



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

03-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891908

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1N4DL01D8XC224772		FIRESTONE	FR440	1900	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 18-JUN-2001 19300 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL 00 020/TIRE FAILURE: RIGHT REAR TIRE EXPERIENCED THREE FLATS WHILE DRIVING A 1999, NISSAN, ALTIMA; ORIGINAL EQUIPMENT, TIRE SIZE P195/65R15, DOT# UNAVAILABLE. AFTER THIRD INCIDENT TIRE WAS TAKEN TO AN INDEPENDENT SHOP, AND INFORMED CONSUMER THAT TREADS WERER SEPARATING FROM TIRE, TIRE WAS REPLACED BY AN INDEPENDENT SHOP, AND FIRESTONE WAS NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline J.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241 Date Received: <u>03-JUL-2001</u> Office: <u>DEFECTS INVESTIGATION</u> Reference No.: <u>891908</u> Work Number: _____ Home No.: _____	
OWNER INFORMATION (Type or Print) [Redacted] 00400				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? in the absence of an owner's signature, the name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: <u>8/01/2001</u>	
VEHICLE INFORMATION Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) <u>1N4DL01D8XC224772</u>		Vehicle Make <u>NISSAN</u>		Vehicle Model <u>ALTIMA</u>	
Vehicle Year <u>1999</u>		Current Odometer Reading <u>20K</u>		Purchase Date <u>4-23-1999</u>	
Dealer's Name <u>Crest Motors</u>		Engine Size (CID/CC/L) <u>4</u>		No. Cylinders <u>4</u>	
City <u>Woburn</u>		State <u>MA</u>		Zip Code _____	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☐ Yes ☒ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☒ NO		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>02740000</u>		Part Name(s) <u>TIRES:TREAD</u>		Location ☐ Left ☐ Front ☒ Right ☒ Rear	
No. of Failures _____		Date(s) of Failure(s) <u>18-JUN-2001</u> Mileage at Failure(s) <u>19300</u> Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☒ No	
NHTSA Previously Contacted? ☐ Yes ☒ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured _____	
Number of Fatalities _____		Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) RECALL 00 020/TIRE FAILURE: RIGHT REAR TIRE EXPERIENCED THREE FLATS WHILE DRIVING A 1999, NISSAN, ALTIMA; ORIGINAL EQUIPMENT, TIRE SIZE P195/65R15, DOT# UNAVAILABLE. AFTER THIRD INCIDENT TIRE WAS TAKEN TO AN INDEPENDENT SHOP, AND INFORMED CONSUMER THAT TREADS WERE SEPARATING FROM TIRE, TIRE WAS REPLACED BY AN INDEPENDENT SHOP, AND FIRESTONE WAS NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION ON THIS MATTER.*AK					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
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Penalty for Private Use \$300

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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NECESSARY
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IN THE
UNITED STATES

U.S. GPO: 1982-025-807 / 82005

The firestone dealer in Wilmington, Mass. kept the tire, said he would send it to the manufacturer. He ordered a new tire when the first one came. In a week later the tire was found. What was causing the failure - and said it was due to the lack - We also observed report because he saw Mr. A. tire at no change and supposedly found the problem shortly after had left the store - Why he didn't call me & have me come back to see the problem - He had no response - DOT # located on the inside of tire mechanic pulled the #s of the remaining tires on the car - was 4A8069 109+300

THE IDENTIFICATION NO.									
MANUFACTURER/TIRE NAME FIRESTONE ATTN: SIZE P195/65R15 89T									
The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									

(INFORMATION ON THE FAILURE) (IF APPLICABLE)

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mark