Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 758

Date Received: 10-JUL-2001

Od_or
rt_dt
od_rt
np_ltr

Reference No.: 892343

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of number and check digit)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
4A3AC54H41E120376	MITSUBISHI	ECLIPSE	2001	

Purchase Dat		Engine Size (CID/CC/L ____	
☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
10121000	VISUAL SYSTEMS:GLASS:POWER WINDOW DOOR AND SIDE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s) 05-JUL-2001 10000 Mileage at Failure(s)_____	Failed Part(s)	NHTSA Previously
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AFTER OPENING BOTH FRONT WINDOWS THEY WOULD CLOSE WITH A WHITE FILM ON THEM. THIS WOULD NOT LET CONSUMER TO SEE OUT WINDOW. DEALER TOOK DOOR ASSEMBLY APART, AND RETURNED VEHICLE AS REPAIRED WITHOUT TELLING CONSUMER WHAT CASE HAD BEEN.*AK

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved O.V.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 759

Date Received: 10-JUL-2001
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OFFICE DEFECTS INVESTIGATION

Od_or
rt_dt
bd_rts
up_ltr

Reference No. 892343

OWNER INFORMATION (Type or Print)

[redacted] 701599

Work Number

Home Number [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 8/3/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4A3AC54H41E120376	MITSUBISHI	ECLIPSE	2001	11,000

Purchase Date: 12/27/00 ☒ New ☐ Used

Dealer's Name: Peter Fuller
City: Watertown State: MA. Zip Code: 02472

Engine Size (CID/CC/L): ____ No Cylinders: 6

☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other____	☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
10121000	VISUAL SYSTEMS:GLASS:POWER WINDOW DOOR AND SIDE	☒ Left ☒ Right ☐ Front ☐ Rear	☒ Original ☐ Replacement

No of Failures: Every time someone rolls down up until Fixed

Date(s) of Failure(s): 05-JUL-2001 / Jan. 01
Mileage at Failure(s): 10000
Vehicle Speed at Failure(s): ____

Failed Part(s) Available? ☐ Yes ☐ No

NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AFTER OPENING BOTH FRONT WINDOWS THEY WOULD CLOSE WITH A WHITE FILM ON THEM. THIS WOULD NOT LET CONSUMER TO SEE OUT WINDOW. DEALER TOOK DOOR ASSEMBLY APART, AND RETURNED VEHICLE AS REPAIRED WITHOUT TELLING CONSUMER WHAT CASE HAD BEEN.*AK The vehicle had been taken into dealer twice for this problem. And also on Both Sides every time you roll the windows Down, they sound like they are going to break, never fixed I informed dealer of this Problem several occassions

CONTINUE ON BACK IF NEEDED

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