



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

## Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 252**

Date Received

14-AUG-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

894352

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1FALP62W6SH96534	FORD	THUNDERBIRD	1995			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08510000	Part Name(s) ELECTRICAL SYSTEM:IGNITION:SWITCH	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 0	Date(s) of Failure(s) 06-JUN-1991 Mileage at Failure(s) 97000	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	---	--------------------------------	---------------------------	--------------------------	---

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WILL STALL WITHOUT PRIOR WARNING. WHEN AT STOP LIGHT CONSUMER WOULD PUT VEHICLE IN NEUTRAL. DEALERSHIP WAS AWARE OF THE PROBLEM.\*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation  
 National Highway Traffic Safety Administration  
 DOT Auto Safety Hotline  
 1-888-DASH-2-DOT  
 1-888-327-4236  
 www.nhtsa.dot.gov/hotline

**Vehicle Owner's Questionnaire (VOQ)**

FOR AGENCY USE ONLY  
 252

DATE RECEIVED: AUG-2001  
 REFERENCE: 894352

WORK NUMBER: 707875

HOME NUMBER: [REDACTED]

Signature of Owner: [REDACTED]

Date: 9/1/01

Do you authorize NHTSA to provide a check of the manufacturer of your vehicle?  YES  NO

Signature of Owner: [REDACTED]

VEHICLE INFORMATION

Vehicle Model: THUNDERBIRD  
 Vehicle Year: 1995  
 Current Odometer Reading: 98536

Vehicle Identification Number (VIN): 1FALP62W6SH95534  
 198534

Vehicle Mark: FORD

City: LAKEWOOD State: NJ Zip Code: 08701

Engine Size (CID/CC): 444  
 No Cylinders: 8

Fuel Injection:  Turbo  Diesel  Gas  Fuel Injecto

Purchase Date: 9/1995  
 Dealer's Name: LARSON FORD

Transmission Type:  Automatic  Manual

Restraint System:  3-Point Belt  Motorbelt  2-Point Belt

Antilock Brakes:  Yes  No

Passenger Side Airbag:  Yes  No

Driver Side Airbag:  Motorbelt  2-Point Belt

Cruise Control:  Yes  No

Drive Train:  4-Wheel  Front

Vehicle Type:  Car  Van  Truck  Motorcycle  Other

Body Style:  2-Door  4-Door  Stationwagon  Pick Up  Truck

Component: 09510000  
 Part Name(s): ELECTRICAL SYSTEM:IGNITION SWITCH

Location:  Front  Left  Right  Rear

Failed Part(s):  Original  Replacement

No. of Failures: 0

Date(s) of Failure(s): 05-JUN-1991

Mileage at Failure(s): 87001

Vehicle Speed at Failure(s):

Failed Part(s) Information

Previously Failed Part(s):  Yes  No

Previously Failed Part(s):  Yes  No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash:  Yes  No

Fire:  Yes  No

Number of Persons Injured: 0

Number of Fatalities: 0

Estimated Property Damage: Reported to Police:  Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WILL STALL WITHOUT PRIOR WARNING. WHEN AT STOP LIGHT CONSUMER WOULD PUT VEHICLE IN NEUTRAL. DEALERSHIP WAS AWARE OF THE PROBLEM. AK

Vehicle began "stalling" badly to the point that when stopped & would have to put in neutral. When I took them for drive up, mechanic explained that the ignition system had "stalled out" resulting in spark plug being "burned". Ignition system had to be replaced. Owner would not continue to have problem with ignition system until we had apparently done not shut off properly causing return to (own) down when door opened and they were a bit "surprised".

CONTINUE ON BACK (IF NEEDED)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



THE FOLLOWING PAGES ARE WITHHELD TO  
PROTECT UNWARRANTED INVASION OF  
PERSONAL PRIVACY PURSUANT TO  
EXEMPTION 6 OF THE FREEDOM OF  
INFORMATION ACT, 5 U.S.C. 552(b)(5)

(Page 1 through Page 8)











