



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 1039

Date Received

07-AUG-2001

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Reference No.

893714

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                  |              |               |              |                          |
|--------------------------------------------------------------------------------------------------|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield or driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1FRX08LXYKD33527                                                                                 | GOODYEAR     | WRANGLER RTS  | 1900         |                          |

|                                                                       |                                       |                           |                                                                                                                                              |
|-----------------------------------------------------------------------|---------------------------------------|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date                                                         | Dealer's Name                         | Engine Size<br>(CID/CC/L) | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No Cylinders _____        |                                                                                                                                              |

|                                                                       |                                                                        |                                                                                                                                                                                                                     |                                                                        |                                                                                                     |                                                                                                                                    |                                                                                                                                                           |
|-----------------------------------------------------------------------|------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Transmission Type                                                     | Antilock Brakes                                                        | Restraint System                                                                                                                                                                                                    | Cruise Control                                                         | Drive Train                                                                                         | Vehicle Type                                                                                                                       | Body Style                                                                                                                                                |
| <input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | <input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Belt | <input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | <input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other | <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle<br><input checked="" type="checkbox"/> Other |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                |                                                                                                                                          |                                                                                             |
|-----------------------|------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>02700000 | Part Name(s)<br>TIRES                          | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure         | Date(s) of Failure(s)<br>Mileage at Failure(s) | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

|                                                                              |                                                                             |                           |                      |                          |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRE IS ACTUALLY WEARING OUT WHILE LAYING AGAINST SUPPORT BRACKET. ALSO, CONSUMER CAN'T CHECK TIRE PRESSURE BECAUSE TIRE IS LAYING AGAINST BRACKET. CONTACTED DEALER. \*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

1039

Date Received

01 AUG 28 AM 9:06  
07-AUG-2001OFFICE  
DEFECTS INVESTIGATION

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Reference No.

893714

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
In the absence of☐ YES☒ NO

Signature of Owner

Date 8/14/01

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FTRX08LXYK33527  
Vehicle Make FORD  
Vehicle Model F150 F4 4x4 Cab  
Vehicle Year 2000  
Current Odometer Reading 5,842.4

Purchase Date  
9/25/2000

Dealer's Name COOK - Whitehead

Engine Size  
(CID/CC/L) 5.4 L
☐ Turbo  
☐ Diesel  
☒ Gas  
☐ Fuel Injection
☒ New ☐ Used

City PANAMA CITY State FLA Zip Code 32402-0351

No Cylinders 8

Transmission Type ☐ Manual ☒ Automatic  
 Antilock Brakes ☒ Yes ☐ No  
 Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ 2-Point Belt  
☒ Driverside Airbag ☐ Passengerside Airbag  
 Cruise Control ☒ Yes ☐ No  
 Drive Train ☐ Front ☐ Rear ☒ 4-Wheel  
 Vehicle Type ☐ Car ☐ Sport Utl ☐ 2-Door  
☐ Van ☒ Truck ☐ 4-Door  
☐ Minivan ☐ Motorcycle ☐ Stationwagon  
☐ Other ☐ Pick Up ☐ Truck

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 Part Name(s) SPARE TIRE RACK  
Location ☐ Left ☐ Right ☐ Original  
☐ Front ☒ Rear ☐ Replacement  
 No of Failures Date(s) of Failure(s) \_\_\_\_\_  
 Mileage at Failure(s) \_\_\_\_\_  
 Vehicle Speed at Failure(s) \_\_\_\_\_  
 Failed Part(s) ☐ Yes ☐ No  
 NHTSA Previously ☐ Yes ☐ No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No  
 Number of Persons Injured 0 Number of Fatalities 0  
 Estimated Property Damage \_\_\_\_\_ Reported to Police ☐ Yes ☒ No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRE IS ACTUALLY WEARING OUT WHILE LAYING AGAINST SUPPORT BRACKET. ALSO,  
CONSUMER CAN'T CHECK TIRE PRESSURE BECAUSE TIRE IS LAYING AGAINST BRACKET.  
CONTACTED DEALER. 'AK

My concern was with the construction of the spare tire carrier on my 2000 Ford F-150 Super Cab 4x4 truck which has worn the sidewall of my new spare tire. The truck had less than 6000 miles when wear was discovered at the dealer ship and Ford has refused to do anything about the problem - OVER

CONTINUE ON BACK IF NEEDED

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|                                                                                                                                                                                                                     |   |   |  |  |  |  |  |  |  |      |  |  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---|--|--|--|--|--|--|--|------|--|--|
| FOLD TO SHOW REVERSE ADDRESS (NO STAMP NEEDED) - FOLD HERE WHEN TYPE OF ISSUE AND MAIL                                                                                                                              |   |   |  |  |  |  |  |  |  |      |  |  |
| INFORMATION ON THE LABEL(S) (IF APPLICABLE)                                                                                                                                                                         |   |   |  |  |  |  |  |  |  |      |  |  |
| THE IDENTIFICATION NO. *                                                                                                                                                                                            |   |   |  |  |  |  |  |  |  |      |  |  |
| 0                                                                                                                                                                                                                   | 0 | 1 |  |  |  |  |  |  |  |      |  |  |
| MANUFACTURER/TIME NAME                                                                                                                                                                                              |   |   |  |  |  |  |  |  |  | SIZE |  |  |
| * The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire. |   |   |  |  |  |  |  |  |  |      |  |  |
| NARRATIVE DESCRIPTION (CONTINUED)                                                                                                                                                                                   |   |   |  |  |  |  |  |  |  |      |  |  |