



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

10-JUL-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

892288

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKCS13W0Y2100052		GMC	JIMMY	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel		☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03270000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 15-JUN-2001 37045 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS GOING 30MPH ON A DIRT ROAD AND SUDDENLY APPLIED BRAKES TO KEEP FROM HITTING AN ANIMAL. VEHICLE SPUN AROUND, AND WHEELS LOCKED UP. CONSUMER WENT TO 1 DEALER, WHO SAID THERE WAS NO PROBLEM WITH REAR BRAKES. CONSUMER WAS PULLING INTO A DIRT DRIVEWAY AND NOTICED LEFT REAR WHEEL HAD LOCKED UP. WHEEL LEFT TRACKS IN DIRT. CONSUMER DECIDED TO GET A 2ND OPINION ON PROBLEM. AFTER PLUGGING THE VEHICLE, IT SHOWED THERE WAS A PROBLEM WITH ABS SYSTEM. DEALER EXPLAINED HOW THIS WAS FIRST YEAR THAT VEHICLES HAVE THE INTEGRATED ABS, AND WERE HAVING ALOT OF PROBLEMS WITH THEM. ALSO, REAR ROTORS WERE FROZEN AND CALIPERS NEEDED TO BE REPLACED.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 436

Date Received

01 JUL 25 PM 1:05

10-JUL-2001

OFFICE
OF INVESTIGATIONOd_or
ri_dt
od_rt
up_ltr

Reference No.

892288

OWNER INFORMATION (Type or Print)

701514

Work Num

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, NHTSA will not send the name and address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

1GKCS13W0Y21D0052

Vehicle Make

GMC

Vehicle Model

JIMMY

Vehicle Year

2000

Current Odometer Reading

38,944

Purchase Date

4-16-00

Dealer's Name

Hennessy GMC Truck

Engine Size
(CID/CC/L)

4.3

☐ Turbo
☐ Diesel
☐ Gas☒ Fuel Injection☒ New ☐ Used

City Morrow

State GA

Zip Code 30260

No Cylinders

6

Transmission Type

☐ Manual☒ Automatic

Anti-lock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Jlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other Jimmy

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03250000
03270000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM
BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM

Location

☒ Left
☒ Front☒ Right
☒ Rear

Failed Part(s)

☒ Original
☒ Replacement

No of Failures

7

Date(s) of Failure(s)

15-JUN-2001

Mileage at Failure(s)

37045

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☒ NoNHTSA Previously
Contacted?☒ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS GOING 30MPH ON A DIRT ROAD AND SUDDENLY APPLIED BRAKES TO KEEP FROM HITTING AN ANIMAL. VEHICLE SPUN AROUND, AND WHEELS LOCKED UP. CONSUMER WENT TO 1 DEALER, WHO SAID THERE WAS NO PROBLEM WITH REAR BRAKES. CONSUMER WAS PULLING INTO A DIRT DRIVEWAY AND NOTICED LEFT REAR WHEEL HAD LOCKED UP. WHEEL LEFT TRACKS IN DIRT. CONSUMER DECIDED TO GET A 2ND OPINION ON PROBLEM. AFTER PLUGGING THE VEHICLE, IT SHOWED THERE WAS A PROBLEM WITH ABS SYSTEM. DEALER EXPLAINED HOW THIS WAS FIRST YEAR THAT VEHICLES HAVE THE INTEGRATED ABS, AND WERE HAVING A LOT OF PROBLEMS WITH THEM. ALSO, REAR ROTORS WERE FROZEN

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

The GMC Jimmy 2000 Has had 7 Brake Repairs and a Number of Additional Problems Repaired including center Link and Idler Arm worn out which is uncommon from Vehicle with Few miles.

Service Manager at Hennessy GMC, Skip Pitner and Steven Hennessy, Franchise Owner have Refused to perform any further Repairs.

Reference File No 010621009X Governor's Office of Consumer Affairs, Alexia K Niketas Staff Attorney - Phone 404-463-1054 Fax 404-463-8212

Still Having Braking ABS and Steering Problems

Sincerely

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

