



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

24-AUG-2001

Ord. or

rt. dt

pd. rt

rp. ltr

Reference No.

895119

Work Number

Home Number

OWNER INFORMATION (Type or Print)

BEN WHITE 710476
ROUTE D BOX 604
SPENCER IN 47460

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G3GS64C114228941	OLDSMOBILE	AURORA	2001	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10310000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 18-AUG-2001 6 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 798 DEFECTS INVESTIGATION Date Received <u>01 SEP 19 PM 12:00</u> <u>24-AUG-2001</u> Office <u>DEFECTS INVESTIGATION</u> Reference No. <u>895119</u>	
OWNER INFORMATION (Type or Print) [Redacted] <u>710476</u>				Work No. [Redacted] Home No. [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized signature, please print name and address to the vehicle manufacturer.					
Signature of Owner [Redacted]				Date <u>9/4/01</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side) <u>1G3GS64C114228941</u>		Vehicle Make <u>OLDSMOBILE</u>		Vehicle Model <u>AURORA</u>	
Vehicle Year <u>2001</u>		Current Odometer Reading <u>7200</u>			
Purchase Date <u>2-14-01</u>		Dealer's Name <u>See BACK of this Page</u>		Engine Size (CID/CC/L) <u>4.0</u> No. Cylinders <u>8</u>	
☒ New ☐ Used		City _____ State _____ Zip Code _____		☐ Turbo Diesel ☒ Gas Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Anti-lock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driver's Side Airbag ☐ 2-Point Belt ☒ Passenger's Side Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>10310000</u>		Part Name(s) <u>VISUAL SYSTEMS: WINDSHIELD WIPER</u>		Location ☒ Left Front ☒ Right Rear ☐ Left Rear ☐ Right Front	
No. of Failures <u>1</u>		Date(s) of Failure(s) <u>18-AUG-2001</u> Mileage at Failure(s) <u>6</u> <u>7000</u> Vehicle Speed at Failure(s) <u>50 MPH</u>		Failed Part(s) ☒ Original ☐ Replacement NHTSA ? Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHEN DRIVING IN A RAINSTORM WINDSHIELD WIPERS BROKE COMPLETELY OFF AND STOPPED WORKING, CAUSING POOR DRIVER'S VISIBILITY. PLEASE PROVIDE ANY FURTHER DETAILS. *AK <u>Wiper Arms Came Loose and stopped working, during a driving Rainstorm, see above</u> <u>The Olds Dealer I took the car too told me that this was problem with these cars, the wiper arms coming loose the not holding the arm to shaft works loose. This is a bad set up.</u>					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail										
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)										
TIRE IDENTIFICATION NO.*										
D	O	T							MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.										
NARRATIVE DESCRIPTION (CONTINUED)										

The work was done. At Valley; Old, Red & Chew
Spencer In. Phone 1-512-829-4843

[illegible]

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

[illegible]