



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

13-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894211

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make GOODYEAR	Vehicle Model WRANGLER	Vehicle Year 1900	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 13-AUG-2001 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

GOODYEAR, WRANGLER RTS, LT 245/75R16, DOT UNKNOWN, REPLACEMENT EQUIPMENT WITH 40000 MILES ON A 1997, DODGE, RAM. WHILE DRIVING 55 MPH LEFT REAR TIRE HAD TREAD SEPARATION. NO ACCIDENT.*AK

GOVERNMENT USE ONLY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY Date Received <u>01 SEP 14 AM</u> <u>13-AUG-2001</u> OFFICE DEFECTS INVESTIGATION Reference No. <u>894211</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) 707625		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, NHTSA will NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>9/1/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (If located at bottom of windshield on driver's side)	Tire Make	Vehicle Make	Vehicle Year
<u>3B7HC23W5M501658</u>	<u>GOODYEAR</u>	<u>WRANGLER</u>	<u>1900 1997</u>
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	Current Odometer Reading
<u>9-10-96</u>	<u>GLENNY DODGE</u>	<u>400CID</u>	<u>90325</u>
☒ New ☒ Used	City <u>CINCINNATI</u> State <u>OH</u> Zip Code <u>45211-5333</u>	No. Cylinders <u>10</u>	☐ Turbo Diesel ☒ Gas Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☒ Manual ☐ Automatic	☒ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☒ No
Drive Train	Vehicle Type	Body Style	
☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utility ☐ Van ☒ Truck ☐ Motorcycle ☐ Minivan ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
<u>02740000</u>	<u>TIRES/TREAD</u>	☒ Left Front ☐ Right Front ☐ Left Rear ☒ Right Rear	☐ Original ☒ Replacement
No. of Failures	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
<u>1 FAILED</u>	<u>13-AUG-2001</u>	<u>89310</u>	<u>YES</u>
<u>2 OTHERS</u>	Mileage at Failure(s)	Vehicle Speed at Failure(s)	<u>55-60 MPH</u>
<u>NR4000</u>			
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatale
☐ Yes ☒ No	☐ Yes ☒ No	<u>NONE</u>	<u>0</u>
Estimated Property Damage		Reported to Police	
<u>2204.87</u>		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
GOODYEAR, WRANGLER RTS, LT 245/75R16, DOT UNKNOWN, REPLACEMENT EQUIPMENT WITH 40000 MILES ON A 1997, DODGE, RAM. WHILE DRIVING 55 MPH LEFT REAR TIRE HAD TREAD SEPARATION. NO ACCIDENT. *AK <i>I've had two of the original tires with actual tread separation. One of the others looked bad. Goodyear replaced all five on principle. One of the replacements separated (this claim) and two of the others didn't look good. Still waiting for Goodyear to re-insure</i>			
CONTINUE ON BACK IF NEEDED			
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the wrong information
 I don't know what you paid for

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT 3 TRES 947 MANUFACTURER/TIRE NAME GOODYEAR WARRIOR SIZE LT 745/75 R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

one for the tires and body damage done to the pick-up. Over the phone they said they would do that (pro-rated) Firestone finally admitted they had a problem and replaced their tires at no cost. Why can't Goodyear? They claim they have no problem (I know - I do) but I know of others and I'm sure you do too. So does Goodyear. Does someone have to die before anything is done? I know that's the way it works in this country. It's all money.

Beside the one tire that did the damage the right rear showed signs of separation and the spare that I had put on the left rear didn't look good at all. Contact him, the cust. service rep at Goodyear at 1-800-322-4682 for DOT numbers or anything else.

Claim # G01T05069 Good Luck

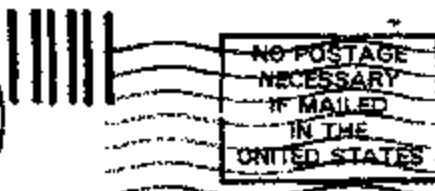
☆ U.S. G.P.O.: 1982-622-887/10000

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)

(Page 1 through Page 3)

