



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

**Vehicle Owner's Questionnaire**

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

**FOR AGENCY USE ONLY 241**

Date Received

27-AUG-2001

Ord. or  
rt. dt  
pd. rt  
rp. ltr

Reference No.

895224

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1G4BN52P0SR412964	BUICK	ROADMASTER	1995			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Bel	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component 02815000	Part Name(s) WHEELS:LUGS:NUTS:BOLTS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 27-AUG-2001 5000 Mileage at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

96 V 245 000/WHEEL LUGS: NUTS: VEHICLE TAKEN TO A GOODYEAR INDEPENDENT REPAIR SHOP AND INFORMED THAT VEHICLE WAS UNDER THIS RECALL. DEALER/ NOTIFIED, AND INFORMED CONSUMER THAT THIS VEHICLE WAS NOT COVER UNDER THAT RECALL DUE TO VIN. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.\*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



# Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation  
 National Highway Traffic Safety Administration  
 www.nhtsa.dot.gov/hotline  
 1-888-327-4236

## OWNER INFORMATION (Type or Print)

711018

895224

DEFECTS INVESTIGATION OFFICE  
 27-AUG-2001  
 01 SEP 14 AM 8:02  
 Od. or  
 Fuel  
 up, lit.

Home Number 865/687-4188

Work Number

Signature of Owner

9/15/2001

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES  NO

Vehicle Ident. No. (VIN) 1G4BN52P0SR412964  
 Vehicle Make BUICK  
 Vehicle Model ROADMASTER  
 Vehicle Year 1995  
 Current Odometer Reading 5000

Purchase Date 8/18/95  
 Dealer's Name Fox Buick  
 City, State, Zip Code Oak Ridge, TN  
 Engine Size (CID/CC/L) No Cylinders  
 Turbo Diesel Gas Fuel Injectio

Transmission Type Automatic  
 Manual   
 Restraint System 3-Point Belt  
 2-Point Belt  
 Motorbelt  
 Driver's Side Airbag  
 Passenger's Side Airbag  
 Cruise Control  
 Drive Train 4-Wheel  
 Rear  
 Front  
 Vehicle Type Car  
 Van  
 Truck  
 Sport Util.  
 Motorcycle  
 Stationwagon  
 Pick up  
 Truck  
 Body Style 2-Door  
 4-Door

Component 02615000  
 Part Name(s) WHEELS; LUGS; NUTS; BOLTS  
 Location Left  
 Right  
 Rear  
 Failed Part(s) Original  
 Replacement

No of Failures  
 Dates of Failure(s) 27-AUG-2001  
 Mileage at Failure(s) 5000  
 Vehicle Speed at Failure(s)

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)  
 Fire  No  Yes   
 Number of Persons Injured  
 Number of Fatalities  
 Estimated Property Damage  
 Reported to Police  No  Yes

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

96 V 245 000/WHEEL LUGS: NUTS: VEHICLE TAKEN TO A GOODYEAR INDEPENDENT REPAIR SHOP AND INFORMED THAT VEHICLE WAS UNDER THIS RECALL. DEALER/NOTIFIED, AND INFORMED CONSUMER THAT THIS VEHICLE WAS NOT COVER UNDER THAT RECALL. DUE TO VIN, FEEL FREE TO PROVIDE ANY FURTHER INFORMATION. AK

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUE ON BACK IF NEEDED

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PROTECT UNWARRANTED INVASION OF  
PERSONAL PRIVACY PURSUANT TO  
EXEMPTION 6 OF THE FREEDOM OF  
INFORMATION ACT, 5 U.S.C. 552(b)(5)**

**(Page 1 through Page 2)**

