



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

10-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

894010

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMEU17L01LA32796		FORD TRUCK	EXPEDITION	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000	Part Name(s) ELECTRICAL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 5	Date(s) of Failure(s) 16-JUL-2001 9 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE ENGINE IS RUNNING VEHICLE WILL TEMPORARILY LOSE ALL ELECTRICAL POWER. THIS HAS OCCURRED A TOTAL OF FIVE TIMES. DEALER HAS BEEN CONTACTED, BUT WAS UNABLE TO REMEDY PROBLEM AT THIS TIME. PLEASE PROVIDE FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

1038

Date Received

01 AUG 30 2001

10-AUG-2001

OFFICE

DEFECTS INVESTIGATION

Od or

re dt

od rt

up tr

Reference No.

894010

Work Number

Home Number

OWNER INFORMATION (Type or Print)

706853

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 8/22/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FMEU17L01LA32796
Vehicle Make FORD TRUCK
Vehicle Model EXPEDITION
Vehicle Year 2001
Current Odometer Reading 10,500

Purchase Date

12/00

Dealer's Name Lamorgue Northshore

Engine Size

(CID/CC/L

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injectio☒ New ☐ Used

City Mandeville State LA Zip Code

No Cylinders

8

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☐ 3-Point Belt☐ Motorbelt☒ Yes☒ Front☐ Rear☐ 4-Wheel☒ Sport Utl☐ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☐ Truck☒ Automatic☒ No☒ Driverside Airbag☒ 2-Point Belt☒ No☒ Passengerside Airbag

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05D000000 Part Name(s) ELECTRICAL SYSTEM Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement
No of Failures 5 Date(s) of Failure(s) 16-JUL-2001 1/01, 3/01, 5/01, 8/01 Mileage at Failure(s) Vehicle Speed at Failure(s) 100 to 100 MPH Failed Part(s) ☐ Yes ☒ No NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

100 MPH SURGE FORWARD WITHOUT DRIVER ON GAS.
WHILE ENGINE IS RUNNING VEHICLE WILL TEMPORARILY LOSE ALL ELECTRICAL POWER. THIS HAS OCCURRED A TOTAL OF FIVE TIMES. DEALER HAS BEEN CONTACTED, BUT WAS UNABLE TO REMEDY PROBLEM AT THIS TIME. PLEASE PROVIDE FURTHER DETAILS.*AK

4 Times it happened while vehicle "rolling" with driver's foot on brake - like when coming to a controlled stop.

5th time was with brake totally depressed - just came to a complete stop at red light. Engine surged.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* car tries to move, my foot on brake speedometer went to 30 MPH - I am not moving - 9 1/2 RPMs.