



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

10-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

892365

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A	FORD TRUCK	EXPEDITION	1997	
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02440000	Part Name(s) SUSPENSION:SINGLE AXLE:REAR:SWAY BAR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 07-JUL-2001 56 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS HAVING A PROBLEM WITH SWAY BAR. SWAY BAR HAS BOLTS ON EACH SIDE BROKE. NOTHING WAS HOLDING SWAY BAR IN PLACE. CONTACTED DEALER, AND DEALER WAS NOT WILLING TO DO ANYTHING.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 798 Date Received <u>01 AUG 13 AM 10:13</u> 10-JUL-2001 OFFICE DEFECTS INVESTIGATION Reference No. 892365	
U.S. Department of Transportation National Highway Traffic Safety Administration		OWNER INFORMATION (Type or Print) 701717	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, NHTSA will NOT provide your name and address to the vehicle manufacturer.		☒ YES ☐ NO Signature of Owner Date <u>8/2/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
N/A	FORD TRUCK	EXPEDITION	1997
Current Odometer Reading		57,128	
Purchase Date	Dealer's Name	Engine Size	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
6-97	LUCAS FORD	4.6-lr.	
☒ New ☐ Used	City <u>SOUTHOLD</u> State <u>NY</u> Zip Code _____	Engine CID/CC/L <u>8</u>	No Cylinders <u>8</u>
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No
Drive Train	Vehicle Type	Body Style	
☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other	☒ Sport Ut ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
02440000	SUSPENSION: SINGLE AXLE: REAR: SWAY BAR FRONT END HIGH SPEED ANTI SWAY BAR LINKS IN A POORLY COMPLETELY MISSING	☒ Left ☒ Front ☐ Right ☐ Rear	☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
1	07-JUL-2001 Mileage at Failure(s) <u>56</u> Vehicle Speed at Failure(s) _____	☒ Yes ☐ No	☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No	_____	_____
Estimated Property Damage		Reported to Police	
_____		☐ Yes ☒ No	

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS HAVING A PROBLEM WITH SWAY BAR. SWAY BAR HAS BOLTS ON EACH SIDE BROKE. NOTHING WAS HOLDING SWAY BAR IN PLACE. CONTACTED DEALER, AND DEALER WAS NOT WILLING TO DO ANYTHING.*AK

DEALER WAS CONTACTED - STATED NO RECALL ON EXPEDITION BUT HAD RECALL ON EXPEDITION W/ SAME PROBLEM - VEHICLE TAKEN TO LOCAL REPAIR SHOP FOR REPAIR - PROBLEM FRONT END HIGH SPEED ANTI SWAY BAR LINKS COMPLETELY MISSING

CONTINUE ON BACK IF NEEDED

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