



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 119

Date Received

08-AUG-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

893784

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDXW47777F5YED47	CONTINENTAL	GENERAL AMERI	1900	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRES WERE ORIGINAL EQUIPMENT ON A 2000, FORD, F450, TIRE SIZE P22570R19.5, TIRES HAD THIRTY-THREE THOUSAND MILES ON THEM, AND DOT NUMBER NOT AVAILABLE. CONSUMER NOTED THREE OUT OF FOUR TIRES FAILED. ONE TIRE WENT COMPLETELY FLAT AFTER HITTING A BUMP. SECOND TIRE TREAD BLEWOUT COMPLETELY OUT AT SIDEWALL, AND THIRD TIRE TREAD SEPARATED FROM ENTIRE TREAD FROM INNER PART OF TREAD, OUTER PART OF THE TREAD. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

01 SEP - 5 PM 3:00
08-AUG-2001
OFFICE
EFFECTS INVESTIGAT

Od or

Rdt

Odr

Up Itr

Reference No.

893784

Work Number

Home Number

OWNER INFORMATION (Type or Print)

706229

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1FDXW47777F5YED47

Vehicle Make

CONTINENTAL

Vehicle Model

GENERAL AMERI

Vehicle Year

1900

Current Odometer Reading

Purchase Date

July 2000

Dealer's Name POSTVILLE FORD / MERCURY

Engine Size

(CID/OC/L 7.3L

☐ Turbo☒ Diesel☐ Gas☐ Fuel Injectio☒ New ☐ Used

City POSTVILLE State IOWA Zip Code

No Cylinders 8

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utility☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
02700000Part Name(s)
TIRES

DUAL WHEELS

Location

☒ Left☐ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

2

Date(s) of Failure(s)

2000 6 March 2001

Mileage at Failure(s)

33,000

Vehicle Speed at Failure(s)

0 mph

Failed Part(s)

☒ Yes☐ No

NHTSA

Previously

☐ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRES WERE ORIGINAL EQUIPMENT ON A 2000, FORD, F450, TIRE SIZE P22570R19.5, TIRES HAD THIRTY-THREE THOUSAND MILES ON THEM, AND DOT NUMBER NOT AVAILABLE. CONSUMER NOTED THREE OUT OF FOUR TIRES FAILED. ONE TIRE WENT COMPLETELY FLAT AFTER HITTING A DUMP. SECOND TIRE TREAD BLEWOUT COMPLETELY OUT AT SIDEWALL, AND THIRD TIRE TREAD SEPARATED FROM ENTIRE TREAD FROM INNER PART OF TREAD, OUTER PART OF THE TREAD. PLEASE PROVIDE ANY FURTHER DETAILS. *AK 2ND TIRE BLEW WHILE VEHICLE WAS PARKED, AFTER ARRIVING HOME AND SITTING 30-45 MIN. PARKED. (THE DOT # (Following) IS THE # FROM THIS TIRE)

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

DOT CU9R1H PKH300

MANUFACTURER/TIRE NAME

CONTINENTAL GENERAL

SIZE

19.5

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

ALL 3 OF THESE TIRES FAILED WITH ONLY THE WEIGHT
OF THE TRUCK - (PULLING NO LOAD/TRAILER) IT WAS NOT
OVER WEIGHT / OVER LOADED. THE 3RD TIRE WAS MAILED
TO CONTINENTAL GENERAL ATTY. RUDOLPH STANSBIE -
FOR ANALYSIS OR INVESTIGATION AS TO FAILURE -

☆ U.S. G.P.O.: 1992-623-907 / 60096

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590