



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

11-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

892468

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make PONTIAC TRUCK	Vehicle Model MONTANA	Vehicle Year 2001	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13450000	Part Name(s) STRUCTURE:DOOR ASSEMBLY:LATCHES AND LOCKS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 28-JUN-2001 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN OPENING DOOR CONSUMER'S RIGHT THUMB GOT CAUGHT IN SLIDING DOOR HANDLE. ALSO, HANDLE WAS TRAPPED BETWEEN CONSUMER'S FINGERS AND THUMB, WHICH MADE IT VERY DIFFICULT TO RELEASE. THIS WAS A RENTAL VEHICLE. PLEASE PROVIDE ANY FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1039 Date Received <u>11-JUL-2001</u> Office Effects Investigation Reference No. <u>892468</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) 701927			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of your name and address to the vehicle manufacturer. Signature of Owner Date <u>8/7/2001</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>N/A</u> (Located at front of windshield or driver's side)	Vehicle Make PONTIAC TRUCK	Vehicle Model MONTANA	Vehicle Year 2001
Current Odometer Reading <u>N/A</u>			
Purchase Date <u>N/A</u>	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System <u>N/A</u> ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	☒ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 13450000	Part Name(s) STRUCTURE: DOOR ASSEMBLY: LATCHES AND LOCKS	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures <u>N/A</u>	Date(s) of Failure(s) <u>28 JUN-2001</u> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) <u>PARKED</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>1</u>	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHEN OPENING DOOR CONSUMER'S RIGHT THUMB GOT CAUGHT IN SLIDING DOOR HANDLE. ALSO, HANDLE WAS TRAPPED BETWEEN CONSUMER'S FINGERS AND THUMB, WHICH MADE IT VERY DIFFICULT TO RELEASE. THIS WAS A RENTAL VEHICLE. PLEASE PROVIDE ANY FURTHER DETAILS. *AK <u>VEHICLE WAS RENTED FROM NATIONAL RENT-A-CAR AT AIRPORT AT PORTLAND, MAINE BY CHARLES BRANSFORD ON 28 JUNE 01 AND RETURNED 7 JULY 01.</u> <u>THE INCIDENT - 5 JULY 01 - THE RIGHT REAR DOOR OF THE</u>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

G-M - PONTIAC, MONTANA VAN OPENED

ON MY RIGHT WRIST, ELBOW & SHOULDER. I COULD NOT GET MY HAND OUT OF THE DOOR HANDLE, WHILE THE DOOR HANDLE CONTINUED TO MOVE REARWARD, FORCING MY WRIST TO TURN INWARD AND FORCING MY ELBOW BACK BETWEEN THE OUTSIDE SEAT BACK AND THE DOOR. I COULD NOT GET MY HAND OUT FROM THE DOOR HANDLE, BECAUSE MY THUMB WAS CAUGHT ON THE LEFT SIDE OF THE HANDLE WHILE MY FINGERS WERE CURLING AROUND THE OUTSIDE OF THE HANDLE. THUS ALL THE WHILE FORCEING MY THUMB BACK ALONG MY WRIST - MY THUMB PROBABLY WOULD HAVE BEEN TORN FROM MY HAND IF MY SON, CHUCK, WHEN HEARING ME SCREAMING, RAN AROUND THE FRONT OF THE VAN AND GRABBED THE OUTSIDE DOOR HANDLE AND STOPPED THE DOOR AND MADE IT CLOSE A LITTLE SO I COULD GET MY HAND OUT OF THE DOOR HANDLE. THIS WAS THE MOST PAIN I HAVE EVER EXPERIENCED IN MY WHOLE LIFE & I WILL BE 80 YRS OLD 19 AUG 01 - G.M. SHOULD COMPENSATE ME FOR MY PAIN & DISCOMFORT. CONT - INSIDE SHEET

★ U.S. G.P.O. 1982 - 022-807 / 00005

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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IF MAILED
IN THE
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BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

(Page 1 through Page 3)

