [X] Used
Dealer's Name
City State Zip Code
Engine Size (CID/CC/L) 5.9
No Cylinders 6
[X] Turbo [X] Diesel [ ] Gas [X] Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
[ ] Manual [X] Automatic	[ ] Yes [X] No	[X] 3-Point Belt [ ] Motorbelt [X] Driverside Airbag [ ] 2-Point Bel [ ] Passengerside Airbag	[X] Yes [ ] No	[ ] Front [ ] Rear [X] 4-Wheel	[ ] Car [ ] Sport Ut [ ] Van [X] Truck [ ] Minivan [ ] Motorcycle [ ] Other	[ ] 2-Door [ ] 4-Door [ ] Stationwagon [X] Pick Up [ ] Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
06400000	FUEL:THROTTLE LINKAGES AND CONTROL	[ ] Left [ ] Right [ ] Front [ ] Rear	[X] Original [ ] Replacemen

No of Failures
Date(s) of Failure(s) 01-FEB-2000
Mileage at Failure(s) 41000
Vehicle Speed at Failure(s) 55 MPH
Failed Part(s) [X] Yes [ ] No
NHTSA Previously [ ] Yes [X] No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
[ ] Yes [X] No	[ ] Yes [X] No			500.00	[ ] Yes [X] No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE 00 048/LOSS OF THROTTLE CONTROL: THROTTLE STUCK OPEN WHILE CRUISE CONTROL WAS ENGAGED. DEALER WAS NOTIFIED, AND MADE REPAIRS. FEEL FRIE TO PROVIDE ANY FURTHER INFORMATION.*AK I hit a metal road sign post & put a dent in the truck bed above the L.R. wheelwhen I drove off the Road to avoid a crash. (A large delivery truck had the road blocked while trying to back into a private drive.) I was approx 8 mi. from home when the throttle cable stuck. I cut the cable to release the throttle and used a piece of twine to operate the throttle with my arm out the drivers window to get home.

over

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

(INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
D O T		

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I purchased a new throttle cable from a Dodge dealer and got my neighbor mechanic to install it for me. ~~Other~~ Other wise I would've had to have the vechile towed. I was quoted a tow fee of $160.00.

I received a recall notice from Daimlerchrysler around 8-8-01. (notice attached) The notice indicated I would be reimbu[illegible] if I had previously paid for this repair. I sent Chrysler a copy of the invoice for the cable and a hand written receipt from my neighbor mechanic. Chrysler did pay for the part but ignored the receipt for labor.

I would like to have the labor paid to my dealer repaired by Chrysler.

The stuck throttle cable really was a very dangerous situation. Any assistance will be greatly appreciated.

P.S. The Dodge dealer replaced the cable again on the recall. They said the cable had been up-dated from the replacement cable I had installed in Feb-2000

attachments

☆ U.S.G.P.O.: 1992 – [illegible]

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

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BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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THE FOLLOWING PAGES ARE WITHHELD TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT, 5 U.S.C. 552(b)(5)

(Page 1 through Page 7)

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