



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 231

Date Received

17-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894640

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4GW58N81C574401		JEEP	CHEROKEE	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel		☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN BRAKING VEHICLE STARTS SHIMMYING WITH GREAT FORCE AT HIGH SPEEDS. DEALER HAS BEEN CONTACTED, AND SHAVED DOWN ROTORS. PLEASE PROVIDE FURTHER INFORMATION.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-327-4236 www.nhtsa.dot.gov/hotline		U.S. Department of Transportation National Highway Traffic Safety Administration 17-AUG-2001 OFFICE OF INVESTIGATION REFERENCE NO. 894640	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO		Signature of Owner [Redacted] Date 8/22/01		Vehicle Identification No. (VIN) 1JAGW58N81C574401	
Vehicle Make JEEP		Vehicle Model CHEROKEE		Vehicle Year 2001	
Current Odometer Reading 5,600		Engine Size V8		Fuel System ☒ Gas ☐ Diesel ☐ Turbo	
Transmission Type ☒ Automatic ☐ Manual		Restraint System ☒ 3-point Belt ☐ 2-point Belt ☐ Mole-belt		Drive Type ☒ Front ☐ Rear ☐ Other	
Vehicle Type ☒ Car ☐ Van ☐ Truck ☐ Motorcycle ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Truck ☐ Pick Up		Location ☒ Front ☐ Left ☐ Right ☐ Rear	
Part Name BRAKES:HYDRAULIC;DISC;ROTOR;DISC HUB		Location ☒ Front ☐ Left ☐ Right ☐ Rear		Failed Part ☒ Original ☐ Replacement	
No of Failures 1		Date(s) of Failure(s) Within first 6 mos of purchase		Mileage at Failure(s) 5800	
Vehicle Speed at Failure(s) braking at all speeds		Failed Component(s)/Part(s) Information		Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury, if any, on the back of this form)	
Crash ☒ Yes ☐ No		Fire ☒ Yes ☐ No		Number of Persons Injured N/A	
Number of Fatalities N/A		Estimated Property Damage N/A		Reported to Police ☒ Yes ☐ No	
WHEN BRAKING VEHICLE STARTS SHIMMYING WITH GREAT FORCE AT HIGH SPEEDS, DEALER HAS BEEN CONTACTED, AND SHAVED DOWN ROTORS. PLEASE PROVIDE FURTHER INFORMATION. Car shaking upon braking makes car seem unstable. I previously owned a 1997 Jeep GC and had same problem, resulting in original rotors plus two replacements will first year of ownership. Am absolutely certain that problem will recur based on performance of 1997 Jeep					

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