



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

24-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

895125

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A	DODGE TRUCK	RAM	1998	
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01120000	Part Name(s) STEERING COLUMN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 30-MAR-2001 14 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING AT 40 MPH STEERING WHEEL AND COLUMN SUDDENLY COLLAPSED, CAUSING VEHICLE TO BECOME INOPERABLE. CONSUMER PULLED OFF TO THE SIDE OF THE ROAD. PLEASE PROVIDE ANY FURTHER DETAILS.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 798 Date Received <u>01 SEP 19 2001</u> <u>24 AUG 2001</u> DEFECTS OFFICE INVESTIGATION		Od or rt dt <u>40</u> bd up to <u>40</u> Reference No. <u>895125</u>	
OWNER INFORMATION (Type or Print) 				710513		Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle's manufacturer.							
Signature of Owner _____				Date <u>1/1</u>			
VEHICLE INFORMATION							
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) <u>NIA 1B7HF16Y0WS771432</u>		Vehicle Make <u>DODGE TRUCK</u>		Vehicle Model <u>RAM</u>		Vehicle Year <u>1998</u>	
Purchase Date <u>8/7/</u>		Dealer's Name <u>Anderson Dodge</u>		Engine Size (CID/CCIL) <u>5.2L</u>		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☒ New ☐ Used		City <u>Bloomfield</u> State <u>MI</u> Zip Code _____		No Cylinders <u>8</u>			
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Sport Util Truck ☒ Motorcycle		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Component <u>01120000</u>		Part Name(s) <u>STEERING COLUMN</u>		Location ☐ Left ☐ Front ☐ Right ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement	
No of Failures <u>1</u>		Date(s) of Failure(s) <u>30-MAR-2001</u>		Mileage at Failure(s) <u>14</u>		Vehicle Speed at Failure(s) <u>40</u>	
Failed Part(s) ☐ Yes ☐ No		NHTSA Previously ☐ Yes ☐ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>		Number of Fatalities <u>0</u>	
Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No					
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)							
WHEN DRIVING AT 40 MPH. STEERING WHEEL AND COLUMN SUDDENLY COLLAPSED, CAUSING VEHICLE TO BECOME INOPERABLE. CONSUMER PULLED OFF TO THE SIDE OF THE ROAD. PLEASE PROVIDE ANY FURTHER DETAILS.*AK <u>Vehicle was taken to Pickney Chrysler Dodge in Pickney Mich, for steering column problem, they stated that there wasn't anything wrong with the condition of the column, even though it was collapsed and moved side to side.</u>							
CONTINUE ON BACK IF NEEDED							
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798

Date Received

 01 SEP 19 PM
 24-AUG-2001
 DEFECTS INVESTIGATION OFFICE

 Od or
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OWNER INFORMATION (Type or Print)

710513

Work Number

Home Number

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Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A 1B7HF16Y0W3771432	DODGE TRUCK	RAM	1998	35,000
Purchase Date 8/7/	Dealer's Name <u>Anderson Dodge</u>		Engine Size (CID/CYL) <u>5.2L</u>	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	City <u>Bloomfield</u> State <u>MI</u> Zip Code		No. Cylinders <u>8</u>	
Transmission Type ☐ Manual ☒ Automatic	Anti-lock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ Sport Ult ☒ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck		

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Component 01120000	Part Name(s) STEERING COLUMN	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>30-MAR-2001</u> Mileage at Failure(s) <u>14</u> Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

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Vehicle was taken to Pickney Chrysler Dodge in Pickney, Mich, for steering column problem, they stated that there wasn't anything wrong with the condition of the column, even though it was collapsed and moved side to side.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-572) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

8 to 10 inches, The vehicle was released back to
A 18 year old driver in this condition and he
was told he could drive it! Vehicle was in
A frontal accident at 14,000 miles, collapse occurred
at 35,000 miles with no accident within that
31,000 miles, Air Bag was not deployed.

★ U.S. GPO: 1982-623-867/82086

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
IN THE
UNITED STATES

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590