



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

28-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895292

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WR5210YF110773	PONTIAC	GRAND PRIX	2000	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 11600000	Part Name(s) AIR CONDITIONER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-APR-2001 24000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AIR CONDITIONING SYSTEM IS EMITTING UNKNOWN FUMES INTO PASSENGER COMPARTMENT. DEALERSHIP HAS SPRAYED THE AIR CONDITIONER TO KILL MILDEW. HOWEVER, THE FUMES ARE STILL COMING FROM VEHICLE ,AND ARE CAUSING HIS WIFE TO SUFFER HEADACHES. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 920 Date Received: <u>23-AUG-2001</u> Office: <u>DEFECTS IN INVESTIGATION</u> Reference No.: <u>895292</u> Work Number: _____ Home No.: _____	
OWNER INFORMATION (Type or Print) [Redacted] <u>711180</u>					
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner: [Redacted]				Date: <u>9/19/01</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) <u>1G2WR5210YF110773</u> (located in bottom left corner of windshield on driver's side)		Vehicle Make <u>PONTIAC</u>		Vehicle Model <u>GRAND PRIX</u>	
Vehicle Year <u>2000</u>		Current Odometer Reading _____			
Purchase Date _____		Dealer's Name <u>GRAVES PONTIAC</u>		Engine Size (CID/CC) <u>3.8L</u>	
☒ New ☐ Used		City <u>MILAN</u> State <u>IN</u> Zip Code <u>38358</u>		No. Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck		Turbo Diesel Gas Fuel Injector			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>11600000</u>		Part Name(s) <u>AIR CONDITIONER</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No. of Failures _____		Date(s) of Failure(s) <u>01-APR-2001</u> Mileage at Failure(s) <u>24000</u> Vehicle Speed at Failure(s) _____		Failed Part(s) ☐ Original ☐ Replacement	
No. of Failures _____		Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(s) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
AIR CONDITIONING SYSTEM IS EMITTING UNKNOWN FUMES INTO PASSENGER COMPARTMENT. DEALERSHIP HAS SPRAYED THE AIR CONDITIONER TO KILL MILDEW. HOWEVER, THE FUMES ARE STILL COMING FROM VEHICLE, AND ARE CAUSING HIS WIFE TO SUFFER HEADACHES. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. AK					

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-529) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.