



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

**Vehicle Owner's Questionnaire**

**NATIONWIDE 1-800-424-9393**  
**DC METRO AREA (202) 366-0123**  
**INTERNET: <http://www.nhtsa.dot.gov>**

**FOR AGENCY USE ONLY 117**

Date Received

16-JUL-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

892949

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

|                                                                                                      |                 |               |              |                          |
|------------------------------------------------------------------------------------------------------|-----------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of windshield and driver's side door)</small> | Vehicle Make    | Vehicle Model | Vehicle Year | Current Odometer Reading |
| 1GNDT13W6V2136652                                                                                    | CHEVROLET TRUCK | S10           | 1997         |                          |

|                                                                                                                        |                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                      |                                                                                                                                              |
|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Purchase Date<br><br><input type="checkbox"/> New <input checked="" type="checkbox"/> Used                             | Dealer's Name _____<br>City _____ State _____ Zip Code _____                                                                                                                                                                                                        | Engine Size<br>(CID/CC/L) _____<br>No Cylinders _____                                                                                                                                                                                | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| Transmission Type<br><br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                         | Antilock Brakes<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No                                                                                                                                                                       | Restraint System<br><br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No                                                 |
| Drive Train<br><br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ | Body Style<br><br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____           |                                                                                                                                              |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                       |                                                            |                                                                                                                                          |                                                                                             |
|-----------------------|------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>10312000 | Part Name(s)<br>VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR      | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure         | Date(s) of Failure(s) _____<br>Mileage at Failure(s) _____ | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

|                                                                                  |                                                                                 |                           |                      |                          |                                                                                               |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-----------------------------------------------------------------------------------------------|
| Crash<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-----------------------------------------------------------------------------------------------|

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

WHENEVER WINDSHIELD WIPERS ARE IN USE THEY WOULD STOP ON THEIR OWN. SOMETIMES COME BACK ON BY THEMSELVES. WOULD NEED TO STOP VEHICLE AND GET OUT AND JIGGLE WIRES/ WINDSHIELD WIPER MOTOR OR BLADES THEMSELVES TO GET THEM GOING AGAIN. THIS WOULD CAUSE DRIVER TO HAVE POOR ROAD VISIBILITY IN RAIN.\*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

|                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                                       |  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                                                                                                                     |  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|  <b>U.S. Department of Transportation</b><br><b>National Highway Traffic Safety Administration</b>                                                                                                                                                                   |  | <b>Vehicle Owners Questionnaire (VOQ)</b><br>DOT Auto Safety Hotline<br>1-888-DASH-2-DOT<br>1-888-327-4236<br><a href="http://www.nhtsa.dot.gov/hotline">www.nhtsa.dot.gov/hotline</a>                                |  | <b>OWNER INFORMATION (Type or Print)</b><br>702888<br>Home Number: _____<br>Work Number: _____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  | Do you authorize the manufacturer of your vehicle to provide your name and address to the vehicle manufacturer?<br><input checked="" type="checkbox"/> YES <input type="checkbox"/> NO                              |  | Signature of _____<br>In the absence of _____                                                                                                                                                                                                                                                                                                                                       |  |
| <b>FOR AGENCY USE ONLY</b><br>117                                                                                                                                                                                                                                                                                                                         |  | Date Received: 01 SEP 25<br>Office: 16-JUL-2001<br>Reference No.: 892949                                                                                                                                              |  | <b>VEHICLE INFORMATION</b><br>Vehicle Ident. No. (VIN): 1GNDT13W6V2136652<br>Vehicle Make: CHEVROLET TRU<br>Vehicle Model: S10<br>Vehicle Year: 1997<br>Current Odometer Reading: _____                                                                                                                                                                                                                                                                                                                                                                                                          |  | Purchase Date: _____<br>Dealer's Name: _____<br>City: _____ State: _____ Zip Code: _____                                                                                                                            |  | Transmission Type: <input type="checkbox"/> Automatic <input checked="" type="checkbox"/> Manual<br>Anti-lock Brakes: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No<br>Restraint System: <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Motorized Airbag <input type="checkbox"/> Passenger-side Airbag |  |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                            |  | Cruise Control: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No<br>Drive Train: <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel                     |  | Vehicle Type: <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other<br>Body Style: <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other                                                                                                                                                                                                                                                   |  | Engine Size: _____ (CID/CCL)<br>No. Cylinders: _____<br>Turbo: <input type="checkbox"/> Diesel: <input type="checkbox"/> Gas: <input type="checkbox"/> Fuel Injection: <input type="checkbox"/>                     |  | <b>APPLICATION INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                                                             |  |
| Component: 10312000<br>Part Name(s): VISUAL SYSTEMS: WINDSHIELD WIPER: MOTOR                                                                                                                                                                                                                                                                              |  | Location: <input checked="" type="checkbox"/> Front <input type="checkbox"/> Left <input type="checkbox"/> Right<br>Failed Part(s): <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement |  | Dates of Failure(s): _____<br>Mileage at Failure(s): 63<br>Vehicle Speed at Failure(s): 63 MPH                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |  | No. of Failures: 30 Times<br>Failed Part(s): Available? <input type="checkbox"/> Yes <input type="checkbox"/> No<br>NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |  | <b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b><br>WHENEVER WINDSHIELD WIPERS ARE IN USE THEY WOULD STOP ON THEIR OWN. SOMETIMES COME BACK ON BY THEMSELVES. WOULD NEED TO STOP VEHICLE AND GET OUT AND JIGGLE WIRES/ WINDSHIELD WIPER MOTOR OR BLADES THEMSELVES TO GET THEM GOING AGAIN. THIS WOULD CAUSE DRIVER TO HAVE POOR ROAD VISIBILITY IN RAIN. AK    |  |
| Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No<br>Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No<br>Number of Persons Injured: _____<br>Number of Fatalities: _____<br>Estimated Property Damage: _____<br>Reported to Police: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |  | <b>CLAIMING DAMAGE OR INJURY</b>                                                                                                                                                                                      |  | The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |  |                                                                                                                                                                                                                     |  |                                                                                                                                                                                                                                                                                                                                                                                     |  |