Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 117

Date Received: 14-AUG-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 894356

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of decal and/or plate on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1GBEG25K7RF177974	CHEVROLET TRUC	C20	1994	

Purchase Dat: ☐ New ☒ Used

Dealer's Name_____

City_____ State_____ Zip Code_____

Engine Size (CID/CC/L _____

No Cylinders _____

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
10110000	VISUAL SYSTEMS:GLASS:WINDSHIELD	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
	05-JUN-1995 68000		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVER'S SIDE WINDSHIELD HAS AN IRREGULARITY. THIS CAUSES DRIVER'S VIEW TO OBSTRUCTED, ESPECIALLY WHEN IT'S RAINING. AREA IS NOT ABLE TO BE CLEANED WHEN WIPER IS IN USE. ROAD IS HARD TO DISCIPHER WHEN THE WEATHER IS CLEAR AND SUNNY.*AK

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received
01-AUG-2001
OFFICE OF DEFECTS INVESTIGATION

Od_or
rt_dt
dd_rt
up_ltr

Reference No.
894356

OWNER INFORMATION (Type or Print)

[redacted] 707683

Work Number

Home Numb[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Own[redacted] Date 8/2/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located on automatic windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1GBEG25K7RF177974	CHEVROLET TRU VAN	C20	1994	69070

Purchase Date: 6-10-1995
[redacted] ☐ Used

Dealer's Name: Gwatney Chev, Inc.
City: Memphis State: TN Zip Code: 38128

Engine Siz (CID/CC/L): 350
No Cylinders: 8

☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Tra	Vehicle Type	Body Style
☐ Manua ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☐ Fron ☒ Rea ☐ 4-Wh el	☐ Car ☐ Sport Uti ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up ☐ Truck VAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
10110000	VISUAL SYSTEMS:GLASS:WINDSHIELD	☐ Left ☐ Right ☒ Front ☐ Rear	☒ Original ☐ Replacemen

No of Failures: 6 yrs.

Date(s) of Failure(s): 05-JUN-1995
Mileage at Failure(s): 68000
Vehicle Speed at Failure(s): 5mph and Faster

Failed Part(s): ☒ Yes ☐ No

NHTSA Previously: ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVER'S SIDE WINDSHIELD HAS AN IRREGULARITY. THIS CAUSES DRIVER'S VIEW TO OBSTRUCTED, ESPECIALLY WHEN IT'S RAINING. AREA IS NOT ABL TO BE CLEANED WHEN WIPER IS IN USE. ROAD IS HARD TO DISCIPHER WHEN THE WEATH R IS CLEAR AND SUNNY.*AK

I have complained about it ever since I bought the vehicle new. The last time (in June 2000) when I had it in Frankie Blackmon Chev in Tupelo, The had a new manager and he found that the driver side of the windshield is irregular and that is why the wipers won't clear it. He said it would be replaced under the original warranty. (over)

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
D O T		

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

General motors said warranty out & they wouldn't replace it. Frankie Blackmon, owner of Frankie Blackmon Chev. in Tupelo said wasn't any thing he could do. I have been told by another manager that he could as it was a factory defect. It has taken 6 years of my complaining for them to decide the problem.

☆ U.S. G.P.O.: 1982 – 625-497 / 60286

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

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BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590