



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

11-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

892471

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JS3TD62V3Y4105232	SUZUKI TRUCK	GRAND VITARA	2000	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08510000	Part Name(s) ELECTRICAL SYSTEM:IGNITION:SWITCH	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 10-JUL-2001 33 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

KEY GETS STUCK IN IGNITION SWITCH. CONSUMER CAN'T GET KEY OUT OF SWITCH, AND HAS TO LEAVE KEY IN VEHICLE. CONTACT DEALER, DEALER STATED COULD NOT GET PARTS.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline
1-888-327-4236
NATIONWIDE 1-888-DASH-2-DOT

OWNER INFORMATION (Type or Print)

701933

Reference No.
892471

FOR AGENCY USE ONLY 1039

Date Received

11-JUL-2001

OFFICE

DEFECTS INVESTIGATION

Work Number

Home Number

Signature of Owner

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
☒ YES ☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Date 8/22/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

JS3TD62V3Y4105232

Vehicle Make

SUZUKI TRUCK

Vehicle Model

GRAND VITARA

Vehicle Year

2000

Current Odometer Reading

36,050

Purchase Date

2000

☒ New ☐ Used

City

State

Zip Code

Engine Size

(CID/CCL)

No Cylinders

8

Fuel Injection

☒ Gas ☐ Diesel ☐ Turbo

Transmission Type

☒ Automatic ☐ Manual

Antilock Brakes

☒ Yes ☐ No

Restraint System

☒ 3-Point Belt ☐ Motorbelt

Driver's Side Airbag

☒ 2-Point Belt ☐ Motorbelt

Passenger Side Airbag

☒ 2-Point Belt ☐ Motorbelt

Cruise Control

☒ Yes ☐ No

Drive Train

☒ Front ☐ Rear ☐ 4-Wheel

Vehicle Type

☒ Car ☐ Van ☐ Minivan ☐ Other

Body Style

☒ Sport Util ☐ Truck ☐ Motorcycle ☐ Stationwagon ☐ Pick Up Truck ☐ Other

Component

08610000

Part Name(s)

ELECTRICAL SYSTEM:IGNITION:SWITCH

Location

☒ Front ☐ Left ☐ Right

Failed Part(s)

☒ Original ☐ Replacement

NHTSA Previously Contacted?

☒ Yes ☐ No

No of Failures

10-UL-2001

Date(s) of Failure(s)

3-2-50

Mileage at Failure(s)

Vehicle Speed at Failure(s)

☒ Yes ☐ No

Available?

☒ Yes ☐ No

Failed Part(s)

☒ Yes ☐ No

Estimated Property Damage

☒ Yes ☐ No

Reported to Police

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES)

KEY GETS STUCK IN IGNITION SWITCH. CONSUMER CAN'T GET KEY OUT OF SWITCH, AND HAS TO LEAVE KEY IN VEHICLE. CONTACT DEALER, DEALER STATED COULD NOT GET PARTS. AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)



1 (GALITON) FAILURE - TOOK TO LOCAL TIRE SHOP - (000000000000)
PART - SAID 2 WEEKS - 5 WEEKS LATER - NO PARTS
AVAILABLE - TO MAKE REPAIRS IN U.S. - ANOTHER
2 WEEKS - PART CAME IN - WROTE PART, RE-ORDER
TWO WEEKS LATER - PART CAME IN - TIRE NOT
CO-OPERATIVE - SAID AND REPAIRED MADE THROUGHOUT
U.S. - VERY LONG & DIFFICULT TIME TO
ACCOMPLISH REPAIRS.

★ U.S. G.P.O. 1992-525-657 / 80086

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
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