



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

21-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894806

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door hinge) NOT AVAILABLE	Vehicle Make ISUZU TRUCK	Vehicle Model RODEO	Vehicle Year 1999	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03273000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 05-MAY-2001 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING APPROXIMATELY 35-40MPH ON WET PAVEMENT AND ABS KICKED IN WHEN BRAKES WERE APPLIED, AND REARENDED ANOTHER VEHICLE. MECHANIC TURNED ROTORS. A COMPLAINT WAS FILED WITH MANUFACTURER. BUT, ABS STILL KICKS IN ON SOME SURFACES.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436 Date Received: <u>21-AUG-2001</u> Defects Inv. # <u>894806</u> Work Number <u> </u> Home Number <u> </u>	
OWNER INFORMATION (Type or Print) 709393		Date Received: <u>21-AUG-2001</u> Defects Inv. # <u>894806</u> Work Number <u> </u> Home Number <u> </u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of a signature, WILL NOT provide your name and address to the vehicle manufacturer.		☒ YES ☐ NO Date <u>9/17/2001</u>	
SIGNATURE OF OWNER 			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>4S2CM58W2X4330687</u> NOT AVAILABLE	Vehicle Make ISUZU TRUCK	Vehicle Model RODEO	Vehicle Year 1999
Purchase Date <u>7/8/1999</u>		Dealer's Name <u>Don Stein Buick/Isuzu</u> City <u>Ovland Park</u> State <u>KS</u> Zip Code <u> </u>	
☒ New ☐ Used		Engine Size (CID/CC/L) <u>3.2L</u> No. Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☒ Driver's Side Airbag ☒ Passenger's Side Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☒ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other <u> </u> ☒ Sport Utility Truck ☐ Motorcycle	
Body Style ☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>03250000</u> <u>03273000</u>	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No. of Failures <u> </u>	Date(s) of Failure(s) <u>05-MAY-2001</u> Mileage at Failure(s) <u> </u> Vehicle Speed at Failure(s) <u> </u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies) on the back of this form)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>2</u>	Number of Fatalities <u>0</u>
Estimated Property Damage <u>\$000</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER WAS TRAVELING APPROXIMATELY 35-40MPH ON WET PAVEMENT AND ABS KICKED IN WHEN BRAKES WERE APPLIED, AND REARENDED ANOTHER VEHICLE. MECHANIC TURNED ROTORS. A COMPLAINT WAS FILED WITH MANUFACTURER. BUT, ABS STILL KICKS IN ON SOME SURFACES.*AK The problems not that ABS kicks in, but that when it does, it is ineffective. Instead of "threshold" braking (almost to the point of lockup) the ABS keeps the wheels so far from lockup that the brakes don't slow the vehicle.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 (Public Law 93-57) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			