



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

06-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

892107

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make VOLKSWAGEN	Vehicle Model JETTA	Vehicle Year 2000	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 06-MAR-2001 Mileage at Failure(s) 15	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 45 TO 50 MPH AND WITH NO PRIOR WARNING VEHICLE LOST SPEED TO AROUND 20 MPH. CONTACTED DEALER. PLEASE ADD VIN. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1039

Date Received 06-JUL-2001

01 SEP 19 PM 2:15
06-JUL-2001

OFFICE
DEFECTS INVESTIGATION

Od or
rt dt
at ft
up ltr

Reference No.

892107

OWNER INFORMATION (Type or Print)

700935

Work

Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

In the absence of a

your name and address to the vehicle manufacturer.

☒ YES

☐ NO

Signature of Owner

Date 9/11/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's door)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

3VWSA29M7YM108354

VOLKSWAGEN

JETTA GLS

2000

20250

Purchase Date
3/16/00

Dealer's Name FRED - VINCENT VOLKS, INC.

Engine Size
(CID/CC/L) 2.0L

☐ Turbo
☐ Diesel
☒ Gas

☒ New ☐ Used

City HILLS State OHIO Zip Code 44092

No Cylinders 4

☒ Fuel Injection

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☒ Yes

☒ 3-Point Belt

☐ Motorbelt

☒ Yes

☒ Front

☐ Sport Ult

☐ 2-Door

☒ Automatic

☐ No

☒ Driverside Airbag

☐ 2-Point Belt

☐ No

☐ Rear

☐ Truck

☒ 4-Door

☒ Passengerside Airbag

☐ 4-Wheel

☐ Minivan

☐ Motorcycle

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
05100000

Part Name(s) TRANSMISSION
ENGINE

Location

☐ Left
☐ Front

☐ Right
☐ Rear

Failed Part(s)

☒ Original +
☒ Replacement

No of Failures

2

Date(s) of Failure(s) 22 MAR-2001 + 19 APRIL-2001

Mileage at Failure(s) 14988 + 15102

Vehicle Speed at Failure(s) 45 TO 50 MPH

Failed Part(s)
Available?

☒ Yes ☐ No

NHTSA Previously
Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☒ No

☐ Yes

☒ No

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 45 TO 50 MPH AND WITH NO PRIOR WARNING VEHICLE LOST SPEED TO AROUND 20 MPH. CONTACTED DEALER. PLEASE ADD VIN. *AK

THE REMEDY OF DEALER WAS TO REPLACE THE TRANSMISSION BOTH TIMES. WE DON'T THINK THE DEALER REALLY KNEW WHAT THE ACTUAL CAUSE WAS. WE FILED THE LEMON LAW AND WERE TURNED DOWN. WE COULD NOT CONVINCE VOLKSWAGEN THAT IF THE ADJUST SHOWN OF THE VEHICLE, WITHOUT BRAKE LIGHTS COMING ON, COULD CAUSE A REAR END COLLISION.

CONTROL ON BACK IF NEEDED

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