



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received: 12-JUL-2001
Office: DEFECTS INVESTIGATION
Od_or: _____
rt_dt: _____
od_rt: _____
up_tr: _____

OWNER INFORMATION (Type or Print)

702267

Reference No.

892644

Work Number

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 8/15/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 1METM36X6RK632820 Vehicle Make MERCURY Vehicle Model TOPAZ Vehicle Year 1994 Current Odometer Reading 115332

Purchase Date 10-6-99 Dealer's Name Lewings Anderson Ford Engine Size (CID/CC/L) 3.3 Turbo Diesel Gas Fuel Injection Turbo Diesel Gas Fuel Injection
 New Used City Boerne State TX Zip Code 78006 No Cylinders 4

Transmission Type Manual Automatic Antilock Brakes Yes No Restraint System 3-Point Belt Motorbelt Driverside Airbag 2-Point Belt Passengerside Airbag Cruise Control Yes No Drive Train Front Rear 4-Wheel Vehicle Type Car Sport Utl Van Truck Minivan Motorcycle Other Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 Part Name(s) EFI Module - other Location Left Right Front Rear Failed Part(s) Original Replacement

No of Failures 12+ Date(s) of Failure(s) 10-JUL-2001 Mileage at Failure(s) 11482 Vehicle Speed at Failure(s) 05-70 MPH Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Fatalities _____ Estimated Property Damage _____ Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

2.3L ENGINE INTERMITTENTLY ~~WOULD~~ STALLS ~~OUT~~ WHILE TRAVELING AT ANY GIVEN SPEED. VEHICLE HAD BEEN WORKED ON BY DEALER ON ONE OCCASION, AND ON TWO OCCASIONS BY AN INDEPENDENT REPAIR SHOP. BUT, PROBLEM STILL REOCCURRING. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER.*AK

Request ALL LIKE FAILURE/ISSUES be given my phone number to discuss this problem - I AM NOW PART OF THE LAW SUIT AGAINST FORD.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.