



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

20-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894706

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTRX08L11KF59337	FORD TRUCK	F150	2001	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12240000	Part Name(s) INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 06-AUG-2001 3100 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DEALER REFUSED TO CORRECT RECALL 00V348000 BECAUSE CONSUMER WAS A TROUBLE MAKER.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received 20 SEP - 8 PM 20-AUG-2001 DEFECTS INVESTIGATION Office STATION Report No. 894706 Work Number [REDACTED] Home Number [REDACTED]	
OWNER INFORMATION (Type or Print) [REDACTED] 709175				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner [REDACTED] DATE 8/27/01	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1FTRX08L11KF59337		Vehicle Make FORD TRUCK		Vehicle Model F150	
Purchase Date [REDACTED]		Dealer's Name GALPIN FORD		Engine Size (CID/CC) 5.4L No. Cylinders 8 ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
☒ New ☒ Used		City VALLEY State CA Zip Code [REDACTED]		Current Odometer Reading 3120	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☒ No		Restraint System ☒ 3-Point Belt ☒ Driver's Side Airbag ☒ Passenger's Side Airbag ☐ Motorbelt ☐ 2-Point Belt	
Cruise Control ☒ Yes ☒ No		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Utility ☐ Truck ☒ Motorcycle	
Body Style ☐ 2-Door ☐ 4-Door ☒ Station Wagon ☐ Pick Up ☐ Truck					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 12240000		Part Name(s) INTERIOR SYSTEMS: ACTIVE RESTRAINTS: BELT RETRACTORS		Location ☐ Left ☐ Front ☐ Right ☐ Rear	
No. of Failures 0		Date(s) of Failure(s) 06-AUG-2001 Mileage at Failure(s) 3100 Vehicle Speed at Failure(s) 0		Failed Part(s) ☐ Yes ☐ No	
NHTSA Previously ☐ Yes ☐ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Injury ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Property Damaged 0		Reported to Police ☐ Yes ☒ No			
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) DEALER REFUSED TO CORRECT RECALL 00V348000 BECAUSE CONSUMER WAS A TROUBLE MAKER.*AK SEE OVER					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974 (Public Law 93-57): This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

SANTA MONICA FORD, SANTA MONICA CA- REFUSED TO REPAIR MY TAYCH ON A SAFETY RECALL NOTICE FROM FORD MOTOR CO. THEN REFUSED BECAUSE I AM EXPERIENCING DIFFICULTY WITH FORD MOTOR CO. REPAIRING A COSMETIC DEFECT AND I HAVE BEEN BLACKBALLED BY FORD BECAUSE I AM TOO "PICKY". I NEVER RAISED MY VOICE OR THREATENED ANY PERSON WHATSOEVER @ ANY DEALERSHIP IN ANY MANNER OR FORD. I HOPE THE GOVERNMENT'S INTERVENTION WILL MAKE THEM CORRECT THIS MATTER

THANK YOU.



★ U.S. G.P.O.: 1982-622-867/62286

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Special Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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