



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

09-AUG-2001

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Reference No.

893957

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door hinge)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G8ZR12721Z225072	SATURN	SC2	2001	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City	State	Zip Code	No Cylinders
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☒ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000 03250000 07200000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL BRAKES:HYDRAULIC:ANTI-SKID SYSTEM POWER TRAIN:TRANSMISSION:STANDARD:MANUAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 21-JUL-2001 20000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING at 30MPH CONSUMER TOOK FOOT OFF ACCELERATOR AND VEHICLE KEPT GOING. SHE THEN APPLIED BRAKES; BUT, IT DID NOT SLOW VEHICLE. APPLIED TRANSMISSION, AND TACHOMETER WENT TO 3000 RPMs. SHE THEN RELEASED TRANSMISSION, AND VEHICLE KEPT SPEED OF 35 MPH. SHE APPLIED BRAKES AND TRANSMISSION, VEHICLE SLOWED AND ENGINE RACED. BUT, STOPPED AT LIGHT. SHE LET GO OF TRANSMISSION AND BRAKES, AND BY THAT TIME, SHE HAD SHIFTED UP TO 3RD GEAR WITHOUT APPLYING ACCELERATOR, VEHICLE REACHED 35 MPH. AFTER 1/2 TO 3/4 MILE ENGINE STOPPED RACING, AND CONSUMER WAS ABLE TO STOP VEHICLE. DEALER FOUND NOTHING WRONG WITH VEHICLE. MILES AT INCIDENT 19800. *AK PLEASE ADD FURTHER COMMENTS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 758 Date Received 01 SEP - 5 PM 09-AUG-2001 OFFICE DEFECTS INVESTIGATION Reference No. 893957 Work Number Home Number	
OWNER INFORMATION (Type or Print) 706773		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side) 1G8ZR12721Z225072	Vehicle Make SATURN	Vehicle Model SC2	Vehicle Year 2001
Purchase Date 9-2-2000 ☒ New ☐ Used		Dealer's Name Saturn of Pleasant Hills Inc. City Pittsburgh State PA Zip Code 15236	Current Odometer Reading 20,900 Engine Size (CID/CCA) No Cylinders 7 ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck	
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No of Failures	Date(s) of Failure(s) 21-JUL-2001 Mileage at Failure(s) 20000 Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
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CONTINUE ON BACK IF NEEDED			
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