



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

09-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

892237

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side) N/A	Vehicle Make BMW	Vehicle Model 330i	Vehicle Year 2001	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 4 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRES ARE LOSING PRESSURE. THERE IS RECALL 00V3030000 FOR SAME PROBELM, BUT CONSUMER'S VEHICLE IS NOT INCLUDED. AFTER TAKING VEHICLE INTO DEALER TIRES WENT FLAT. DEALER WAS BLAMING CONSUMER FOR THAT PROBLEM. BUT, CONSUMER KNEW THAT TIRES WERE NOT LIKE WHEN HE TOOK THEM IN. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 798

Date Received: 01 AUG 16 AM 10:09 JUL 2001

OFFICE
EFFECTS INVESTIGATION

Od or
rt dt
dd rt
up tr

Reference No.

892237

OWNER INFORMATION (Type or Print)

701453

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 8/8/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) NIA WBA8N63491JU22136 Vehicle Make BMW Vehicle Model 330T 330CI Vehicle Year 2001 Current Odometer Reading 4500

Purchase Date
MARCH 2001

Dealer's Name BRAMAN BMW

Engine Size
CID/CC/L V6

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

☒ New ☐ Used

City MIAMI State FL Zip Code 33142

No Cylinders 6

Transmission Type ☒ Manual ☐ Automatic Antilock Brakes ☒ Yes ☐ No Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 Part Name(s) TIRES Location ☒ Left ☒ Right ☒ Front ☒ Rear Failed Part(s) ☒ Original ☐ Replacement No of Failures CONTINUAL Date(s) of Failure(s) SINCE PURCHASE Mileage at Failure(s) 4 Vehicle Speed at Failure(s) ALL SPEED Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRES ARE LOSING PRESSURE. THERE IS RECALL 00V3030000 FOR SAME PROBLEM, BUT CONSUMER'S VEHICLE IS NOT INCLUDED. AFTER TAKING VEHICLE INTO DEALER TIRES WENT FLAT. DEALER WAS BLAMING CONSUMER FOR THAT PROBLEM. BUT, CONSUMER KNEW THAT TIRES WERE NOT LIKE WHEN HE TOOK THEM IN. *AK

CONTINUE ON BACK IF NEEDED

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MADE IN FRANCE

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT F36C

MANUFACTURER/TIRE NAME

MICHELIN PILOT SPORT

SIZE 225/45 ZR17

248/40 ZR17

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

UNABLE TO FIND DOT #S ON ALL TIRES

WHEN VEHICLE WAS PURCHASED, TIRE WOULD NOT HOLD AIR PRESSURE AT CONTINUOUS REFILL ABOUT, ONCE A WEEK. I'VE BEEN ONE WEEK OF TAKING DELIVERY. VEHICLE WAS TAKEN TO DEALER SHIP FOR INSPECTION IN WHICH THEY CLAIMED NOT FINDING A PROBLEM. THIS PROCESS HAS BEEN REPEATED SEVERAL TIMES WITH NO SOLUTION. ON FINAL TIME TAKEN TO DEALER, THEY CLAIMED 3 OUT OF 4 TIRES HAD PUNCTURES AND NEEDED FIXING. THIS HAS BEEN DONE BY PLUGGING TIRES AS PER DEALERS COMMENT. I AM STILL LOSING PRESSURE AND EVEN ON THE SPARE TIRE WHICH HAS NOT BEEN USED AT ALL, I HAVE SINCE BEEN FORCED TO REPLACE WHEELS/TIRES WITH AFTERMARKET ONES AT MY EXPENSE. ORIGINAL TIRES ARE STILL LOSING AIR EVEN AFTER BEING TAKEN OFF THE VEHICLE.

U.S. G.P.O. 1982-622-607 / 800-685

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590



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