



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

06-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

892166

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HG2ANX1S244863	DODGE TRUCK	DAKOTA	2001	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 23-FEB-2001 49	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING IN FIRST GEAR VEHICLE VIBRATES VIOLENTLY.WHEN VIBRATING HAS TO STOP VEHICLE, AND START IT UP AGAIN. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1039	
		Date Received <u>01 JUL 23 PM 12:00</u> 06-JUL-2001 OFFICE EFFECTS INVESTIGATION Reference No. 892166	
OWNER INFORMATION (Type or Print)			
		701021 Work Number [REDACTED] Home Number [REDACTED]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner [REDACTED]		Date <u>7/1/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of instrument cluster)	Vehicle Make	Vehicle Model	Vehicle Year
1B7HG2ANX1S244863	DODGE TRUCK	DAKOTA	2001
Current Odometer Reading 4392		Purchase Date <u>2-22-01</u>	
Dealer's Name <u>JEFF TEAGUE</u>		Engine Size (CID/CC/L) <u>4.7</u>	
City <u>HENDERSON</u> State <u>TN</u> Zip Code <u>38390</u>		No Cylinders <u>8</u>	
☒ New ☐ Used	Transmission Type		☐ Turbo Diesel Gas ☒ Fuel Injection
☒ Manual ☐ Automatic	Antilock Brakes <u>REAR ONLY</u> ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train		Vehicle Type	Body Style
☐ Front ☐ Rear ☒ 4-Wheel		☐ Car ☐ Sport Ult ☐ 2-Door ☐ Van ☒ Truck ☒ 4-Door ☐ Minivan ☐ Motorcycle ☐ Stationwagon ☐ Other ☒ Pick Up Truck ☐ Other	☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 07300000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC 6 SPEED MANUAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures <u>11 OR 12 ON RECORD BUT MORE</u>	Date(s) of Failure(s) <u>4-18-01, 5-3-01, 6-4-01, 6-9-01, 6-18-01, 6-19-01, 6-21-01, 6-26-01, 6-27-01, 6-27-02</u> Mileage at Failure(s) <u>6-22-01 6-26-01 6-27-02</u> Vehicle Speed at Failure(s) <u>2-5 MPH</u>	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fatalities ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
STUCK <u>THIS HAPENS I HAVE</u> WHILE DRIVING IN FIRST GEAR VEHICLE VIBRATES VIOLENTLY WHEN VIBRATING HAS TO STOP VEHICLE, AND START UP AGAIN. *AK A SURGES BACK & FORTH ON 7-2-01 PROBLEM OBSERVED BY SERVICE MANAGER, MITCH AVERY THIS IS A REAL SAFETY PROBLEM. CHRYSLER TEC. TOLD SERVICE MANAGER, "THIS IS CHARACTERISTIC OF THIS VEHICLE."			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail									
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)									
TIRE IDENTIFICATION NO.*									
D	O	T						MANUFACTURER/TIRE NAME	SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

THIS TRUCK WILL NOT DRIVE SLOW IN FIRST GEAR TWO WHEEL DRIVE
IT SURGES BACK AND FORTH, BUT ONLY SOME TIMES. IT IS
BECOMING MORE FREQUET. IT TOOK 4 MONTHS TO DUPLICATE
IT IN FRONT OF THE SERVICE MANAGER. IT IS VERY UNSAFE.
YOU NEVER KNOW WHEN, WHERE, OR UNDER WHAT
CONDITION IT WILL ACT UP. EXAMPLE: HEAVY TRAFFIC,
TURNING WHILE IN TRAFFIC, ENTERING TRAFFIC.
IT HAS DONE IT ALL. IT HAS BECOME A COMMON
OCCURRANCE, NOW TO NUMEROUS TO RECORD.

NOTE! THIS IS A SAFTY PROBLEM!!

☆ U.S. G.P.O.: 1982 - 672-807 / 50006

JACKSON, TN
PM



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590