U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 798

Date Received
10-JUL-2001

Od_or
rt_dt
od_rt
op_ltr

Reference No.
892293

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
N/A	OLDSMOBILE	TOURING SEDAN	1989	

Purchase Dat
☒ New ☐ Used

Dealer's Name_____
City_____ State_____ Zip Code_____

Engine Size (CID/CC/L _____
No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
06651000	EXHAUST SYSTEM:CONVERTER	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
	01-JUL-2001 77		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONVERTER RATTLES WHENEVER CONSUMER IS DRIVING VEHICLE. HAS NOT CONTACTED DEALER.*AK

CONTINUED ATTACHED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 798

Date Received: RECEIVED 01 AUG 16 AM 9:5 10-JUL-2001 OFFICE DEFECTS INVESTIGATION

Od_or
rt_dt
od_rl
up_Hr

Reference No. 892293

OWNER INFORMATION (Type or Print)

[redacted] 701531

Work Number

Home Number

Do you authorize NHTSA [redacted] in the absence of a vehicle manufacturer. ☒ YES ☐ NO

Signature of Owner [redacted] Date 7-24-01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A 1G3CV54C8K1320895	OLDSMOBILE	TOURING SEDAN	1989	78,000

Purchase Date 1-6-2000 ☐ New ☒ Used

Dealer's Name Augustine's City Oconto State WI Zip Code 54153

Engine Size (CID/CC/L 380 CID) No Cylinders V6 ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
06651000	EXHAUST SYSTEM:CONVERTER SEAT BELTS DONT LOCK	☐ Left ☐ Right ☒ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
6	01-JUL-2001	77		☒ Yes ☐ No	☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	None	None	$1,500	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONVERTER RATTLES WHENEVER CONSUMER IS DRIVING VEHICLE. HAS NOT CONTACTED DEALER.*AK

Dealer Was Contacted 4 times - 3 times at the dealership + 1 time on Phone for the Air Conditioner

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*														MANUFACTURER/TIRE NAME	SIZE
D	O	T													

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED): Dealer was very unaware of the air conditioning. The previous owner told Chris Augustine about the problem at the time of trade. There was no sticker on the car telling us anything about what all was wrong with the car. The first time my husband tried out the car he had to tell them that a ball joint was in need of replacing. That should prove it was never put up on a hoist. We also replaced the brake + alternator, + 2 tire all at our cost the previous owner also told us that the car was in a crash. with out air conditioning my life is in jeopardy as I have emphysema + this the salesman promised the air was in fine working order.

[redacted]





U.S.Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

[redacted]

THE FOLLOWING PAGES ARE WITHHELD TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 11)

[redacted]

which case no penalty shall be assessed for failure to deliver prior to the **stated anticipated delivery date.**

☐ **This is a Finance Transaction.** (Check A or B.):
Closing scheduled at dealer's office on specified delivery date or as mutually agreed. You are obligated to purchase, subject to availability of financing through dealer on terms:

A. ☐ In attached disclosure. These terms do not extend beyond the closing date if dealer is willing and able to deliver vehicle on these terms.
B. ☐ Acceptable to You.

☐ This transaction is subject to financing being arranged through creditor of Your choice.
You must obtain acceptable financing and dealer must receive written notice by (date) _____, or this contract is void.

☑ **This is a cash transaction.** You are obligated to pay the balance due on delivery.

19. Mfr's Rebate $ _____ ☐ Cash Back or ☐ Assigned	—	
20. Subtotal (17 − 18 − 19)	$ 9277	50
21. Less Additional Cash Due (Date) _____		
22. **Due on Delivery or Balance to Finance** (20 − 21)	$ $ 9277	50

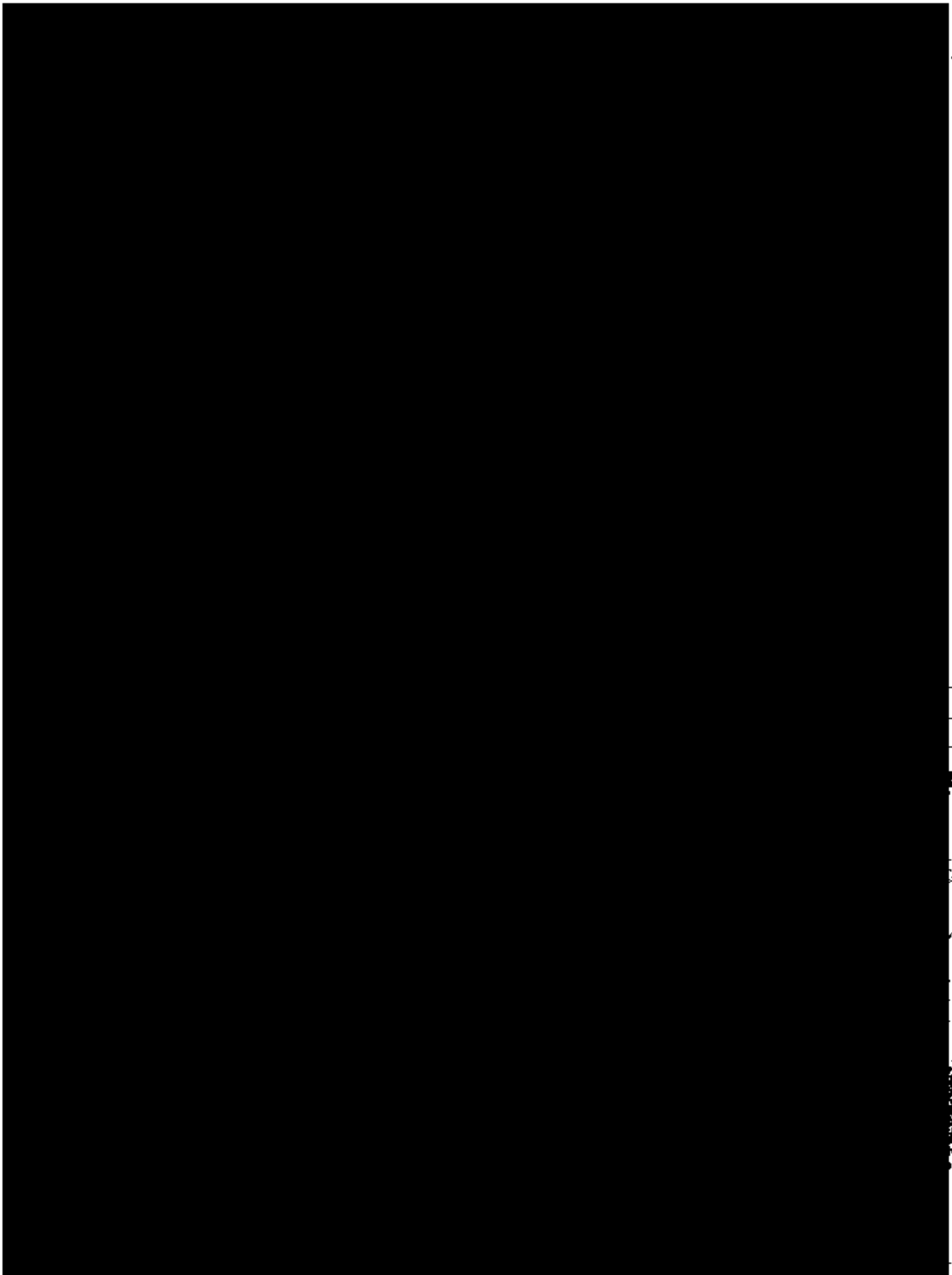
LEASED TRADE-IN ALLOWANCE Equals (1) $ _____ gross allowance less (2) the sum of $ _____ (estimated)(actual)**(strike one)** lease payoff to _____ and $ _____ refund to lessee. If (1) is greater than (2) enter the difference on line 4b. If (2) is greater than (1), enter on line 4c.

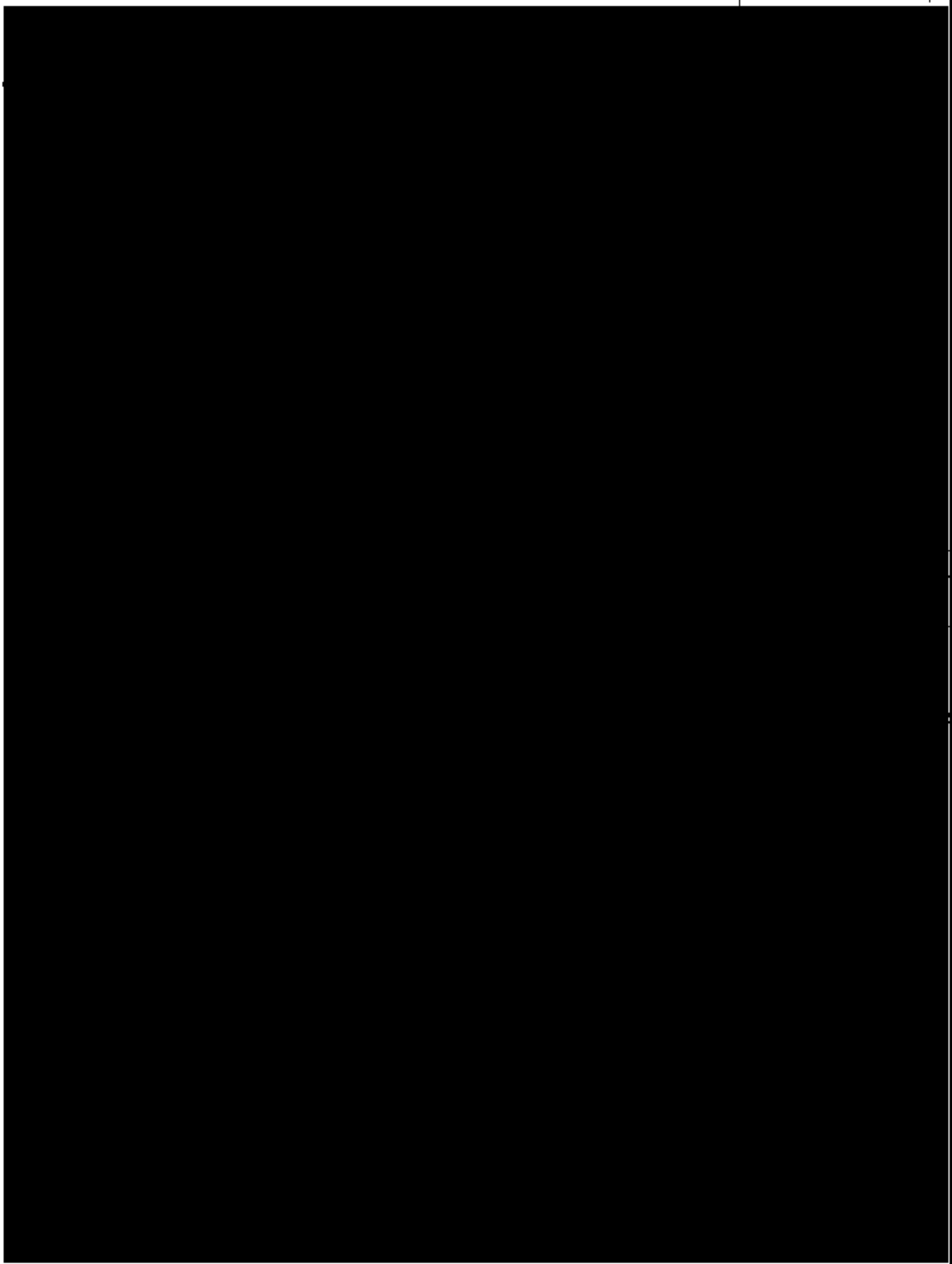
THE APPRAISAL OF THE TRADE-IN IS BASED ON AN ODOMETER READING OF UP TO _____ MILES/KILOMETERS, AND THE TRADE-IN MAY BE REAPPRAISED IF IT EXCEEDS THIS LIMIT.

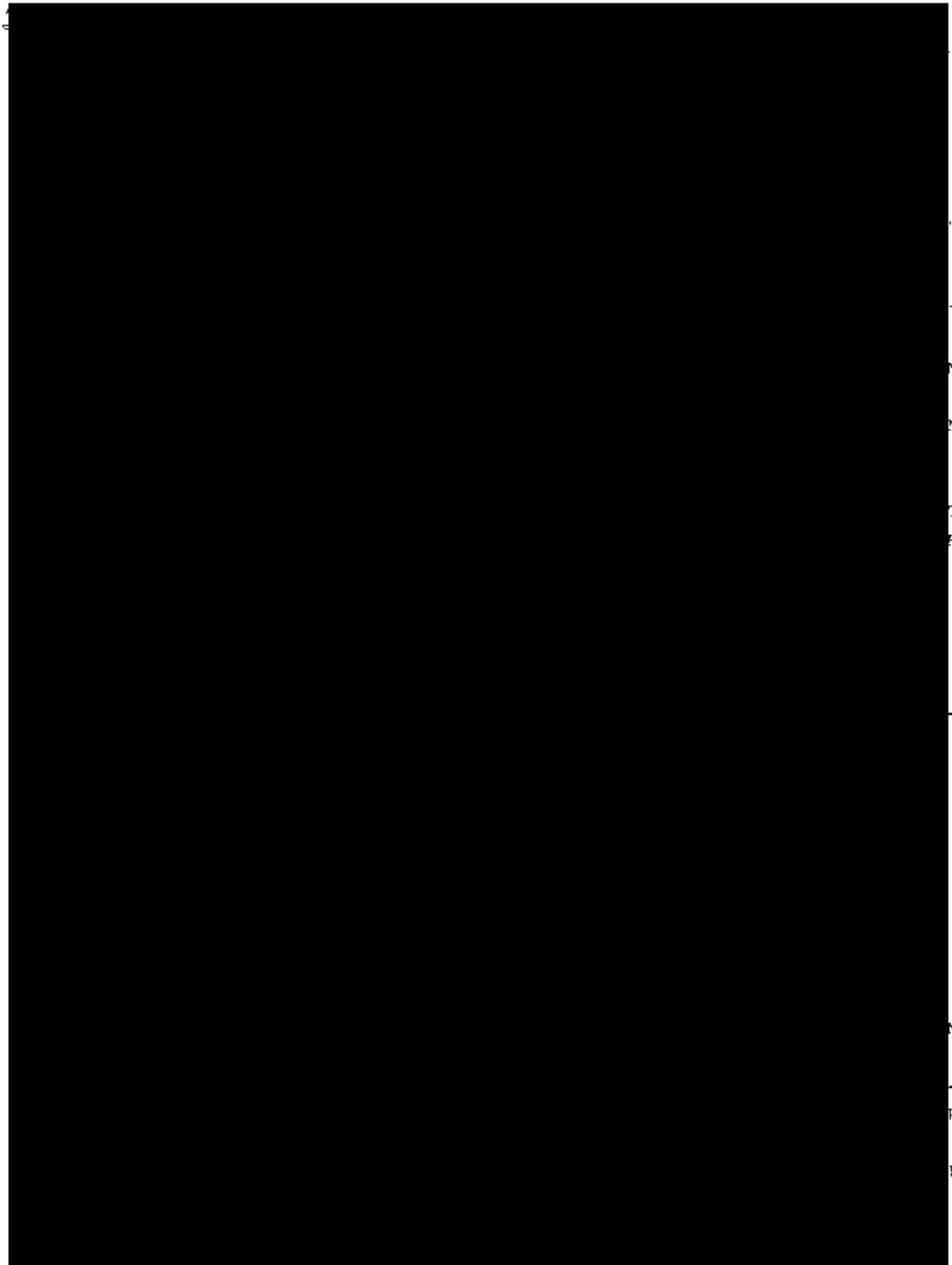
BUYER'S REPRESENTATIONS: This transaction is voidable at the option of the dealer at any time prior to delivery of the purchased vehicle if any of the following representations are untrue. The option to void this transaction in no way limits or restricts the election of other remedies available to the dealer prior to or after the closing of this transaction and these representations survive the closing of this transaction as to other remedies. You must read and answer these questions. I represent and warrant:

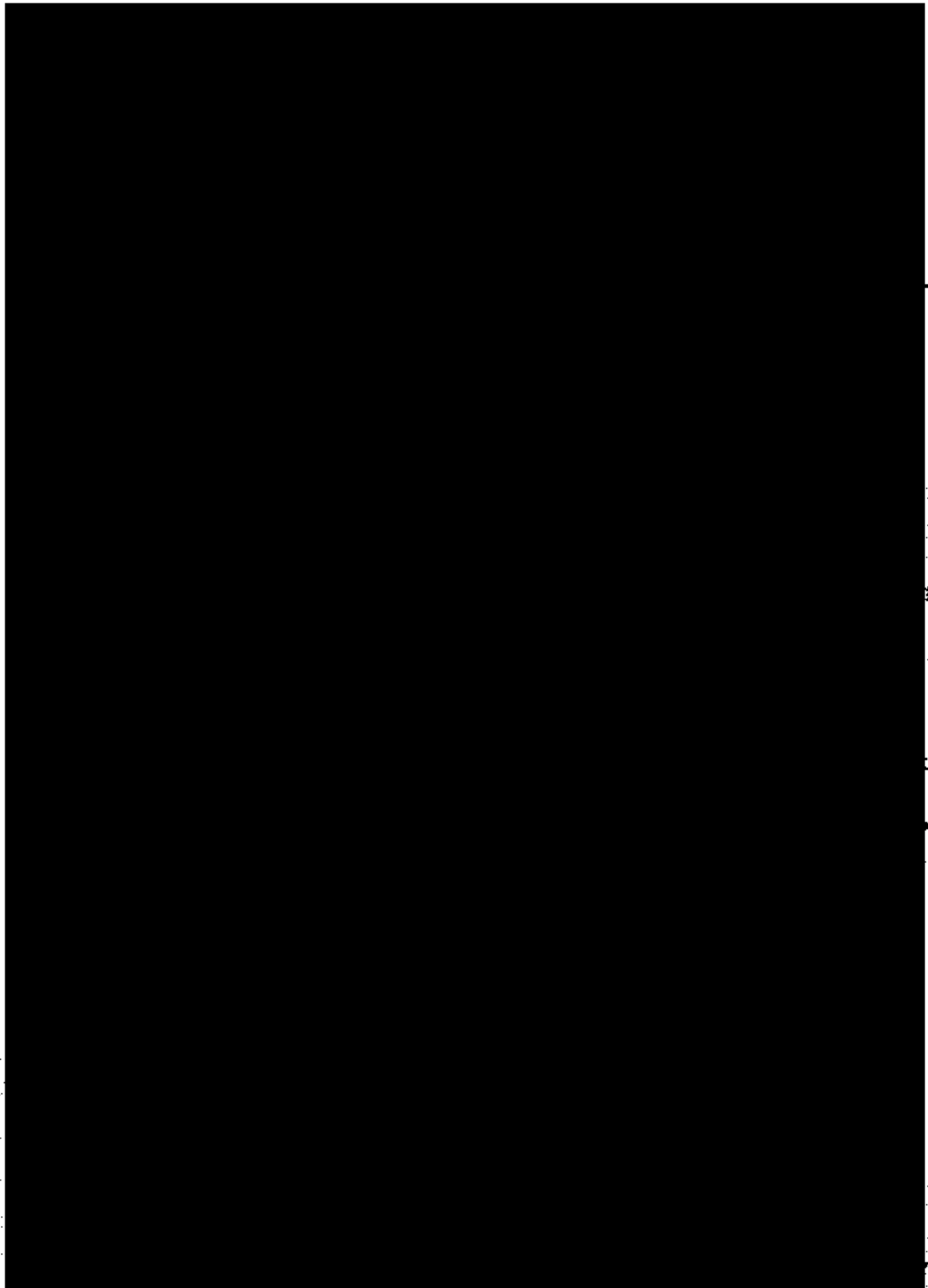
	YES	NO
(A) That I am 18 years of age or older.	☑	☐
(B) That I have full power, right and lawful authority to dispose of the trade-in.	☐	☐
(C) That it will defend the trade-in against all claims and that it is free from all liens and encumbrances.	☐	☐
(D) That the trade-in does not have a cracked or defective head, block, powertrain, or frame (including supportive portion of unibody).	☐	☐
(E) That the trade-in emission control system or part thereof when installed as original equipment or comparable rebuilt replacement is intact.	☐	☐
(F) That the engine and transmission of the trade-in have not been changed from manufacturer's original equipment specifications	☐	☐
(G) That while I have owned or leased the trade-in its odometer has not been replaced, tampered with or otherwise altered in any way and I have no reason to believe that the trade-in vehicle's current odometer reading of _____ miles/kilometers does not reflect its actual mileage.	☐	☐
(H) That while I have owned or leased the trade-in its remaining devices (including airbags and belts) have not been replaced, tampered with, or otherwise altered in any way.	☐	☐
(I) That the trade-in has not previously been a salvage vehicle, manufacturer buyback, or subject to any other title brands	☐	☐
(J) That the trade-in has not previously been flood or water damaged	☐	☐
(K) That the trade-in does not have any corrective welds or other evidence of repair to the strut tower, floor pan, frame or structural portion of the unibody	☐	☐

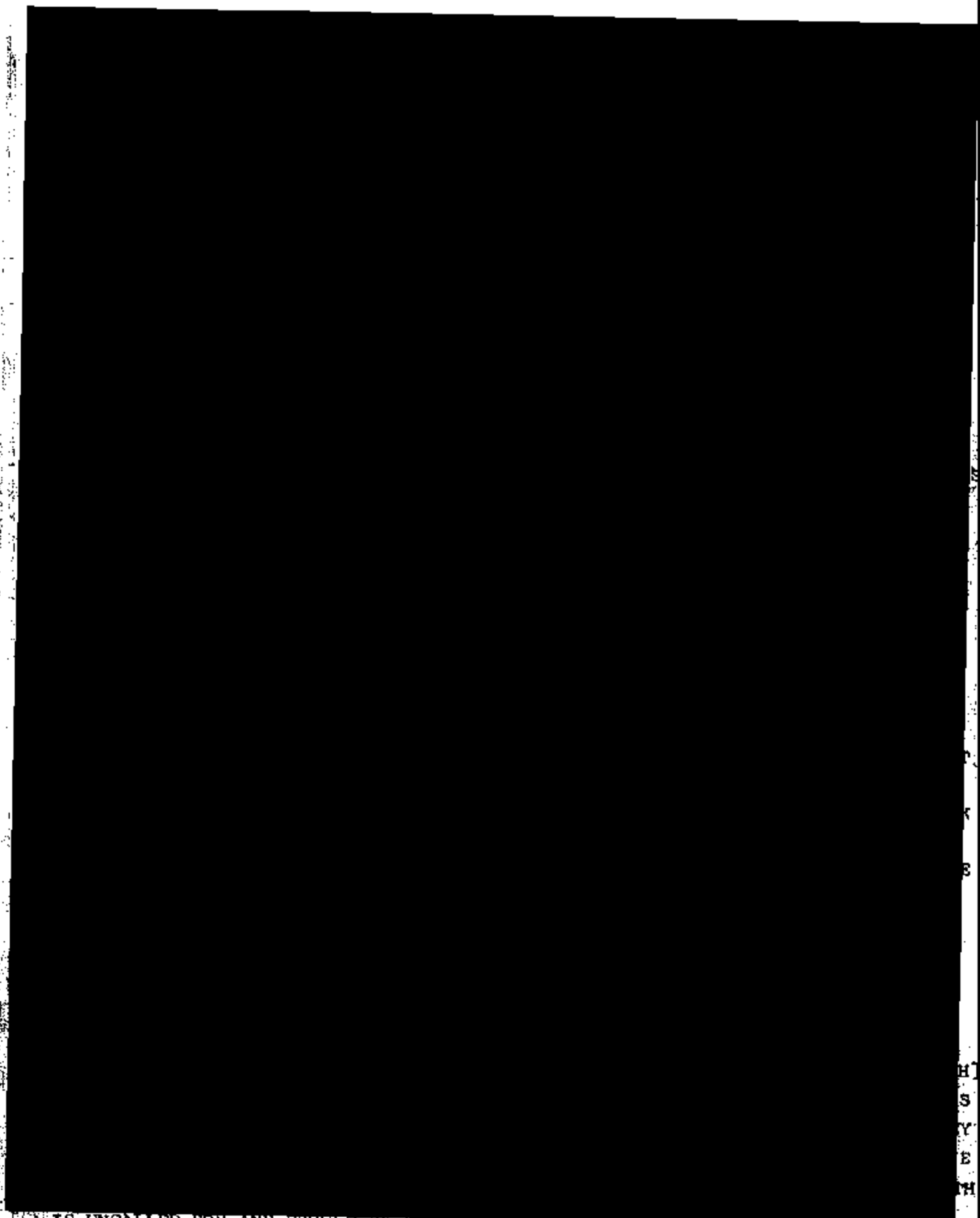
Explain All "NO" Answers: _____











IS UNCALLED FOR AND SHOULD BE FIXED AT [illegible]

C/2

