Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 119

Date Received: 22-AUG-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 894904

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of number and check digit)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
NOT AVAILABLE	CONTINENTAL	CONTINENTAL	1900	

Purchase Dat: ☒ New ☐ Used

Dealer's Name_____

City_____ State_____ Zip Code_____

Engine Size (CID/CC/L _____

No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
02750010	**TIRES**:SIDEWALL	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)_____ Mileage at Failure(s)_____	Failed Part(s)	NHTSA Previously
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING CONSUMER NOTICED VIBRATION COMING FROM FRONT END OF VEHICLE. TOOK VEHICLE TO DEALER. DEALER REBALANCED VEHICLE. AFTER VEHICLE WAS REBALANCED THERE WAS STILL VIBRATION IN FRONT END. VEHICLE WAS INSPECTED, AND INSPECTOR LINKED THE PROBLEM TO TIRES. ALL FOUR TIRES WERE ORIGINAL EQUIPMENT ON A LINCOLN, NAVIGATOR, 2000, TIRE SIZE P27560R17 WITH 19000 MILES ON THEM. THEY WERE SEPARATING AT SIDEWALL. PLEASE PROVIDE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

Form Approved O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 119

Date Received
01 SEP 10 PM 2:51
22-AUG-2001
OFFICE
DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_ltr

Reference No.
894904

OWNER INFORMATION (Type or Print)

[redacted] 09793

Work Number [redacted]
Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? [X] YE [ ] NO
In the absence of an a[redacted] your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 09/11/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
YES IT WAS ~~NOT AVAILABLE~~ 5LMEU27A5YL	LINCOLN ~~CONTINENTAL~~	500-Navigator ~~CONTINENTAL~~	~~1998~~ 2000	19,500.00

Purchase Date
[X] New [ ] Used

Dealer's Name TIDELAND FORD LINCOLN MERCURY
City Conway State SC Zip Code 29527

Engine Siz (CID/CC/L 5.4L
No Cylinders 8

[ ] Turbo [ ] Diesel [X] Gas [X] Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
[ ] Manua [X] Automatic	[X] Yes [ ] No	[X] 3-Point Belt [X] Driverside Airbag [X] Passengerside Airbag [ ] Motorbelt [ ] 2-Point Bel	[X] Yes [ ] No	[ ] Fron [X] Rear [ ] 4-Wheel	[ ] Car [ ] Van [ ] Minivan [ ] Other [X] Sport Uti [ ] Truck [ ] Motorcycle	[ ] 2-Door [ ] 4-Door [ ] Stationwagon [ ] Pick Up [ ] Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02750010	TIRES:SIDEWALL CONTINENTAL AW TIRES - SEE BELOW	[X] Left [X] Front [X] Right [X] Rear	[X] Original [ ] Replacemen

No of Failures: 4 TIRES

Date(s) of Failure(s): ALL 4 TIRES - TREAD SEPARATION
Mileage at Failure(s): 19,500
Vehicle Speed at Failure(s): NOTICED AT 70 MPH ON I-95

Failed Part(s): [ ] Yes [ ] No
NHTSA Previously: [ ] Yes [X] No

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[ ] Yes [X] No	[ ] Yes [X] No				[ ] Yes [X] No

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* WENT ON ISOLATED TRIP THROUGHOUT FLA. TO MOTHERS FUNERAL AND GOLF-TOLD BY MECHANIC - IT IS A MIRACLE WE ARE ALIVE

CONTINUE ON BACK IF NEEDED