



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

03-JUL-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

891965

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1C3EJ56H1XN535997		CHRYSLER	CIRRUS	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 05-MAY-2001 Mileage at Failure(s) 38800 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS PARKED AT GATE OF STORAGE LOT. SHE WAS INSIDE OF VEHICLE PUNCHING IN NUMBERS TO GAIN ACCESS, AND THE GATES BEGIN TO OPEN. THEN, WITHOUT PRIOR WARNING ENGINE ROARED UP AND VEHICLE TOOK OFF, LIKE A JET. VEHICLE SMASHED INTO THE GATE, AND CONSUMER WAS THOWN BETWEEN TWO STEEL POSTS. THEN, CAR WENT INTO A BRICK WALL OF STORAGE. THEN, IT WENT INTO ANOTHER STORAGE ROOM AND STOPPED. TIRES WERE FLAT TO RIMS. DEALERSHIP WAS AWARE OF PROBLEM.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		Vehicle Owner's Questionnaire (VOQ) Date Received: 03-JUL-2001 Office: DEFECTS INVESTIGATION Phone No.: 891-965 For Agency Use Only 252	
OWNER INFORMATION (Type or Print) [Redacted] Home Number: [Redacted] Work Number: [Redacted]		700452	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature of owner, please print name and address to the vehicle manufacturer.			
VEHICLE INFORMATION Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side): 1C3EJ56H1XN535997 Vehicle Make: CHRYSLER Vehicle Model: CIRRUS Vehicle Year: 1999 Current Odometer Reading: 39000			
TRANSMISSION TYPE Automatic ☒ Manual ☐ Antilock Brakes ☒ No ☐ Restraint System: ☒ 2-Point Belt ☒ 3-Point Belt ☐ Driver's Side Airbag ☒ Passenger's Side Airbag ☒ Cruise Control ☒ No ☐ Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel ☐ Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other ☐ Body Style: ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other ☐ Fuel Type: ☒ Gas ☐ Diesel ☐ Fuel Injection			
FAILED COMPONENT(S)/PART(S) INFORMATION Component: 08400000 Part Name(s): FUEL THROTTLE LINKAGES AND CONTROL Location: ☒ Front ☐ Left ☐ Right ☐ Rear Failed Part(s): ☐ Original ☐ Replacement No of Failures: 0 Date(s) of Failure(s): 05-MAY-2001 Mileage at Failure(s): 38800 Vehicle Speed at Failure(s): 0 Application Incident Information: (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) Reported to Police: ☒ Yes ☐ No			
APPLICATION INCIDENT INFORMATION Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No			
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES) CONSUMER WAS PARKED AT GATE OF STORAGE LOT. SHE WAS INSIDE OF VEHICLE PUNCHING IN NUMBERS TO GAIN ACCESS, AND THE GATES BEGAN TO OPEN. THEN, WITHOUT PRIOR WARNING ENGINE ROARED UP AND VEHICLE TOOK OFF, LIKE A JET. VEHICLE SMASHED INTO THE GATE, AND CONSUMER WAS THROWN BETWEEN TWO STEEL POSTS. THEN, CAR WENT INTO A BRICK WALL OF STORAGE. THEN, IT WENT INTO ANOTHER STORAGE ROOM AND STOPPED. TIRES WERE FLAT TO RIMS. DEALERSHIP WAS AWARE OF PROBLEM. AK			
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COMPUTE ON BACK IF NEEDED

INFORMATION ON THE FAILURE(S) (IF APPLICABLE)

TREE IDENTIFICATION NO. 1

[illegible]

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Did not go into the last storage room, but headed towards it and finally stopped, from the trees going flat to arms.

* U.S.G.P.O.: 1982-623-837 / 60200

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN:

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

