



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 231

Date Received

27-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895221

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Location at bottom of windshield and door hinge)		Vehicle Make GMC	Vehicle Model SAVANA	Vehicle Year 1997	Current Odometer Reading _____
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 06400000	Part Name(s) BRAKES:HYDRAULIC-ANTI-SKID SYSTEM FUEL:THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____	Estimated Property Damag _____	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DEPRESSING BRAKE PEDAL REAR BRAKES WOULD GRAB. WHEN CONSUMER RELEASED THE BRAKES VEHICLE WOULD TRAVEL LIKE BRAKES WERE STILL APPLIED, CAUSING VEHICLE TO SURGE. PLEASE PROVIDE INFORMAITON. DEALER HAS BEEN NOTIFIED.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

01 OCT 10 AM 11:02
27-AUG-2001
 Od or
rt dt
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OFFICE
DEFECTS INVESTIGATION

Reference No.

895221

OWNER INFORMATION (Type or Print)

711046

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES ~~NO~~
in the absence of an Signature of Owner Date 2/22/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located in bottom windshield on driver's side) 1GTHG35R0V1017440
Vehicle Make GMC
Vehicle Model SAVANA
Vehicle Year 1997
Current Odometer Reading 69,313

Purchase Date 11-96
Dealer's Name M.P.G. TRUCK & TRACTOR
City Presque Isle State ME Zip Code 04769
Engine Size 5.7 Lit (CID/CCL) 350
No. Cylinders 8
☒ New ☒ Used
Turbo Diesel Gas Fuel Injection

Transmission Type ☐ Manual ☒ Automatic
Antilock Brakes ☒ Yes ☐ No
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag
Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☒ Van ☐ Sport Util Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 06400000
Part Name(s) BRAKES:HYDRAULIC;ANTI-SKID SYSTEM
FUEL:THROTTLE LINKAGES AND CONTROL
Location ☒ Left ☐ Front ☒ Right ☐ Rear
Failed Part(s) ☒ Original ☐ Replacement
No. of Failures
Date(s) of Failure(s) Too numerous to mention
Mileage at Failure(s) Throughout life of van
Vehicle Speed at Failure(s) 4-25 mph
Failed Part(s) ☒ Yes ☐ No
NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No
Fire ☐ Yes ☒ No
Number of Persons Injured none to date
Number of Fatalities none to date
Estimated Property Damage none to date
Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DEPRESSING BRAKE PEDAL REAR BRAKES WOULD GRAB. WHEN CONSUMER RELEASED THE BRAKES VEHICLE WOULD TRAVEL LIKE BRAKES WERE STILL APPLIED, CAUSING VEHICLE TO SURGE. PLEASE PROVIDE INFORMATION. DEALER HAS BEEN NOTIFIED. *AK

Since receiving this form - the manufacturer has suggested to the dealer to disconnect the rear brake adjuster. I was told all along that the brakes were over adjusting.

The Privacy Act of 1974 (Public Law 93-57): This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUE ON BACK IF NEEDED

INFORMATION ON THE FAILURE(S) IF APPLICABLE:

DOT

SIZE

NARRATIVE DESCRIPTION (CONTINUED)

This is a manufacturers problem and they keep turning it back over to the dealer with no suggestions as how to permanently fix it. The dealer has consistently informed me that they have had the same type of problem with vehicles in that weight class. However - to my knowledge they haven't received any bulletin on how to solve this particular problem. I look forward to a response to this matter - Thank you

NO POSTAGE
NECESSARY
IF MAILED
IN THE
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BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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12/21/1944