



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

17-JUL-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

893025

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4SX7852TC318395		JEEP	GRAND CHEROKE	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No. Cylinders		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07301000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:INTERLOCK SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failure	Date(s) of Failure(s) 15-JUN-2001 106000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS PARKED WITH ENGINE RUNNING, EMERGENCY BRAKE NOT APPLIED. SUDDENLY VEHICLE WENT BACKWARD, OPENED DRIVER'S DOOR AND KNOCKED CONSUMER DOWN AS HE TRIED TO JUMP INTO VEHICLE TO STOP IT. VEHICLE CAME TO A STOP WHEN IT HIT A ROCK FENCE. CONSUMER WAS BRUISED, AND HIT HIS HEAD ON DRIVER'S DOOR. DAMAGE TO VEHICLE \$ 3000.00. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

17 JUL 2001
EFFECTS IN INVESTIGATION

Od. or
r. dt
od. r.
up. ltr

Reference No.

893025

OWNER INFORMATION (Type or Print)

703031

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G45X7852TC318395		JEEP	GRAND CHEROK	1996	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City State Zip Code		No Cylinders		
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorbelt ☐ 2-Point Belt		☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other		☐ Sport Utl ☐ Truck ☐ Motorcycle ☒ Other		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07301000	Part Name(s) ☒ 3 POWER TRAIN:TRANSMISSION:AUTOMATIC:INTERLOCK SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 15-JUN-2001 Mileage at Failure(s) 108000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☒ Yes ☐ No	File ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

DOT 402 49477

MANUFACTURER/TIRE NAME

Good Year

SIZE

P225/70R16

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

During the month of May my brother, Alex Kilbuck asked me to be an agent to sell a jeep Grand Cherokee belonging to his stepdaughter Lisa Krolensky, my brother had financed the car. It sat on my business lot for several months. He insisted I drive the car & this is what happened. I drove it to my home in the country. When I parked at our mailbox & left it running, as I walked behind it I realized it was starting to roll. I ran to the side, got the door opened & was knocked down. I tried to put my hand on the brake from the pavement & was knocked down a 2nd time. I had bruises all over my right side and a bump on my head. The jeep rolled into a rock fence across the road & was stopped. After I had taken it to the body shop, I heard about what was happening to others. I had told the body man of my problems upon taking in.

82-623-807 / 80286

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20580

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



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☒ New ☐ Used	City	State	Zip Code	No Cylinders
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Tran.
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Bet ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☒ Other			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07301000	Part Name(s)	Location	Failed Part(s)
	POWER TRAIN:TRANSMISSION:AUTOMATIC:INTERLOCK SYSTEM	☐ Left ☐ Front ☐ Right ☐ Rear	☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	15-JUN-2001 Mileage at Failure(s) 108000 Vehicle Speed at Failure(s)	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

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Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	1			☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

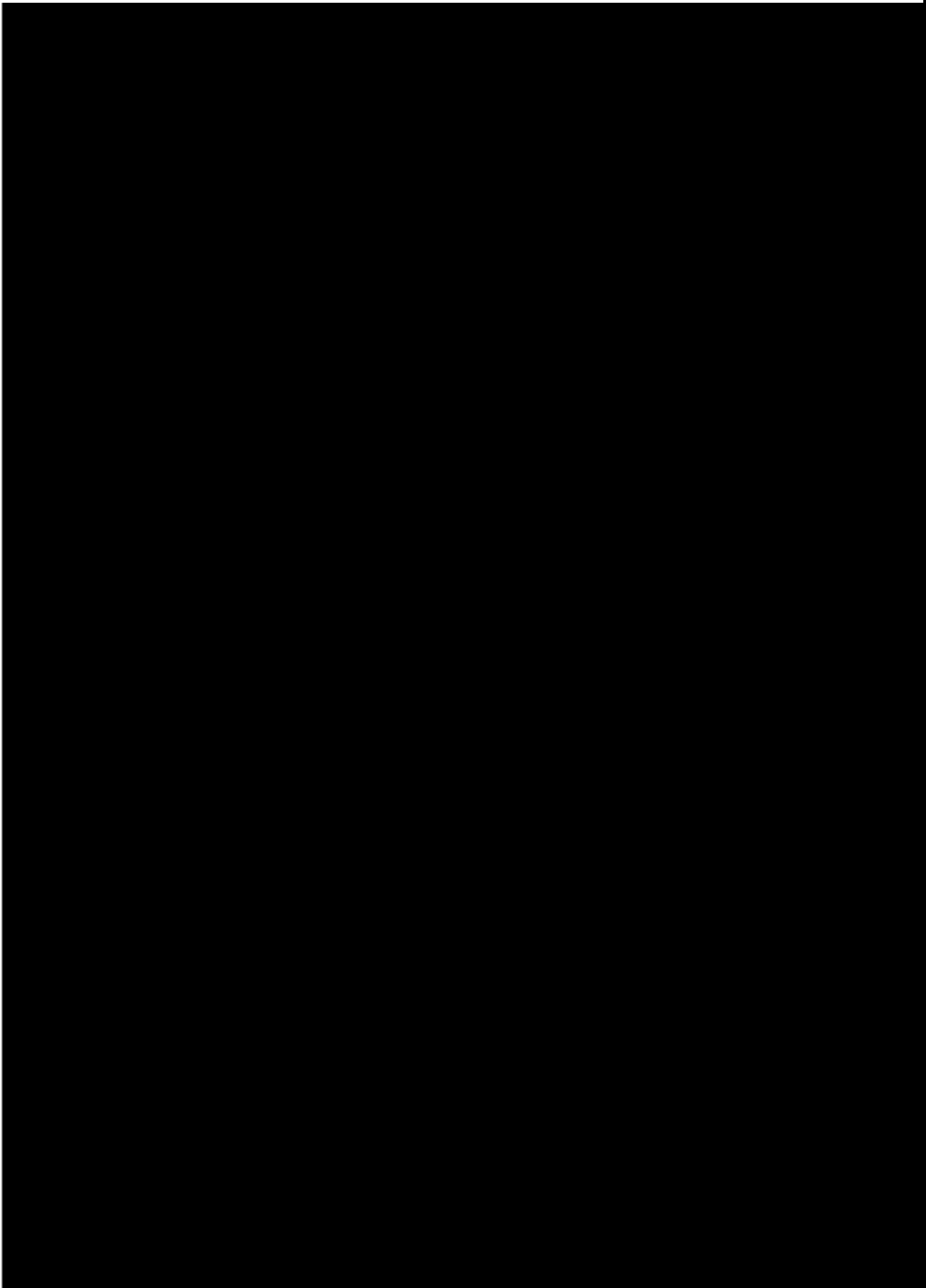
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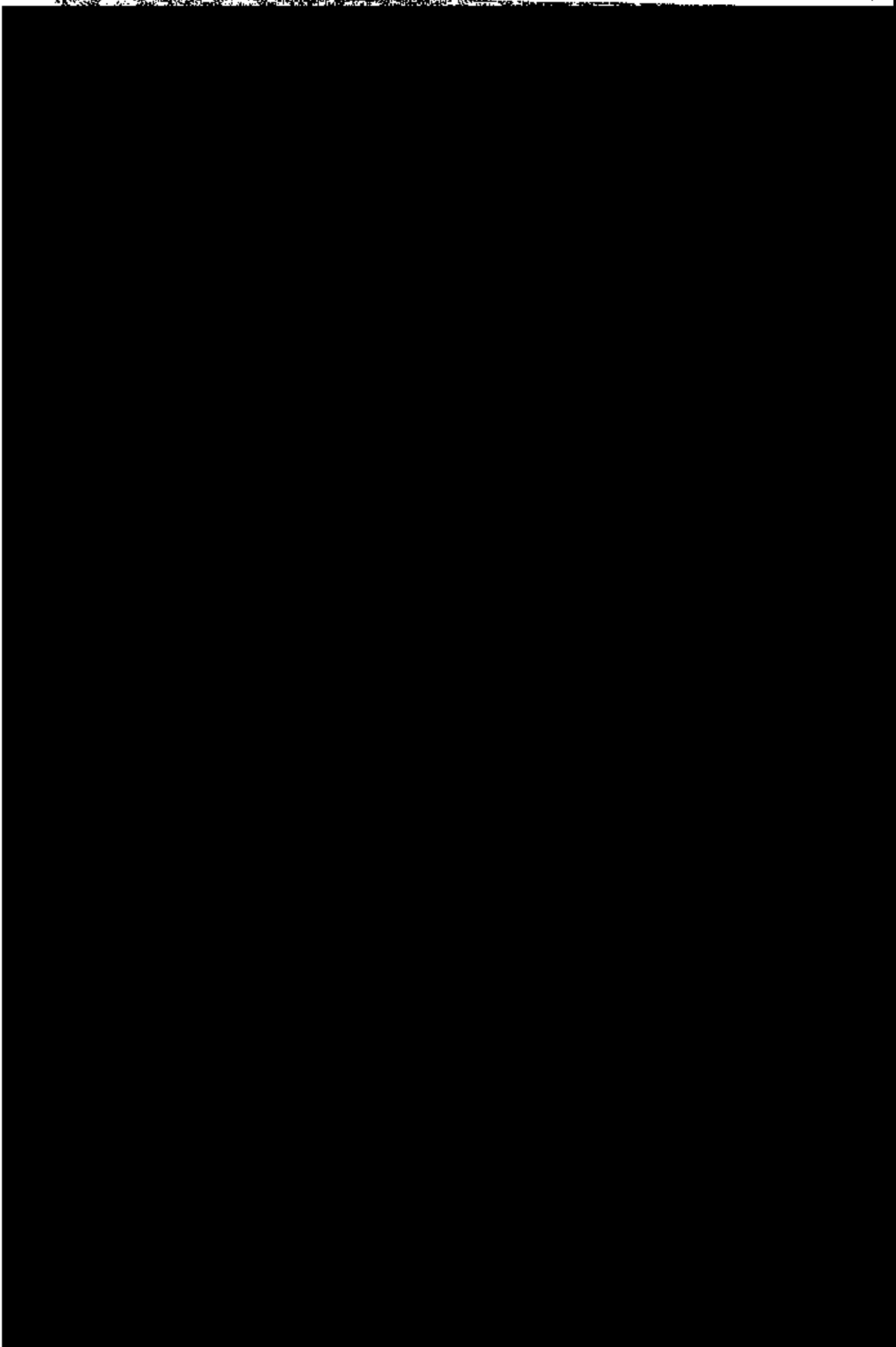
CONTINUE ON BACK IF NEEDED

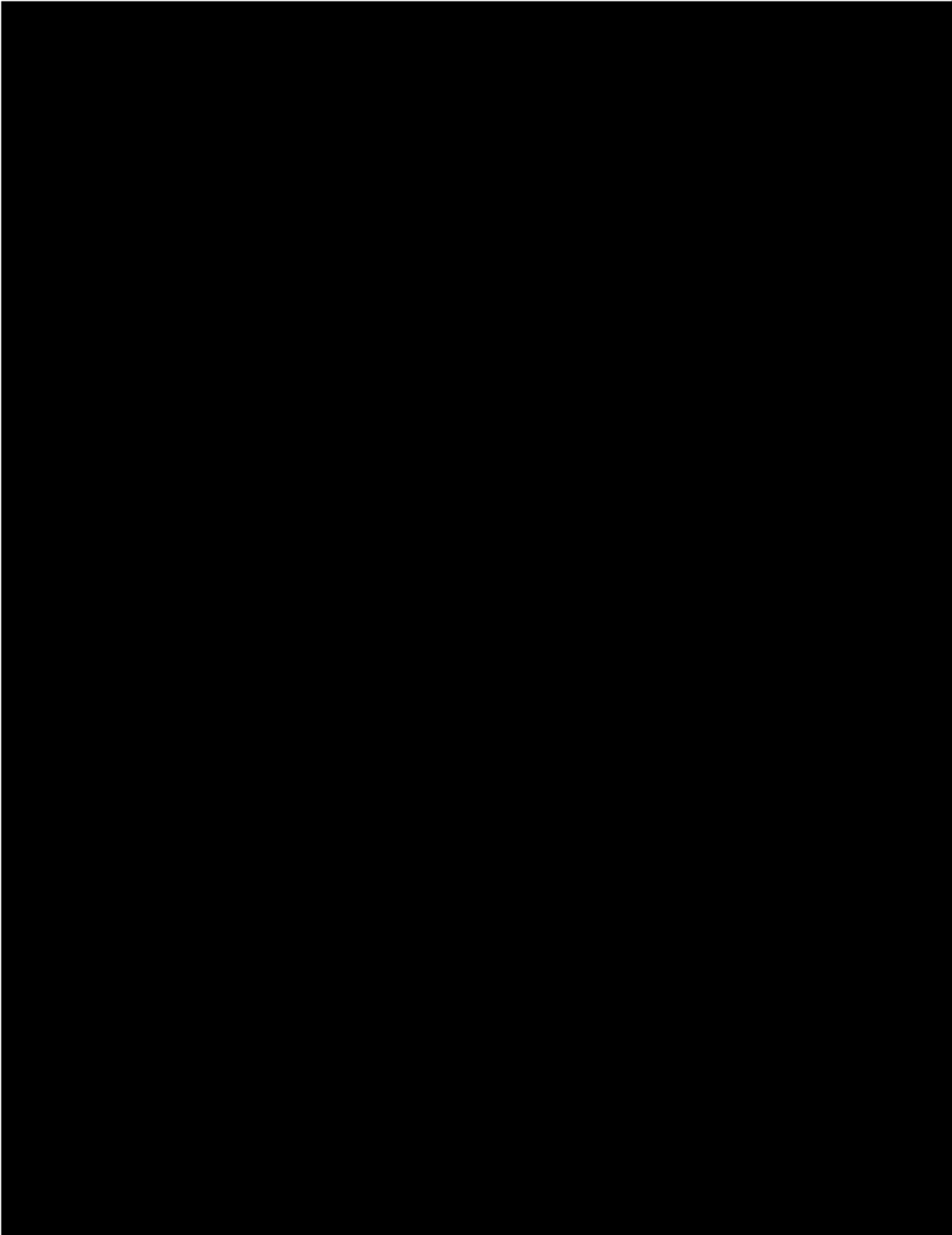
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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(5)**

(Page 1 through Page 5)







CUSTOMER
6002

LISA

2235

SUGA

RESIDENCE
713-

LABOR
J# 1

J# 2

COMM
CSI

TOTAL



NEW VEHICLE PREPARATION

Inspection and Road Test - Passenger Cars and Trucks

11114	660504		JEEP-96	GRAND CHEROKEE	4-30-96	2526
VEHICLE IDENTIFICATION NUMBER	DEALER STOCK NUMBER	EX-1000000	MAKE & YEAR	MODEL	DATE PREPARED	TECHNICIAN NUMBER

1J4FX78S2TC318395	0013	664384
VEHICLE IDENTIFICATION NUMBER	MLL/SE/EXCLUDING 10000	CUSTOMER NAME

PERFORM THE INSPECTION AND ADJUSTMENTS AS LISTED BELOW

NOTE: Refer To The New Vehicle Preparation Manual For Proper Preparation Procedures. Refer To The Appropriate Service Manual For Specifications And Service Procedures. Conditions Which Can Be Corrected By The Minor Adjustments Specified Below Are Considered Part Of Normal New Vehicle Preparation. Items That Require Correction Beyond The Minor Adjustments Specified Are Eligible For Warranty Reimbursement.

A. UNDER HOOD

3. Tie-Down Brackets

Remove All Ties And Locks

4. Glove Box Door Opens/Closes Easily

✓

6. Mirrors (Check Operation)

✓

15. Transmission/Transfer Case Performance

✓

