



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

11-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

892492

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HC16Z01S213204	DODGE TRUCK	RAM	2001	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01400000	Part Name(s) STEERING:GEAR:RACK AND PINION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 24-JUN-2001 Failure(s) 1 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HEARD A LOUD NOISE COMING FROM BACK TIRES OF PICKUP WHILE TOWING A TRAILER. WHEN CONTACTING DEALER, DEALER NOTED THAT THERE WAS A PROBLEM WITH RACK AND PINION STEERING. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline



U.S. Department of Transportation
National Highway Traffic Safety Administration

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

Home Number	701961
Work Number	
Reference No.	892492

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
☒ YES ☐ NO
 Signature of Owner _____
 Date 8/27/2001

Vehicle Ident. No. (VIN)	1B7HC16Z01S213204
Vehicle Make	DODGE TRUCK
Vehicle Model	RAM
Vehicle Year	2001
Current Odometer Reading	6-28-2001 1,000 miles

Purchase Date	3/2001
Dealer's Name	SAM LEYMAN CHRY-PLYM-DODGE
City/State	Indianapolis, IN
Zip Code	46150-4531
Engine Size (CID/CCL)	5.9L
No. Cylinders	18
Fuel Injection	☒ Gas ☐ Diesel ☐ Turbo

Transmission Type	☒ Automatic ☐ Manual
Antilock Brakes	☒ Yes ☐ No
Restrain System	☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized
Cruise Control	☒ Yes ☐ No
Drive Train	☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	☒ Car ☐ Van ☐ Minivan ☐ Other
Vehicle Style	☒ Sport Utility ☐ Truck ☐ Motorcycle ☐ Station Wagon ☐ Pick Up Truck ☐ Other

Component	01400000
Part Name(s)	STEERING: GEAR: BACK AND PINION GEAR & SCRAPERS
Date(s) of Failure(s)	24-JUN-2001
Mileage at Failure(s)	1,000 miles
Vehicle Speed at Failure(s)	
Failed Part(s)	☒ Front ☐ Left ☐ Right
Available?	☒ Yes ☐ No
Failed Part(s)	☒ Original ☐ Replacement
NHTSA Previously Contacted?	☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)				
No. of Failures	File	Number of Persons Injured	Number of Fatalities	Estimated Property Damage
☒ Yes ☐ No	☒ Yes ☐ No			☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HEARD A LOUD NOISE COMING FROM BACK TIRES OF PICKUP WHILE TOWING A TRAILER. WHEN CONTACTING DEALER, DEALER NOTED THAT THERE WAS A PROBLEM WITH PULLING GEAR WHERE DIFFERENTIAL IS. PROBLEM STARTED WITH 1,000 MILES ON TRUCK. ALSO, MY KEYS WOULD GET STUCK IN RECESSED SCREEN (HATES ON STEERING WHEEL). TRUCK WOULD BE STUCK IN PATTERN AND I WOULD HAVE TO STEERING WHEELS.

RACK AND PINION STEERING, AK

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