



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

12-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

892641

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A	FIRESTONE	WILDERNESS HT	1900	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other _____	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-JUL-2001 8	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
Mileage at Failure(s) _____			

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ON HIGHWAY WITH DRY ROAD CONDITIONS PASSENGER'S SIDE FRONT ORGINAL EQUIPMENT FIRESTONE WILDERNESS HT TIRES, SIZE 24575/R16, DOT#N/A, TREAD BEGAN TO SEPARATE. FIRESTONE WAS CONTACTED FOR REIMBURSEMENT, AND INSPECTION OF TIRE. BUT, REFUSED TO REIMBURSE FOR COST OF NEW TIRES BECAUSE VEHICLE WAS OVERWEIGHT FOR THOSE TIRES. PLEASE PROVIDE FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1038	
		Date Received <u>12-JUL-2001</u> OFFICE DEFECTS INVESTIGATION Reference No. 892641 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print)			
		702278	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date <u>8/6/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side) N/A	Vehicle Make FIRESTONE	Vehicle Model WILDERNESS HT	Vehicle Year 1998 1999
		Current Odometer Reading N/A	
Purchase Date 4-15-99	Dealer's Name <u>NELSON'S RV</u>		Engine Size (CID/CC/L) <u>NA</u>
☒ New ☐ Used	City <u>Bellevue</u> State <u>ID</u> Zip Code <u>83714</u>	No Cylinders <u>N/A</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No Drive Train <u>N/A</u> ☐ Front ☐ Rear ☐ 4-Wheel
		Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other <u>5TH WHEEL TRAILER</u>	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☒ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☒ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>2nd JUL 2001 3-22-2001</u> Mileage at Failure(s) <u>APPROX. 9,000 MILES</u> Vehicle Speed at Failure(s) <u>65 MPH</u>		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured - 0 -	Number of Fatalities - 0 - Estimated Property Damage ESTIMATES \$74700 AND \$901.64
		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE TRAVELING ON HIGHWAY WITH DRY ROAD CONDITIONS PASSENGER'S SIDE FRONT ORIGINAL EQUIPMENT FIRESTONE WILDERNESS HT TIRES, SIZE 245/75/R16, DOT#N/A, TREAD BEGAN TO SEPARATE. FIRESTONE WAS CONTACTED FOR REIMBURSEMENT, AND INSPECTION OF TIRE. BUT, REFUSED TO REIMBURSE FOR COST OF NEW TIRES BECAUSE VEHICLE WAS OVERWEIGHT FOR THOSE TIRES. PLEASE PROVIDE FURTHER DETAILS.*AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T V N 1 1 B 1 A 4 3 7

MANUFACTURER/TIRE NAME
FIRESTONE

SIZE
16"

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I WAS TRAVELING ON I-84 ABOUT 65 MPH WHEN THE TREAD ON THE 5TH WHEEL TRAILER SEPARATED FROM THE CARCASS. I PULLED THE TRAILER TO A FIRESTONE DEALER APPROXIMATELY 5 TO 6 MILES. THEY REPLACED THE TIRE & I HAD TO PAY FOR IT SINCE THERE WAS DAMAGE TO THE WHEEL WELL. I SENT THE TIRE & THE REPAIR ESTIMATES TO FIRESTONE. THEY DENIED THE CLAIM SAYING THE TRAILER WAS OVERWEIGHT. I AM SUBMITTING THE SPECS ON THE TRAILER & THE TIRE. EACH TIRE IS RATED A LITTLE OVER 3,000 LBS. 4 TIRES SHOULD CARRY OVER 12,000 LBS. THE TRAILER WAS WEIGHED IN AT 11,500 LBS. SO IT WAS NOT OVERLOADED. I AM SENDING COPIES OF ESTIMATES & CORRESPONDENCE WITH THIS QUESTIONNAIRE & A PICTURE OF THE TIRE, SINCE THE TIRE DID NOT BLOW. I THINK SOME OF THEIR REASONS (ACCUSATIONS) OF BEING OVERLOADED IS DUE TO THE FACT IT WENT ABOUT 6 MILES ON THE CARCASS. FIRESTONE DOES NOT ANSWER MY APPEALS.

* U.S. G.P.O. 1982-622-897/60086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

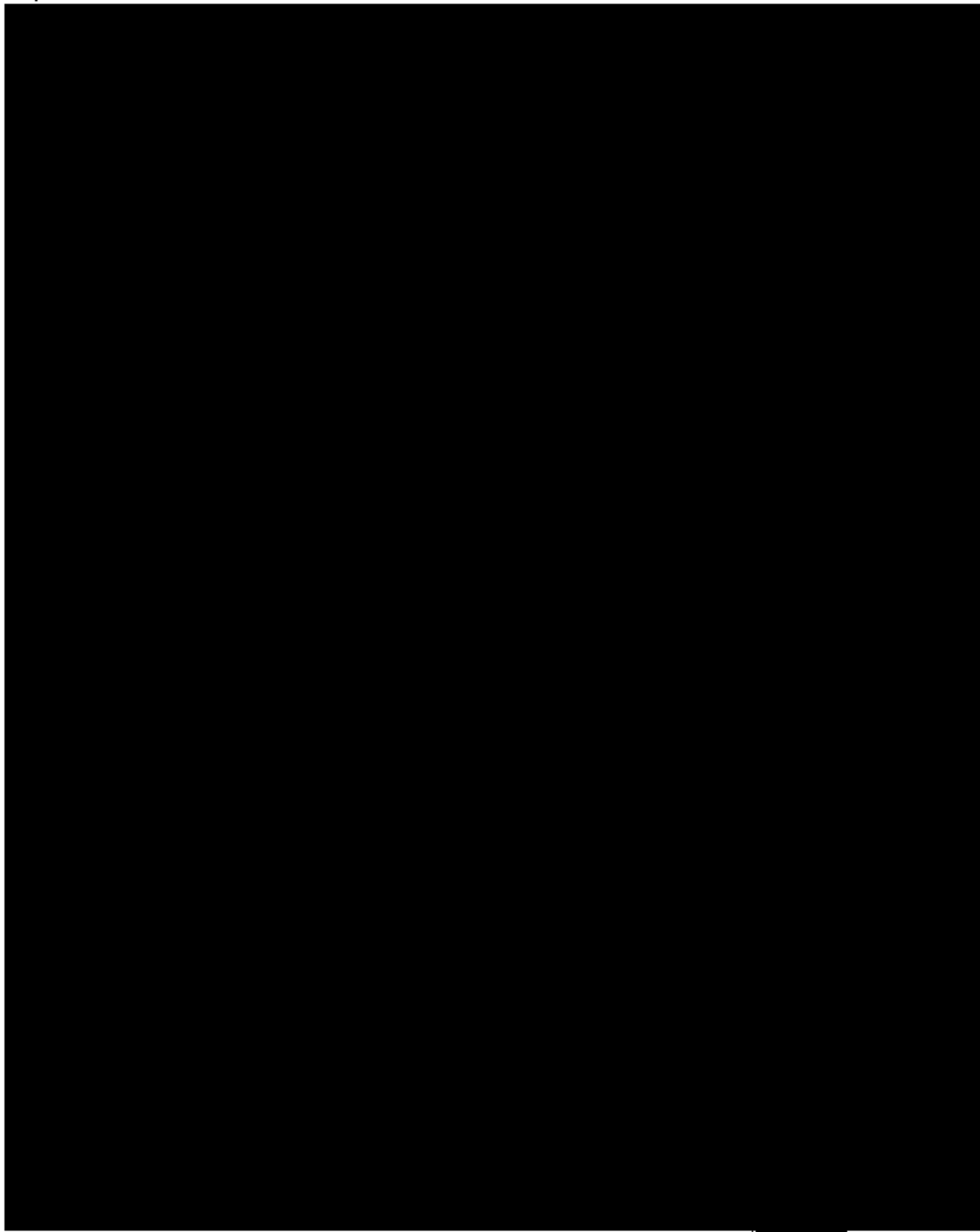
POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

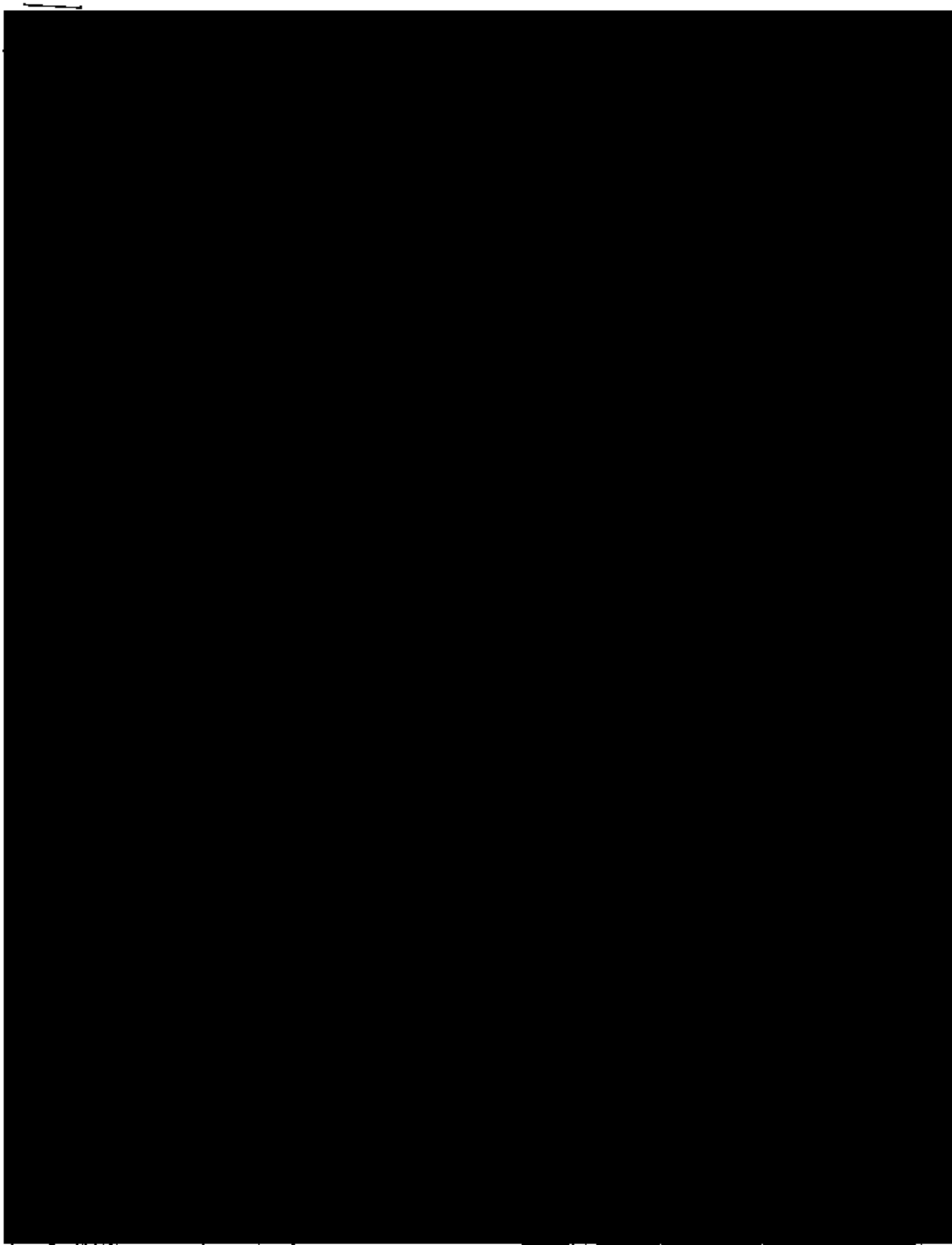
U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

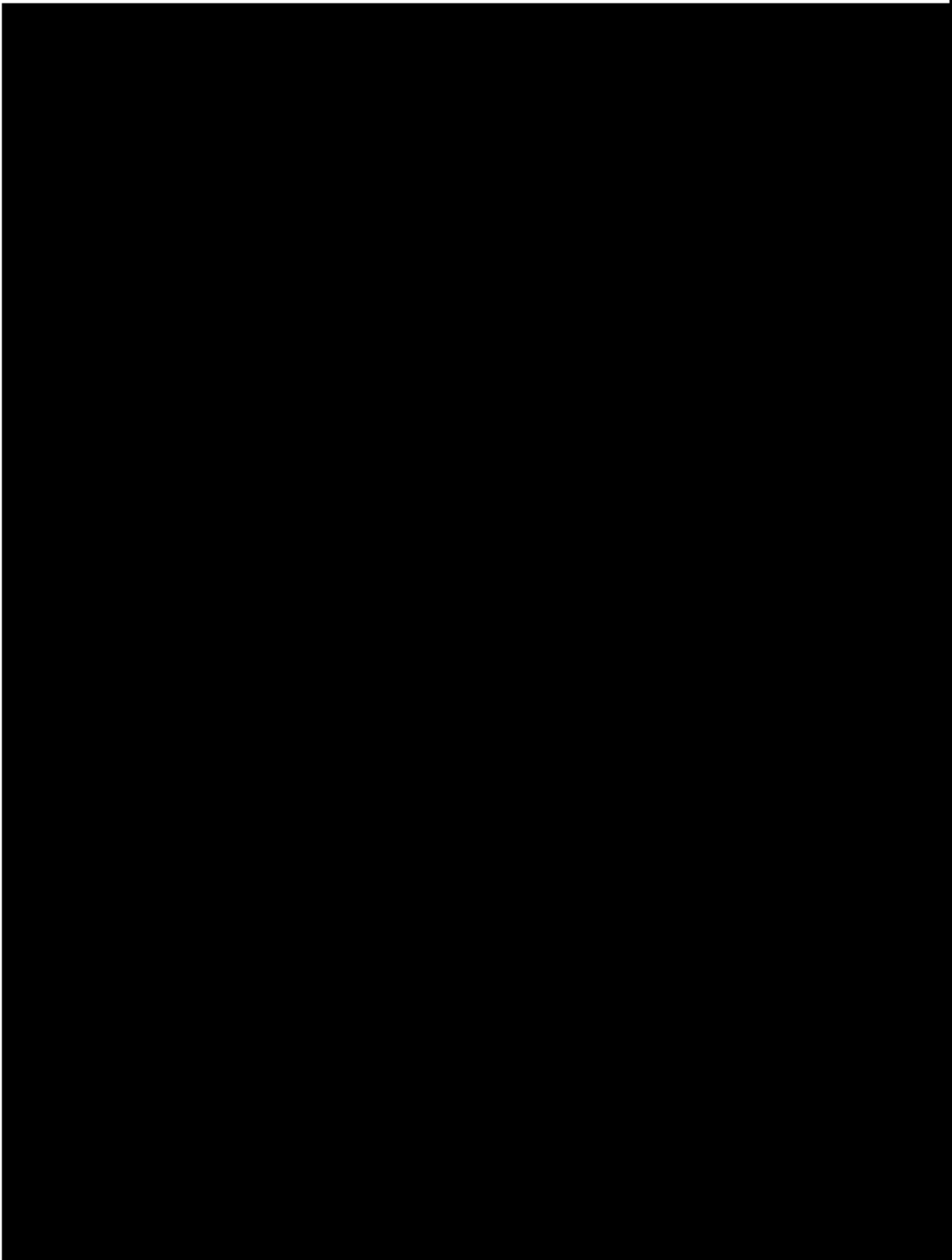
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

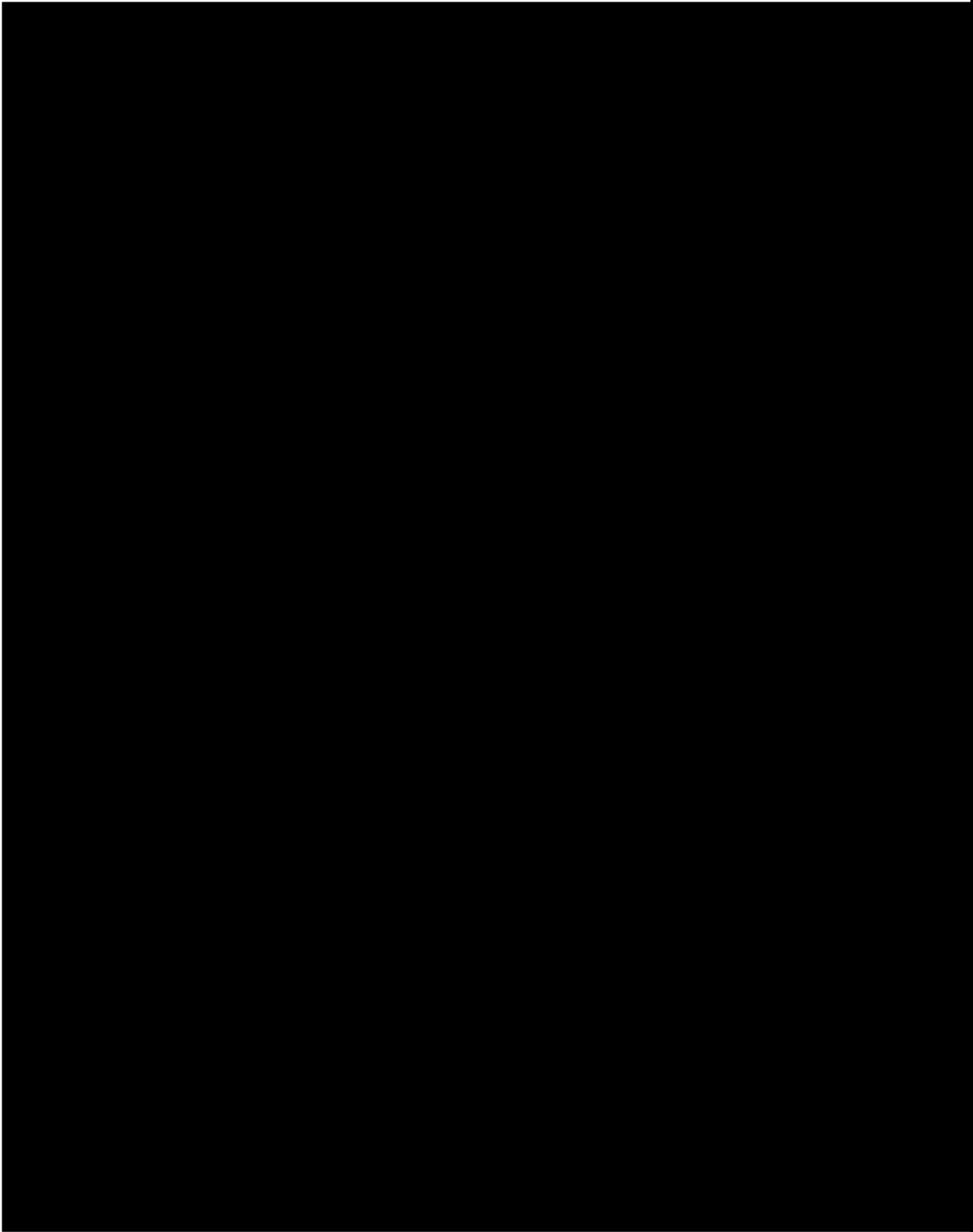
THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

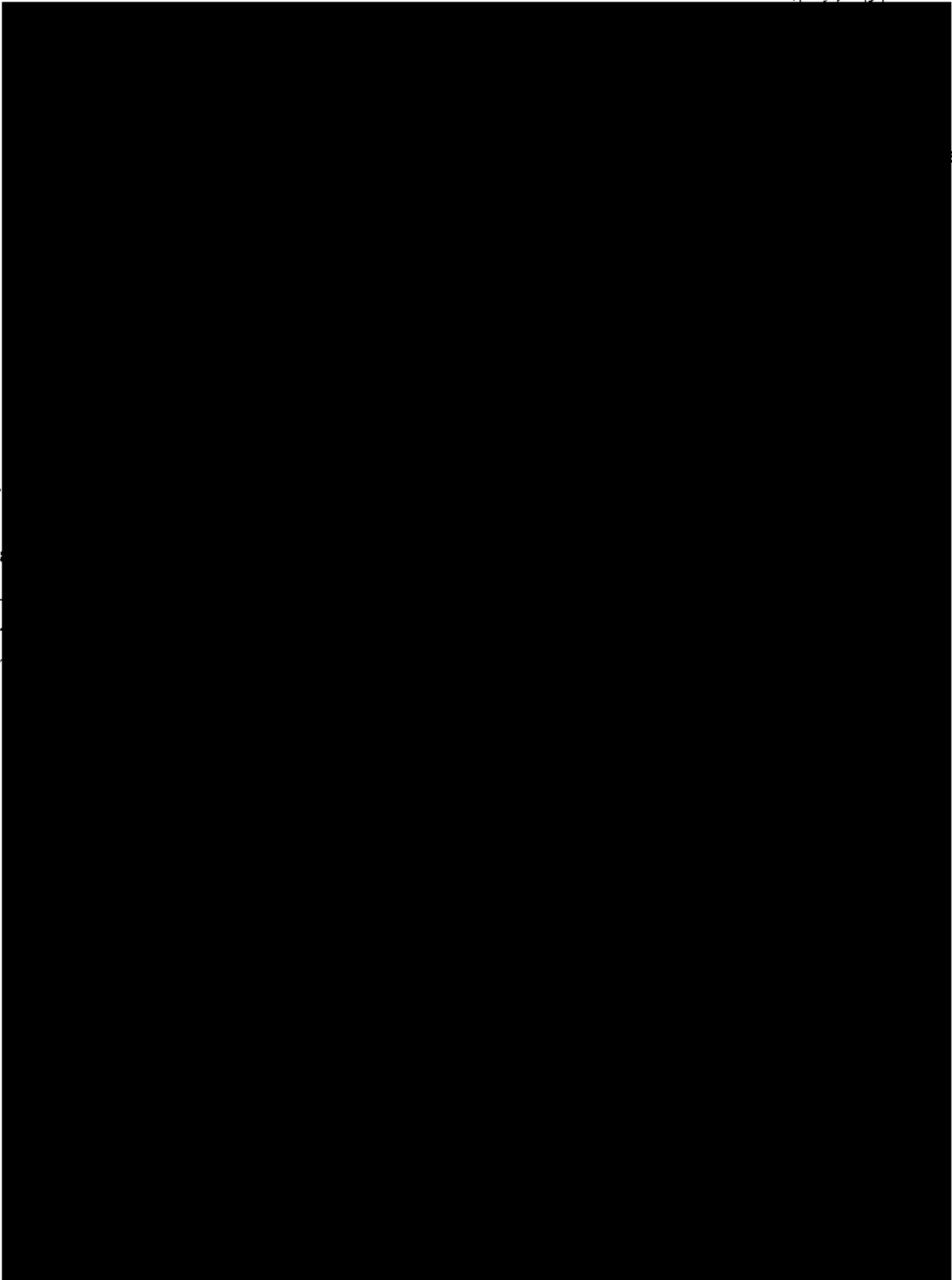
(Page 1 through Page 14)











a

f

