



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

16-AUG-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

894536

Work Number

Home Number 209 795 7935

OWNER INFORMATION (Type or Print)

FRANK KLEINE 708311
PO BOX 3278
ARNOLD CA 952233278

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
GF1FF65601H708328	SUBARU TRUCK	FORESTER	2001	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 14-AUG-2001 34000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), defect(s), and injury(s) on the back of this form.

Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline
1-888-327-4236
NATIONWIDE 1-888-DASH-2-DOT

OWNER INFORMATION (Type or Print)

708311

Reference No.
894536

DEFECTS INVESTIGATION
16-AUG-2001
01-AUG-01
Date Received
758

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
YES ☒ NO ☐
Signature of Owner
[Redacted]
Date 8/23/01

Work Number
[Redacted]
Home Number
[Redacted]

Vehicle Identification No. (VIN) JF1SF65601H008328
Vehicle Make SUBARU
Vehicle Model FORESTER
Vehicle Year 2001
Current Odometer Reading 34,268

Purchase Date 4/24/2000
Not Dealer Where I Bought Vehicle
Dealer Name FOREST-MINER SUBARU/ISSU
City ANGELES STATE CA Zip Code 95222-0049
Engine Size (CID/CCL) No Cylinders 4
Turbo Diesel Gas Fuel Injection

Transmission Type Automatic
Manual ☒
Restraint System 3-Point Belt
Motorbelt 2-Point Belt
Cruise Control No
Drive Train Front Wheel
Rear Wheel
Vehicle Type Car
SUV
Truck
Station Wagon
Pick Up
Body Style 2-Door
4-Door
SUV

Component 03250000
Part Name BRAKES: HYDRAULIC/ANTI-LOCK SYSTEM
Location Front
Left
Right
Failed Parts Original
Replacement
No of Failures
Dates of Failure 14-AUG-2001
Mileage at Failure 34000
Vehicle Speed at Failure 25 MPH
Application Incident Information
NHTSA Previously Yes ☒ No ☐

Application Incident Information
(Please describe in detail the incident(s), failure(s), crash(es), and injury, if any, on the back of this form.)
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
Crash Yes ☒ No ☐
Fire Yes ☒ No ☐
Number of Persons Injured None
Number of Fatalities None
Estimated Property Damage None
Reported to Police Yes ☒ No ☐

WHILE DRIVING 35 MPH APPLIED BRAKES, AND VEHICLE SLOWED DOWN TO 25 MPH. THEN, BRAKES LOCKED UP. PEDAL FELT SOFT. AK
TO STEER INTO SHOPPING CENTER FRONT STREET, ALL FOUR WHEELS WERE "DRASSING". I APPLIED THROTTLE, ALL FOUR WHEELS WERE
"DRASSING". I HAD TO FORCE THROTTLE TO MAKE VEHICLE MOVE
FORWARD. ALL FOUR WHEELS "DRASSING" FOR ABOUT 50 FT. THEN
I FELT A REVERSE OF THE BRAKES. DROVE NORMAL AFTER THAT.
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

PO Box 90
SANDIEGO, CA 92165
(408)-394-8500

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

ON 8/23/01 I WENT TO THE DEALER, SERVICE MANAGER, JOHN, SAID THE MECHANIC DID NOT FIND ANY PROBLEM. I DO NOT THINK THAT THEY ARE GIVING ME ALL THE INFORMATION REQUESTED.

I WATCHED THE MECHANIC. HE CHECKED THE WHEEL WITH LIGHT (PERHAPS CHECKING CLOSENESS OF PADS TO ROTORS) HE ADJUSTED SOMETHING ON THE RIGHT REAR WHEEL; THEN HE WENT UNDER LEFT SIDE (DRIVER SIDE) OF DASH - DID SOMETHING TO THE FUSE BOX (I THINK) THE LIGHTS FLASHED ONCE - AND HE WAS FINISHED WITH CAR. THE MECHANIC AND SERVICE MGR. WENT OUT OF MY SIGHT FOR A CONFERENCE (ABOUT 5 MIN.)

THE SERVICE MANAGER JOHN, PUT EXTENSIVE NOTES ON HIS HARD COPY OF THE WORK PERFORMED, BUT SAID THE MECHANIC FOUND NOTHING WRONG.

IF THIS BRAKING SYSTEM FAILS AFTER 36,000 MILE BUMPER TO BUMPER WARRANTY, SUBARU SHOULD PAY FOR ANY FUTURE REPAIR.

★ U.S.G.P.O.: 1982-623-887/60286

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 3)

