



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 241**

Date Received

22-AUG-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

894956

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
<b>PLEASE FILL IN</b>	JEEP	CHEROKEE	2001			
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12250000	Part Name(s) INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 22-AUG-2001 6000 Mileage at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**REAR DRIVER SIDE SEAT BELT BUCKLE AND MIDDLE REAR LAP SEAT BELT BUCKLE WILL NOT STAY LATCHED. DEALER NOTIFIED, AND REPLACED THE PARTS UNDER WARRANTY. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER.\*AK**

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



**U.S. Department of Transportation**  
 National Highway Traffic Safety Administration  
 DOT Auto Safety Hotline  
 1-888-DASH-2-DOT  
 www.nhtsa.dot.gov/hotline

**Vehicle Owner's Questionnaire (VOQ)**

Date Received: **01 SEP 18 AM 10:00**  
 Office: **SAFETY INVESTIGATION**  
 Reference No.: **894956**

Work Number: **710054**  
 Home Number: **[REDACTED]**

Signature of Owner: **[REDACTED]**  
 Date of Report: **9/11/18**

**VEHICLE INFORMATION**

Vehicle Make: **JEEP** Vehicle Model: **CHEROKEE** Vehicle Year: **2001** Current Odometer Reading: **6389**

Vehicle Identification No. (VIN): **PLEASE FILL IN (NHTSA 48583) L57G18**

City: **Ashton** State: **TX** ZIP Code: **[REDACTED]**

Engine Size: **[REDACTED]** (CID/CC) No. Cylinders: **6**

Transmission Type: **Automatic** Restraint System: **3-point Belt**

Body Style: **4-Door Stationwagon**

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Interior Systems: **ACTIVE RESTRAINTS: BELT BUCKLES**

Location: **Front** (Left/Right) **Right**

Failed Parts: **Original** (Replacement) **Original**

Vehicle Type: **Car** (SUV, Van, Truck, Motorcycle, Other)

Drive Train: **Front** (4-Wheel, Rear)

Restraint System: **3-point Belt** (Motorbelt, 2-point Belt, Passenger-side Airbag)

Brakes: **Antilock** (Manual, Automatic)

**APPLICATION INCIDENT INFORMATION**

No. of Failures: **5**

Date(s) of Failure(s): **22-AUG-2001**

Mileage at Failure(s): **8000**

Vehicle Speed at Failure(s): **NA**

Failed Part(s): **NA**

Previously Failed Part(s): **NA**

Component: **12250000**

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

Crash:  Yes  No

Fire:  Yes  No

Number of Persons Injured: **NA**

Number of Fatalities: **NA**

Estimated Property Damage: **NA**

Reported to Police:  Yes  No

REAR DRIVER SIDE SEAT BELT BUCKLE AND MIDDLE REAR LAP SEAT BELT BUCKLE WILL NOT STAY LATCHED. DEALER NOTIFIED, AND REPLACED THE PARTS UNDER WARRANTY. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER. AK

The above mentioned seat belts would come unlatched while my children were riding in their car seats.

After the dealership installed the new seat belts (which are different from the original ones) this has not occurred again.

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CONTINUE ON BACK IF NEEDED