Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 241

Date Received: 15-AUG-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
op_ltr ____ ____

Reference No.: 894430

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of VIN on vehicle)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1J4GZ58S0WC209991	JEEP	GRAND CHEROKE	1998	

Purchase Dat		Engine Size	
☐ New ☒ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
07301000 06400000	POWER TRAIN:TRANSMISSION:AUTOMATIC:INTERLOCK SYSTEM FUEL:THROTTLE LINKAGES AND CONTROL	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
	10-AUG-200 52000 Mileage at Failure(s)_____	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s). Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☒ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE 01 021/ INADVERTENT ROLLAWAY IN REVERSE PARK: ON THREE OCCASIONS VEHICLE HAD JUMPED OUT OF PARK INTO REVERSE WHILE THE VEHICLE WAS STILL PARKED, FIRST, IT BACKED UP ON A CONCRETE CURB. SECONDLY, DRIVER WAS STILL IN VEHICLE, AND THIRDLY BACKED INTO ANOTHER VEHICLE AND HIT A FENCE. DEALER WAS NOTIFIED, AND WAS UNWILLING TO ASSIST IN THIS MATTER. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER. *AK

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved O.M.B. No. 2127-0006

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received
01 SEP -5 P1
13-AUG-2001
DEFECTS INVESTIGATION OFFICE

Od_or
rl_dt
od_rt
up_ltr

Reference No.
894430

OWNER INFORMATION (Type or Print)

[redacted] 708098

Work Numb [redacted]
Home Numb

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? [X] YES [ ] NO
In the absenc NOT provide your name and address to the vehicle manufacturer.

Signature of [redacted] Date 8/30/01

VEHICLE INFORMATION

Vehicle Identif. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
1J4GZ58S0WC209991	JEEP	GRAND CHEROK	1998	52396

Purchase Date: MAY 1999 [ ] New [X] Used

Dealer's Name: VICTORY MOTORS
City: MEEKER State: CO Zip Code: 81641

Engine Siz (CID/CC/L: 4.0L
No Cylinders: 6

[ ] Turbo [ ] Diesel [X] Gas [ ] Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
[ ] Manua [X] Automatic	[X] Yes [ ] No	[X] 3-Point Belt [X] Driverside Airbag [X] Passengerside Airbag [ ] Motorbelt [ ] 2-Point Bel	[X] Yes [X] No	[ ] Front [ ] Rear [X] 4-Wheel	[ ] Car [ ] Van [ ] Minivan [ ] Other [X] Sport Uti [ ] Truck [ ] Motorcycle	[ ] 2-Door [X] 4-Door [ ] Stationwagon [ ] Pick Up [X] Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
07301000 06400000	POWER TRAIN:TRANSMISSION:AUTOMATIC:INTERLOCK SYSTE FUEL:THROTTLE LINKAGES AND CONTROL	[ ] Left [ ] Front [ ] Right [ ] Rear	[ ] Original [ ] Replacemen

No of Failures: 3

Date(s) of Failure(s): 10-AUG-2001 - 08-Aug-2001
Mileage at Failure(s): 52000
Vehicle Speed at Failure(s):

Failed Part(s): [ ] Yes [X] No
NHTSA Previously: [ ] Yes [X] No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
[X] Yes [ ] No	[ ] Yes [X] No	0	0	1112.85-in vehicle	[ ] Yes [X] No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE 01 021/ INADVERTENT ROLLAWAY IN REVERSE PARK: ON THREE OCCASIONS VEHICLE HAD JUMPED OUT OF PARK INTO REVERSE WHILE THE VEHICLE WAS STILL PARKED, FIRST, IT BACKED UP ON A CONCRETE CURB. SECONDLY, DRIVER WAS STILL IN VEHICLE, AND THIRDLY BACKED INTO ANOTHER VEHICLE AND HIT A FENCE. DEALER WAS NOTIFIED, AND WAS UNWILLING TO ASSIST IN THIS MATTER. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER. *AK

I had a Chrysler investigator take down my information but to no avail- see attached copy. I am a nervous wreck to drive my car This is the 3rd time the vehicle had went into reverse on it's own and luckily NO ONE was hurt, but what about the next time. The first time it

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.* DBHH E93

D	O	T	[illegible]	MANUFACTURER/TIRE NAME	SIZE
				Remington	P225/75R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

happened I was at the local post office and left it idling, it was in Park- my 8yr old Nephew was with me, when we were coming out of the Post Office my vehicle was going backwards to the Post Office (I had been parked across from the Post Office). I immediately ran to the car, opened the door- Somehow Slammed my foot on the brake- at about got my self injured, it was about to go into the a Street light and Post office window. I had a "lady who was in the Post Office come out to see if I was O.K. I thought I was Crazy. I had no clue what just happened. This happened in 6-15-00. On another occasion I was at the drive-thru at the bank in Park- Idling- I was in the vehicle. While I was waiting for the transaction- the same thing happened, it went into Reverse- luckily I stopped it immediately. This happened approximately in 10-20-00 This last incident was awful I was getting ready to take my 14 yr old nephew to his Tutor on 8-10-01 at 9:45 am- I went to the Shop or garage and started my Jeep- was on my way into the house to get my Nephew and in the meantime my husband had pulled up with his ATV 4 wheeler- we were talking for a minute and then he parked the ATV by the house in front of the fence- (From the garage to the fence it's approximately 40 feet anyways my husband went into the bathroom in the Shop and I came into get my nephew, when we were coming out of the front door I could not believe my eyes- my car was rolling backwards right towards

☆ U.S. G.P.O.: 1992 – 629-887 / 80086

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



