



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

13-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894157

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B4GP44R0YB802085		DODGE TRUCK	GRAND CARAVA	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13130000	Part Name(s) STRUCTURE:BODY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAS WIND TURBULANT NOISE INSIDE OF VEHICLE WHEN WINDOWS ARE UP. TURBULANCE IS SO HIGH WHERE PASSENGERS HAVE TO TALK LOUD, AND RADIO HAS TO HAVE A HIGH VOLUME TO HEAR. VEHICLE IS IN ARBITRATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

1039

Date Received

13-AUG-2001

Ed. or
rt. dt.
ed. rt.
sup. file

Reference No.
894157

Work Number

Home Number

OWNER INFORMATION (Type or Print)

707234

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 8/20/01 10/4/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1B4GP44R0YB802085

Vehicle Make

DODGE TRUCK

Vehicle Model

GRAND CARAVA

Vehicle Year

2000

Current Odometer Reading

22337

Purchase Date

10-9-2000

Dealer's Name Tracy Chrysler Plymouth Dodge Jeep

Engine Size
(CID/CC/L)

No Cylinders

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

☒ New ☒ Used

City Tracy

State CA

Zip Code 95376

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☐ Yes

☐ 3-Point Belt

☐ Motorbelt

☒ Yes

☐ Front

☒ Car

☐ Sport/UTV

☐ 2-Door

☒ Automatic

☒ No

☐ Driverside Airbag

☐ 2-Point Belt

☒ No

☐ Rear

☐ Minivan

☐ Motorcycle

☒ 4-Door

☐ Passengerside Airbag

☐ 4-Wheel

☐ Other

☐ Station wagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

13130000

Part Name(s)

STRUCTURE: BODY

Location

☐ Left

☐ Right

Failed Part(s)

☐ Original

☐ Replacement

☐ Front

☐ Rear

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

20

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes

☐ No

NHTSA Previously

☐ Yes

☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☒ No

☐ Yes

☒ No

☐ Yes

☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAS WIND TURBULANT NOISE INSIDE OF VEHICLE WHEN WINDOWS ARE UP. TURBULANCE IS SO HIGH WHERE PASSENGERS HAVE TO TALK LOUD, AND RADIO HAS TO HAVE A HIGH VOLUME TO HEAR. VEHICLE IS IN ARBITRATION. *AK

Vehicle also has whistle noise that sounds like coming from floor of vehicle. Dealer's solution is to adjust luggage bars on luggage rack. This is an problem that is known from Chrysler & vehicles are sold with this defect. Please note that this vehicle also when driving you can hear street noise, tracks etc. Arbitration results Chrysler claims wind.

CONTINUE ON BACK IF NEEDED

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Noise is normal? Note: Not all Dodge Vans on the road have luggage racks that are adj. to get rid of whistle noise. I believe this problem is noise.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.:

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED):

The Dodge Chrysler Corp. is getting away with selling vans and/or vehicles that have what I call a defect. As a consumer I feel like they are not at all concerned of this problem.

★ U.S. G.P.O. FORM 3523-807 / 80006

U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

20590+0001

