Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY	920
Date Received: 16-JUL-2001	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ op_ltr ____ ____
	Reference No.: 892842

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1GNEC16R0XJ346733	CHEVROLET TRUC	SUBURBAN	1999	

Purchase Dat			
☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L ____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
08320100	ELECTRICAL SYSTEM:INSTRUMENT PANEL:CLUSTER MODULE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
	18-SEP-1999 35000		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INSTRUMENTS ON THE DASH BOARD HAVE FAILED TO WORK PROPERLY. DEALERSHIP EXAMINED VEHICLE, AND COULD NOT REMEDY PROBLEM. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

CONTINUED ON REVERSE

Form Approved: O M B. No. 2127-0008

U.S Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 920

Date Received: 16-JUL-2001

OFFICE OF DEFECTS INVESTIGATION

Od_er
rt_dt
od_rt
tip_ltr

Reference No. 592842

OWNER INFORMATION (Type or Print)

[redacted] 702754

Work Number

Home Numbe [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

Vehicle Iden. No. (VIN.) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNEC16R0XJ346733	CHEVROLET TRU	SUBURBAN	1999	35,964

Purchase Date
☒ New ☐ Used

Dealer's Name Auto Way Chevrolet
City Tampa State Fl. Zip Code

Engine Size (CID/CC/L 350
No Cylinders 8
☐ Turbo ☐ Diesel ☐ Gas ☑ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☑ Automatic	☒ Yes ☐ No	☑ 3-Point Belt ☐ Motorbelt ☑ Driverside Airbag ☐ 2-Point Belt ☑ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☑ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☑ Other SUV	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other:

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
68320100	ELECTRICAL SYSTEM:INSTRUMENT PANEL:CLUSTER MODULE IMPROPER TIRES TOO SMALL FOR VEHICLE	☑ Left ☐ Right ☑ Front ☐ Rear	☑ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
7	18-SEP-1999 / 35000 /	☒ Yes ☐ No	☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the Incident(s), Failure(s) Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INSTRUMENTS ON THE DASH BOARD HAVE FAILED TO WORK PROPERLY. DEALERSHIP EXAMINED VEHICLE, AND COULD NOT REMEDY PROBLEM. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

ALSO THE TIRES ON VEHICLE WHEN PURCHASED WERE TOO SMALL FOR SUBURBAN- AUTOWAY CHANGED ORIGINAL TIRES PRIOR TO PURCHACE W/ LIGHT WEIGHT TIRES UNDER RATED

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
D O T P J M 1 D E K R 2 6 8	KELLY SPRING FIELD	235/70 R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

The above tires were the tires on vehicle when purchased owner manual & side door say should be 255/70 R15 PER ALLIED TIRES MANUAL SAYS THEY COULD NOT REPLACE AFTER DISCOVERING WEAR DUE TO WRONG TIRES - PROOF = IS THE ORIGINAL SPARE TIRE WAS PROPER SIZE AS WELL AS MICHELIN, WITICH SHOWS DEALER SWITCHED ORIG. TIRES PRIOR TO PURCHASE - ALLIED PROVIDED DOCUMENTED RECORDS FOR PROOF IF NEEDED - ALSO PROOF KEPT OF OLD TIRES

DOT # 119 (49 C.F.R 571.119) states - No Motor Vehicle shall be operated with tires that carry a weight greater than that marked on the side wall of the tire - Federal Motor Vehicle Safety Standard

Autoway remains uncooperative to resolving issues.

☆ U.S. G.P.O.: 1992 – 620-887 / 80086

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590