Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 1038

Date Received: 02-JUL-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 891879

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of number on vehicle)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1G3AG5546R6421837	OLDSMOBILE	CUTLASS	1994	

Purchase Dat		Engine Size	
☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
05100000	ENGINE	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
	15-JUN-2001 52 Mileage at Failure(s)_____	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING 55MPH ON HIGHWAY WITHOUT PRIOR WARNING CONSUMER BEGAN TO EXPERIENCE ENGINE FAILURE. AFTER VEHICLE WAS TAKEN TO AN OUT OF STATE REPAIR SHOP IT WAS DISCOVERED THAT ENGINE HAD BLOWN UP. CONSUMER REPLACED ENTIRE ENGINE AT HIS OWN EXPENSE. WHEN CONSUMER RETURNED HOME, DEALER AND MANUFACTURER WERE CONTATCED, BUT REFUSED TO REINBURSE FOR REPAIRS. PLEASE PROVIDE FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

Form Approved. O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

RECEIVED 01 JUL 24 PM 12:32 OFFICE OF DEFECTS INVESTIGATION

FOR AGENCY USE ONLY 1038

Date Received: 02-JUL-2001

Od_or
rt_dt
od_rt
up_flr

Reference No. 891879

OWNER INFORMATION (Type or Print)

[redacted]

Work Number
Home Num [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

Vehicle Identif. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G3AG5546R6421837	OLDSMOBILE	CUTLASS	1994	

Purchase Date: DEC 1994 ☒ New ☐ Used

Dealer's Name: HOLMES OLDSMOBILE
City: DES MOINES State: IA Zip Code: 50325

Engine Size (CID/CC/L): 2.2 No Cylinders: 4
☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection

Transmission Type: ☐ Manual ☒ Automatic

Antilock Brakes: ☒ Yes ☒ No

Restraint System: ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag

Cruise Control: ☒ Yes ☒ No

Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel

Vehicle Type: ☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other

Body Style: ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
05100000	ENGINE	☐ Left ☐ Right ☒ Front ☐ Rear	☒ Original ☐ Replacement

No of Failures: 1

Date(s) of Failure(s): 15-JUN-2001
Mileage at Failure(s): 52 52100
Vehicle Speed at Failure(s): 55 MPH

Failed Part(s) Available? ☐ Yes ☒ No

NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING 55MPH ON HIGHWAY WITHOUT PRIOR WARNING CONSUMER BEGAN TO EXPERIENCE ENGINE FAILURE. AFTER VEHICLE WAS TAKEN TO AN OUT OF STATE REPAIR SHOP IT WAS DISCOVERED THAT ENGINE HAD BLOWN UP. CONSUMER REPLACED ENTIRE ENGINE AT HIS OWN EXPENSE. WHEN CONSUMER RETURNED HOME, DEALER AND MANUFACTURER WERE CONTATCED, BUT REFUSED TO REINBURSE FOR REPAIRS. PLEASE PROVIDE FURTHER DETAILS.*AK CAR WAS SERVICED BY KEN WISE BUICK OLDSMOBILE MARSHALLTOWN, IA 50158 - A LETER WITH ALL THE DETAILS WAS MAILED TO YOU BY CERTIFIED MAIL

CONTINUE ON BACK IF NEEDED