



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 1039

Date Received

14-AUG-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

894343

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Locate at bottom of and/or above driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1GKEL19W3YB534155	GMC	SAFARI	2000			
Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio		
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input checked="" type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13400000	Part Name(s) STRUCTURE:DOOR ASSEMBLY	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 25-NOV-2000 15 Mileage at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PASSENGER'S SIDE AND THE SLIDING DOOR RATTLE AS IF THEY ARE NOT CLOSED. ALSO, PASSENGER DOOR BOUNCES UP AND DOWN WHEN HITTING A BUMP. CONTACTED GMC, AND GMC STATED THIS WAS NORMAL.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)
NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1039

Date Received: 14-AUG-2001
OFFICE OF FIVE DEFECTS INVESTIGATION

Reference No. 894343

Work Number _____
Home Number _____

OWNER INFORMATION (Type or Print)

[Redacted] 707861

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an signature of owner [Redacted] your name and address to the vehicle manufacturer. Date 8/12/01

VEHICLE INFORMATION

Vehicle Ident No. (VIN) 1GKEL19W3YB534155 Vehicle Make GMC Vehicle Model SAFARI Vehicle Year 2000 Current Odometer Reading 17,000

Purchase Date 10-28-00 Dealer's Name LEMAY GMC Engine Size (CID/CC/L) Turbo Diesel Gas Fuel Injectio No Cylinders

New Used City Kenosha State WI Zip Code 53142

Transmission Type Antilock Brakes Restraint System Cruise Control Drive Train Vehicle Type Body Style

Manua Yes 3-Point Belt Motorbelt Yes Front Car 2-Door
 Automatic No Driverside Airbag 2-Point Belt No Rear Van Sport UT Truck 4-Door
 Passengerside Airbag Other Motorcycle Stationwagon
 Pick Up Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13400000 Part Name(s) STRUCTURE:DOOR ASSEMBLY Location Left Right Front Rear Failed Part(s) Original Replacement

No of Failures Date(s) of Failure(s) 25-NOV-2000 Mileage at Failure(s) 15 Vehicle Speed at Failure(s) Failed Part(s) Yes No NHTSA Previously Yes No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number of Persons Injured Number of Fatalities Estimated Property Damage Reputed to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PASSENGER'S SIDE AND THE SLIDING DOOR RATTLE AS IF THEY ARE NOT CLOSED. ALSO, PASSENGER DOOR BOUNCES UP AND DOWN WHEN HITTING A BUMP. CONTACTED GMC, AND GMC STATED THIS WAS NORMAL.*AK

This is a very annoying irritating and it sounds passengers hitting in the wheel. If this vehicle hits an excessive bump or a minor crash, the ground the door may fly open.

THE PRIVACY ACT OF 1974-PUBLIC LAW 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.