



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 558

Date Received

20-AUG-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

894772

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1G2NE52E5XC510063	PONTIAC	GRAND AM	1999			
Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03270000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 01-JUL-1998 Mileage at Failure(s) 18700	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKES MADE A SQUEAKING NOISE AT 5000 MILES. VEHICLE HAS BEEN TAKEN PERIODICALLY TO DEALER ON BRAKE PROBLEMS. DEALER HAS REPLACED ENTIRE BRAKE SYSTEM, INCLUDING ROTORS. BRAKES MAKE A LOUD RUBBING NOISE AND VIBRATE. BRAKE PADS NEED TO BE REPLACED EVERY 400 MILES.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

558

Date Received

01 SEP - 1
20 AUG - 2001
OFFICE DEFECTS INVE

Id. or

Id. or

Id. or

Id. or

Id. or

Id. or

Id. or

Id. or

Id. or

OWNER INFORMATION (Type or Print)

709342

Work Number

Home Number

REGISTRATION No.

894772

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle's manufacturer.

Signature of Owner

Date 8/27/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (L-category, 2010m AK windshield on driver's side) 1G2NE52E5XC510063
Vehicle Make PONTIAC
Vehicle Model GRAND AM
Vehicle Year 1999
Current Odometer Reading 18,700

Purchase Date 7/16/98
Dealer's Name McGuire Pontiac
City Little Falls State NJ Zip Code
Engine Size (CID/CC/L) 3.4
No. Cylinders 6
 Turbo Diesel Gas Fuel Injectio

Transmission Type Manual Automatic
Anti-lock Brakes Yes No
Restraint System 3-Point Belt Driverside Airbag 2-Point Belt Motorbelt Passengerside Airbag
Cruise Control Yes No
Drive Train Front Rear 4-Wheel
Vehicle Type Car Sport Jlt Van Truck Minivan Motorcycle Other
Body Style 2-Door 4-Door Stationwagon Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000 03270000
Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM
BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM
Location Left Right Front Rear
Failed Part(s) Original Replacement

No. of Failures 3
Date(s) of Failure(s) 01-JUL-1998
Mileage at Failure(s) 4000 608
Vehicle Speed at Failure(s) -
Failed Part(s) Yes No
NHTSA Previously Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash Yes No
Fire Yes No
Number of Persons Injured
Number of Fatalities
Estimated Property Damag
Reported to Polic Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BRAKES MADE A SQUEAKING NOISE AT 4800 MILES. VEHICLE HAS BEEN TAKEN PERIODICALLY TO DEALER ON BRAKE PROBLEMS. DEALER HAS REPLACED ENTIRE BRAKE SYSTEM, INCLUDING ROTORS. BRAKES MAKE A LOUD RUBBING NOISE AND VIBRATE. BRAKE PADS NEED TO BE REPLACED EVERY 400 MILES.*AK
reported to BBB Auto Line 8/27/01

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-57): This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 46)







































































