



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

16-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894526

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WBACH9342YLG18360		BMW	Z3	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000	Part Name(s) BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) C1-JAN-2001 5000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

A GRINDING SOUND CAME FROM REAR BRAKES. TOOK VEHICLE TO A DEALER AND DEALER REPLACED REAR BRAKES. CURRENTLY, AT 8,600 MILES PROBLEM HAS REOCCURRED. PLEASE PROVIDEN ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 01 SEP 25 AM 9:44 AUG 2001 OFFICE DEFECTS IN DESIGN	
		Reference No. 894526	
OWNER INFORMATION (Type or Print) 708263		Work Number Home Number 	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, your name and address to the vehicle manufacturer.			
Signature of Owner 		Date 8/29/01	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) WBACH9342YLG18360		Vehicle Make BMW	
Vehicle Model Z3		Vehicle Year 2000	
Current Odometer Reading 8,700		Engine Size (CID/CC/L) No Cylinders 6	
Purchase Date OCT 2000		Dealer's Name BAY SIDE BMW	
☒ New ☐ Used		City QUEEKS State NY Zip Code	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driver's Side Airbag ☐ 2-Point Belt ☒ Passenger's Side Airbag		Cruise Control ☐ Yes ☒ No	
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utility Truck ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other ☒ Convertible	
Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck		Fuel System ☐ Turbo Diesel ☒ Gas Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03260000		Part Name(s) BRAKES:HYDRAULIC SHOE AND DRUM SYSTEM	
Location ☒ Left Front ☐ Right Front ☒ Right Rear ☐ Left Rear		Failed Part(s) ☒ Original ☐ Replacement	
No of Failures 0		Date(s) of Failure(s) 01-JAN-2001 Mileage at Failure(s) 5000 Vehicle Speed at Failure(s) 0	
Failed Part(s) ☐ Yes ☐ No		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 0		Number of Fatalities 0	
Estimated Property Damage 		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
A GRINDING SOUND CAME FROM REAR BRAKES. TOOK VEHICLE TO A DEALER AND DEALER REPLACED REAR BRAKES. CURRENTLY, AT 8,600 MILES PROBLEM HAS REOCCURRED. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK			

(CONTINUE ON BACK IF NEEDED)

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