



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

15-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894413

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door jamb) 5TBBT4419YS004334	Vehicle Make TOYOTA TRUCK	Vehicle Model TUNDRA	Vehicle Year 2000	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03264000 03270000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM:DRUM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

REAR DRUM AND FRONT DISC BRAKES HAD TO BE REPLACED THREE TIMES SINCE DATE OF PURCHASE. VEHICLE VIBRATES WHEN BRAKE PEDAL IS PRESSED. THIS HAPPENS ON WET AND DRY ROADS. PLEASE PROVIDE FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 103B

Date Received

21 SEP 10
14-AUG-2001
OFFICE
DEFECTS INVESTIGATION

Old or

New

Old or

New

Signature No.

894413

Work Number

Home Number

OWNER INFORMATION (Type or Print)

708058

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES

NO

In the absence of an

name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located on the windshield on driver's side)

5TBBT4419YS004334

Vehicle Make

TOYOTA TRUCK

Vehicle Model

TUNDRA

Vehicle Year

2000

Current Odometer Reading

34,712

Purchase Date

5/99

Dealer's Name

Sanger Toyota (original)

Engine Size
(CID/CC/L)

2400 cc

Turbo
Diesel
Gas
Fuel Injection

No Cylinders 8

Fuel Injection

☐ New ☒ Used

City

St. Robert

State

MO

Zip Code

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☒ Driverside Airbag☒ Passengerside Airbag☐ Motorbelt☒ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utility☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03250000

03264000

03270000

Part Name(s)

BRAKES:HYDRAULIC ANTI-SKID SYSTEM

BRAKES:HYDRAULIC SHOE AND DRUM SYSTEM:DRUM

BRAKES:HYDRAULIC SHOE:DISC BRAKE SYSTEM

Location

☒ Left☒ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☒ Replacement

No of Failures

5

Date(s) of Failure(s)

5-24-00

Mileage at Failure(s)

24-34 K

Vehicle Speed at Failure(s)

0-60

Failed Part(s)

☒ Yes☐ No

NHTSA Previously

☐ Yes☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

REAR DRUM AND FRONT DISC BRAKES HAD TO BE REPLACED THREE TIMES SINCE DATE OF PURCHASE. VEHICLE VIBRATES WHEN BRAKE PEDAL IS PRESSED, THIS HAPPENS ON WET AND DRY ROADS. PLEASE PROVIDE FURTHER DETAILS. AK

repaired 5 times. 2 adjustments. turn rotors &

one replace front & one replace rear

CONTINUE ON BACK IF NEEDED

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U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Information Management Staff NSA-10.01
 400 7th Street, SW
 Washington, DC 20590

POSTAGE WILL BE PAID BY NATIONALLY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
 FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department
 of Transportation
 National Highway
 Traffic Safety
 Administration
 400 Seventh St., S.W.
 Washington, D.C. 20590
 Official Business
 Penalty for Private Use \$300

NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES



U.S. GPO: 1992-520-887/1-90006

After this many repairs the vehicle
 gives the driver no confidence in
 their boots. This is a NATIONAL
 problem. Toyota is hiding & saying anything
 they can to get people to go away. This
 is a national safety problem. Check
 ToyotaSolutions.com for lots of people
 having the same problems. People do
 not know to contact the NHTSA
 when they have this problem. Please
 make your organization better known.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail	
INFORMATION ON THE FAILURE(S) (IF APPLICABLE)	
THE IDENTIFICATION NO. *	
DO T	MANUFACTURER/TIRE NAME
SIZE	
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.	
NARRATIVE DESCRIPTION (CONTINUED)	