



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

20-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894757

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1LNLM82W0NY611586		LINCOLN	TOWN CAR	1992	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Util ☐ Truck ☐ Motorcycle
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08310000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNES:FRONT:UNDERHOOD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured C	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	--------------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS PARKED. HEARD A SOUND LIKE MOTOR RUNNING. WAS GOING TO CHECK WHEN HORN STARTED BLOWING. OPENED DOOR WITH KEY. SMOKE WAS HEAVY INSIDE VEHICLE. WHEN AIR HIT INSIDE, FLAMES SHOT OUT. ALONG RIGHT HAND SIDE NOTICED FLAMES ON DASHBOARD. NEIGHBOR CONTACTED FIRE DEPARTMENT. THEY PUT FLAMES OUT. FIREMAN INDICATED POSSIBLE ELECTRICAL WIRING WAS THE CAUSE OF FIRE.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 117 Date Received <u>01 SEP -6 PM 2:37</u> <u>29-AUG-2001</u> OFFICE DEFECTS INVESTIGATION Reference No. <u>894757</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] 709324					
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized representative, name and address to the vehicle manufacturer. _____ Signature of Owner _____ Date <u>8/28/01</u>					
VEHICLE INFORMATION Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1LNLM82W0NY611586</u>					
Vehicle Make <u>LINCOLN</u>		Vehicle Model <u>TOWN CAR</u>		Vehicle Year <u>1992</u>	
Current Odometer Reading _____		Purchase Date <u>12/3/91</u>		Dealer's Name <u>LAMARQUE LINCOLN-MERCURY INC.</u>	
☒ New ☐ Used		City <u>HARVEY</u> State <u>LA</u> Zip Code <u>70058</u>		Engine Size (CID/CC/L) <u>4.6 L</u> No. Cylinders <u>8</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Motorbelt ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up ☐ Truck		Turbo Diesel Gas Fuel Injection		☐ Turbo Diesel Gas Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>08310900</u>		Part Name(s) <u>ELECTRICAL SYSTEM WIRING HARNESS FRONT UNDERHOOD HARNESS ON FIRE ALONG RIGHT FRONT DOOR AND THE FLOOR TOWARDS THE DASH AND DASHBOARD ON FIRE</u>		Location ☐ Left Front ☒ Right Front ☐ Rear	
Failed Part(s) ☒ Original ☐ Replacer		No. of Failures <u>1</u>		Date(s) of Failure(s) <u>7/30/01</u> Mileage at Failure(s) <u>83000</u> Vehicle Speed at Failure(s) _____	
Failed Part(s) ☒ Yes ☐ No		NHTSA Previously ☐ Yes ☒ No		Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury (ies) on the back of this form)	
Crash ☐ Yes ☒ No		Fire ☒ Yes ☐ No		Number of Persons Injured <u>0</u>	
Number of Fatalities _____		Estimated Property Damage <u>6372.50</u> <u>TOTAL LOSS</u>		Reported to Police ☐ Yes ☒ No <u>POLICE ADVISED</u> <u>AFTER FIRE DEPT. ARRIVED</u>	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					

VEHICLE WAS PARKED. HEARD A SOUND LIKE MOTOR RUNNING. WAS GOING TO CHECK WHEN HORN STARTED BLOWING. OPENED DOOR WITH KEY. SMOKE WAS HEAVY INSIDE VEHICLE. WHEN AIR HIT INSIDE, FLAMES SHOT OUT. ALONG RIGHT HAND SIDE NOTICED FLAMES ON DASHBOARD. NEIGHBOR CONTACTED FIRE DEPARTMENT, THEY PUT FLAMES OUT. FIREMAN INDICATED POSSIBLE ELECTRICAL WIRING WAS THE CAUSE OF FIRE.*AK

DEALER WAS SURPRISED BY THE EVENT, SAID HE HAD NO KNOWLEDGE OF SUCH OCCURRENCES. ACTUALLY BOTH LINCOLN DEALERS IN THIS AREA SAID THE SAME. MARSHALL BROS. LINCOLN-MERCURY INC., 4641 MEMORIAL BLVD, METairie LA 70006 IS THE OTHER DEALER

The Privacy Act of 1974-Public Law 93-57: This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.